ST. PETERSBURG GENERAL HOSPITAL

BYLAWS OF THE MEDICAL STAFF

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### 14. CERTIFICATION OF ADOPTION AND APPROVAL

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ARTICLE ONE: DEFINITIONS/CONSTRUCTION OF TERMS AND HEADINGS

1.1 DEFINITIONS

The following terms shall have the meanings as set forth below, unless the context clearly indicates otherwise. Some of the terms defined below are not capitalized when used throughout these Bylaws.

**Administration:** The executive members of the Hospital staff, including the Chief Executive Officer (CEO), Chief Operating Officer (COO), Chief Financial Officer (CFO), and Chief Nursing Officer (CNO).

**Administrator:** The individual appointed by Corporate Management to act on behalf of the Hospital in the overall management of the Hospital. The administrator holds the title of Chief Executive Officer (CEO) of the Hospital. In the event of his/her absence, the CEO may select a designee to temporarily serve in the role of administrator.

**Adverse Action:** An action that adversely affects an individual’s Medical Staff membership or clinical privileges. An adverse action shall entitle the individual to the procedural rights afforded by the Fair Hearing Plan, except as provided in these Bylaws. An adverse action shall include a denial or termination of Medical Staff membership, or a denial, reduction, or termination of clinical privileges.

**Advance Practice Professional (APP):** An individual, other than those defined under “Practitioner,” who provides direct patient care services in the Hospital under a defined degree of supervision, exercising judgment within the areas of documented professional competence and consistent with applicable law. APPs are designated by the Board to be credentialed through the Medical Staff system and are granted clinical privileges as either a dependent or independent healthcare professional as defined in these Bylaws. APPs are not eligible for Medical Staff membership. The Board has determined the categories of individuals eligible for clinical privileges as an APP are physician assistants (PA), certified registered nurse anesthetists (CRNA), certified nurse midwives (CNM), and advanced registered nurse practitioners (ARNP).\(^1\)

**Applicant:** An individual who has submitted a Complete Application for appointment, reappointment or clinical privileges.

**Board Certification:** A designation for a physician or other practitioner who has completed an approved educational training program and an evaluation process including an examination designed to assess the knowledge, skills and experience necessary to provide quality patient care in that specialty. Board certification shall be from an American Board of Medical Specialties (ABMS) Member Board or from a Member Board of Certification of the Bureau of Osteopathic Specialists or from the American Board of Podiatric Surgery (ABPS) if the applicant is a podiatrist, or from the American Board of Oral/Maxillofacial Surgeons (ABOMS) if the applicant is an oral surgeon. ABMS is the umbrella organization for the 24 approved medical specialty boards in the United States. Member Boards determine whether candidates have received appropriate preparation in approved residency training programs in accordance with established educational standards, evaluate candidates with comprehensive examinations, and certify those candidates who have satisfied the board requirements. The Bureau of Osteopathic Specialists was organized in 1939 as the Advisory Board for Osteopathic Specialists to meet the needs resulting from the growth of specialization in the osteopathic profession. There are currently 18 AOA certifying boards. Each is titled, “American Osteopathic Board of (Specialty).” Podiatrists are certified through the American Board of Podiatric Surgery (ABPS) and oral surgeons are certified through the American Board of Oral/Maxillofacial Surgeons (ABOMS).

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\(^1\) 42 C.F.R. §482.12(a)(1)
Board of Directors: The individuals elected by the share holders for the Corporation (or selected or appointed by the Partnership) to hold ultimate responsibility for the hospital and are the governing body of the Corporation (or Partnership), sometimes herein referred to as the “Directors”.

Board of Trustees: As used herein, the Board of Trustees is the local governing body of the Hospital, delegated specific authority and responsibility, and appointed by the Board of Directors. It is the “governing body” as described in the standards of the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and the Medicare Conditions of Participation. The Board of Trustees may also be referred to as the “Trustees” or the “Board” unless otherwise specifically stated.

Bylaws: The Bylaws of the Medical Staff, unless otherwise specifically stated.

Certification: The procedure and action by which a duly authorized body evaluates and recognizes (certifies) an individual as meeting predetermined requirements.

Certified Delivery: Delivery method of document(s) in which a signed receipt of delivery can be obtained. Delivery options shall include U.S. Postal Service certified mail, overnight delivery and/or courier hand delivery.

Character: The inherent complex of attributions that determines a person’s moral and ethical actions and reactions.

Chief of Staff: A member of the active Medical Staff who is elected in accordance with these Bylaws to serve as chief officer of the Medical Staff of this Hospital. The Chief of Staff shall be a doctor of medicine or osteopathy.

Clinical Privilege/Privilege: The permission granted by the Board to appropriately licensed individuals to render specifically delineated professional, diagnostic, therapeutic, medical, surgical, dental, or podiatry services with the approval of the Board, which approval shall not be unreasonably withheld.

Complete Application: An application for either initial appointment or reappointment to the Medical Staff, or an application for clinical privileges, that has been determined by the applicable Medical Staff Department Chairperson, the Credentials Committee, the Medical Executive Committee and/or the Board to meet the requirements of these Bylaws. Specifically, to be complete the application must be submitted in writing on a form approved by the Medical Executive Committee and the Board, and include all required supporting documentation and verifications of information, and any additional information needed to perform the required review of qualifications and competence of the applicant. Specific to applications or requests for clinical privileges, it shall not be complete unless it includes supporting evidence of competence for each of the privileges requested and proof that the applicant meets the criteria for each of the privileges requested.

Conflict Management: The identification and use of techniques to effectively manage interpersonal, intra- and inter-group, and organizational conflicts. It requires impartiality, and use of negotiating and listening skills.

Contract Practitioner: A Practitioner providing care or services to Hospital patients through a contract or other arrangement with the Hospital.

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2 42 C.F.R. §482.12
3 HCA, Ethics & Compliance Policy QM.002
4 LD.01.05.01; 42 C.F.R. §482.22(b)(3)
5 MS.06.01.03, MS.06.01.07, MS.08.01.03

CPCS: The Clinical Patient Care System, used to electronically document patient care

Criminal Activity: Conviction, or a plea of guilty or no contest pertaining to any felony, or to any misdemeanor involving (i) controlled substances; (ii) illegal drugs; (iii) Medicare, Medicaid, or insurance or health care fraud or abuse; or (iv) violence against another.

Data Bank: The National Practitioner Data Bank (NPDB) implemented pursuant to the HCQIA.

Days: Calendar days, unless otherwise noted.

Dentist: An individual, who has received a doctor of dental surgery or a doctor of dental medicine degree from a dentistry program accredited by the Commission on Dental Accreditation (CODA) and has a current, unrestricted license to practice dentistry.

Dependent Healthcare Professional (DHP): An individual who is permitted both by law and by the Hospital to provide patient care services under the direction or supervision of an independent practitioner, within the scope of the individual’s license and in accordance with individually granted clinical privileges.

Department (or Section): A clinical grouping of members of the Medical Staff in accordance with their specialty or major practice interest, as specified in these Bylaws.

Disruptive Conduct: Conduct which adversely impacts the operation of the Hospital, affects the ability of member of the medical staff or others to get their jobs done, creates a “hostile work environment” for members of the medical staff, hospital employees or other individuals working in the Hospital, or begins to interfere with the disruptive individual’s own ability to practice competently. Such conduct may include rude or abusive behavior or comments to staff members or patients, negative comments to patients about other physicians, nurses or others about their treatment in the Hospital, threats or physical assaults, sexual harassment, or other forms of harassment.

Division: A clinical sub grouping of members of a Medical Staff department in accordance with their subspecialty or specialized practice interest, as specified in these Bylaws.

Executive Committee/Medical Executive Committee (MEC): The Medical Executive Committee of the Medical Staff, unless otherwise specifically stated.

Ex Officio: Service as a member of a body by virtue of an office or position held, and unless otherwise expressly provided, means without voting rights.

Fair Hearing Plan: The fair hearing plan as approved by the Medical Executive Committee and Board and incorporated into these Bylaws.

Federal Health Care Program: Any plan or program that provides health benefits, whether directly, through insurance, or otherwise, which is funded directly, in whole or in part, by the United States Government or a State health care program (with the exception of the Federal Employees Health Benefits Program). The most significant Federal health care programs are Medicare, Medicaid, Blue Cross Federal Employee Program (FEP)/Tricare/Champus and the Veterans programs.

Good Standing: The term “good standing” means a staff member who, during the current term of appointment, has maintained qualifications for Medical Staff membership and assigned staff category, has

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6 HCA, Ethics & Compliance Policy (QM.002; 42 C.F.R. §482.12(c)(2)

7 Section 1128B(f) of the Social Security Act

8 HCA, Ethics & Compliance Policy QM.002
met attendance and participation requirements, is not in arrears in dues payment or the completion of medical records, and has not received a suspension or restriction of membership or privileges.

**Governing Body**: The Board of Trustees of the Hospital or a committee of the Board of Trustees, which has been delegated specific authority and responsibility, and appointed by the Board of Directors.

**GSA List**: The General Service Administration’s List of Parties Excluded from Federal Programs.\(^9\)


**Healthcare Professional**: An individual licensed, certified, or registered by the State, or otherwise permitted, through virtue of completion of a course of study and possession of skills in a field of health, to provide health care to patients.

**Hospital**: St. Petersburg General Hospital, 6500 38\(^{th}\) Avenue North, St. Petersburg, FL 33710. As the term is used in these Bylaws, it shall mean all of the facilities, services, and locations licensed or accredited as part of the Hospital, which is an organization inclusive of the Medical Staff.

**Independent Healthcare Professional**: An individual who is permitted by both the applicable state law(s) and by the Hospital to provide patient care services without direction or supervision, within the scope of the individual’s license and in accordance with individually granted clinical privileges.\(^10\)

**Ineligible Person**: Any individual who: (1) is currently excluded, suspended, debarred, or otherwise ineligible to participate in any Federal health care programs; or (2) has been convicted of a criminal offense related to the provision of health care items or services but has not yet been excluded debarred or otherwise declared ineligible; or (3) is currently excluded on a state exclusion list.\(^11\)

**License**: An official or a legal permission, granted by a competent authority, usually public, to an individual to engage in a practice, an occupation or an activity otherwise unlawful.\(^12\)

**License Status**: Indicates the status of the practitioner’s license, which is issued by the State licensure board. The categories defined by the State board are:\(^13\)

- Active: full and unrestricted license to practice medicine;
- Inactive: practitioner is not practicing, but reserves the right to activate their license in the future;
- Expired: no longer valid for use;
- Revoked: disciplinary action prohibits the practice of medicine;
- Restricted: board imposed limitation on the practice of medicine.

**Licensure**: A legal right that is granted by a governmental agency in compliance with a statute governing the activities of a profession.\(^14\)

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9 HCA, Ethics & Compliance Policy QM.002
10 HCA, Ethics & Compliance Policy QM.002; 42 C.F.R. §482.12(c)(1); 42 C.F.R. §482.12(c)(4)
11 HCA, Ethics & Compliance Policy QM.002
12 HCA, Ethics & Compliance Policy QM.002
14 HCA, Ethics & Compliance Policy QM.002
Licensed Independent Practitioner (LIP): An individual who is permitted by both the applicable state law(s) and by the Hospital to provide patient care services without direction or supervision, within the scope of the individual’s license and in accordance with individually granted clinical privileges. These are individuals who are designated by the State and by the Hospital to provide patient care independently. The Board has determined that the categories of individuals eligible for clinical privileges as a LIP are physicians (MD or DO), maxillofacial/oral surgeons (DMD), dentists (DDS), clinical psychologists (PhD), and podiatrists (DPM).\(^{15}\)

Medical Staff: The formal organization of all categories of Practitioners designated by the Board to be eligible for Medical Staff membership. The Board has determined that the categories of Practitioners eligible for Medical Staff membership are physicians (MD or DO), maxillofacial/oral surgeons (DMD), dentists (DDS), and podiatrists (DPM). The Medical Staff is an integral part of the Hospital and is not a separate legal entity.\(^ {16}\)

Medical Staff Development Plan: A plan prepared by a third party and reviewed at least every other year by the Medical Executive Committee and approved by the Board of Trustees identifying the current community need for quality trained physicians in various medical specialties. The developmental plan is prioritized and based on the hospital’s overall strategic plan initiatives to meet community need and the available financial resources.

Medical Staff Member: A Practitioner who has been granted and maintains Medical Staff membership and whose membership is in good standing pursuant to these Bylaws.

Medical Staff, Organized: The Organized Medical Staff is the body of those individuals who, as a group, are responsible for establishing the bylaws and rules and regulations, and policies for the Medical Staff at large and for overseeing the quality of care provided by all Medical Staff members. The Organized Medical Staff is limited to Practitioners who are Medical Staff Members in the Active category of membership and have therefore been granted the rights to vote, to be a member of a Medical Staff committee, and to hold office in the Organized Medical Staff.

Medical Staff Services: The Hospital employee(s) or contractor assigned the responsibility for processing applications for Medical Staff appointments, reappointments, and requests for clinical privileges, and for maintaining documents related to the credentialing process. Medical Staff Services responsibilities are assigned by Administration and the Hospital employee(s)/contractor who works in the Medical Staff Services is accountable to Administration. The documents maintained by the Medical Staff Services are the property of the Hospital.

Medical Staff Year: The period from January 1 to December 31 of each year.

Medico-Administrative Practitioner: A Practitioner who is under contract, employed by, or otherwise engaged by the Hospital on a full time or part time basis, whose responsibilities may be both administrative and, if permitted by State law, clinical in nature. Clinical duties may relate to direct medical care of patients and/or supervision of the professional activities of individuals under such Practitioner’s direction.

Member: A Practitioner who has been granted and maintains Medical Staff membership and whose membership is in good standing pursuant to these Bylaws.

Membership: The approval granted by the Board to a qualified Practitioner to be a member of the Medical Staff of the Hospital.

Non-Privileged Practitioner: Those individuals who are licensed to order specific tests and services but who are not medical staff members or practitioners with clinical privileges for practice within this Hospital.\(^ {17}\)

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\(^ {15}\) 42 C.F.R. §482.12(a)(1); 42 C.F.R. §482.12(c)(1)

\(^ {16}\) 42 C.F.R. §482.12(a)(1)

\(^ {17}\) HCA, Ethics & Compliance Policy QM.002
OIG Sanction Report: The HHS/OIG List of Excluded Individuals/Entities.\textsuperscript{18}

Oral and Maxillofacial Surgeon, Qualified: An individual who has successfully completed a postgraduate program in oral and maxillofacial surgery accredited by the Commission on Dental Accreditation (CODA).\textsuperscript{19}

Peer: An individual from the same discipline (for example, physician and physician, dentist and dentist) and with essentially equal qualifications.\textsuperscript{20}

Peer Review: The concurrent or retrospective review of an individual’s performance of clinical professional activities by peer(s) through formally adopted written procedures that provide for adequate notice and an opportunity for a hearing of the Healthcare Professional under review. With reference to Practitioners and Advance Practice Professionals, written procedures for peer review are part of these Bylaws.

Physician: A doctor of medicine or osteopathy legally authorized to practice medicine and surgery by the State in which he performs such function or action.

Podiatrist: A doctor of podiatric medicine legally authorized to practice podiatry by the State in which he performs such function or action. Practitioner/Licensed Independent Practitioner (LIP): Individuals who provide direct patient care in the Hospital, exercising judgment within the areas of documented professional competence and consistent with applicable law. These are individuals who are designated by the State and by the Hospital to provide patient care independently. The Board has determined that the categories of individuals eligible for clinical privileges as a LIP are physicians (MD or DO), maxillofacial/oral surgeons (DMD), dentists (DDS), and podiatrists (DPM).\textsuperscript{21}

Privileges: Authorization granted by the Board to an individual to provide specific patient care services in the Hospital within defined limits, based on the individual’s license, education, training, experience, competence, health status, judgment and individual character.\textsuperscript{22} Privileges granted shall be based in consideration of the Hospital’s capability to deliver care, treatment, and services within a specified setting.\textsuperscript{23} Privileges shall be setting-specific, meaning that in the event the Hospital ceases to provide a specific service, the physician privileged in that service will no longer have privileges in such service.

Proctor/Proctoring: Clinical proctoring is an objective evaluation of a Practitioner’s actual clinical competence by a monitor who represents the Medical Staff and is responsible to the Medical Staff. A proctor should be an individual or a group of individual’s whose expertise and training qualify them to proctor.

Qualified Medical Person or Personnel: In addition to a physician, Qualified Medical Persons may perform a Medical Screening Examination. Individuals in the following professional categories who have demonstrated current competence in the performance of Medical Screening Examinations, and who are functioning within the scope of his or her license and policies of the Hospital, have been approved by the

\textsuperscript{18} HCA, Ethics & Compliance Policy QM.002
\textsuperscript{19} Joint Commission Comprehensive Accreditation Manual for Hospitals, (CAMH), Glossary
\textsuperscript{20} MS.07.01.03
\textsuperscript{21} 42 C.F.R. §482.12(a)(1); 42 C.F.R. §482.12(c)(1)
\textsuperscript{22} 42 C.F.R. §482.12(a)(6); MS.06.01.07
\textsuperscript{23} MS.06.01.07
Board as Qualified Medical Personnel: Physician Assistants in the Emergency Room, Advanced Registered Nurse Practitioners and Registered Nurses in Labor & Delivery Services.\textsuperscript{24}

**Registration**: The process in which a person licensed to practice by a federal or state authority has such a license recorded or registered.\textsuperscript{25}

**Rules and Regulations**: The Rules and Regulations of the Medical Staff including those of its Departments as approved by the Medical Executive Committee and Board of Trustees.

**Sentinel Event**: A sentinel event is an unexpected occurrence involving death or serious physical or psychological injury, or the risk thereof. Serious injury specifically includes loss of limb or function. The phrase “or the risk thereof” includes any process variation for which a recurrence would carry a significant chance of a serious adverse outcome.

**Sexual Harassment**: Sexual advances or requests for sexual favors in conjunction with employment or future employment-related decisions, or verbal or physical conduct of a sexual nature that interferes with an individual’s work performance or creates an intimidating, hostile, or offensive work environment.

**Special Written Notice**: Delivery method of document(s) in which a signed receipt of delivery can be obtained. Delivery options shall include U.S. Postal Service certified mail, courier hand delivery, certified overnight mail.

**Staff**: Unless otherwise specifically stated, the Medical Staff of this Hospital.

**State**: The State in which the Hospital operates and is licensed to provide patient care services, which is Florida.

**Telemedicine**: Medical practice is defined as any contact that results in a written or documented medical opinion and affects the medical diagnosis or medical treatment of a patient.\textsuperscript{26} Telemedicine is the practice of medicine through the use of electronic communication or other communication technologies to provide or support clinical care at a distance.\textsuperscript{27} Joint Commission and the American Telemedicine Association define telemedicine as the use of medical information exchanged from one site to another via electronic communications for the health and education of the patient or healthcare provider and for purpose of improving patient care, treatment and services.\textsuperscript{28}

**Transpecialty**: Privileges that overlap one department and/or specialty.

### CONSTRUCTION OF TERMS AND HEADINGS

All pronouns and any variations thereof in these Bylaws and Rules and Regulations shall be deemed to refer to the masculine, feminine, or neuter, singular or plural, as the identity of the person or persons may require, unless the context clearly indicates otherwise.

\begin{itemize}
  \item \textsuperscript{24} Social Security Act, Section 1867, 42 U.S.C. 1395dd, Examination and Treatment for Emergency Medical Conditions and Women in Labor; HCA, Ethics & Compliance Policy, EMTALA – Medical Screening Examinations, LL.EM.001
  \item \textsuperscript{25} HCA, Ethics & Compliance Policy QM.002
  \item \textsuperscript{26} Definition of the Federation of State Medical Boards
  \item \textsuperscript{27} MS.13.01.01-MS.13.01.03
  \item \textsuperscript{28} Joint Commission Comprehensive Accreditation Manual for Hospitals
\end{itemize}
2. ARTICLE TWO: NAME, PURPOSES & RESPONSIBILITIES

2.1. NAME

The name of the Medical Staff shall be the “Medical Staff of St. Petersburg General Hospital.”

2.2. PURPOSES AND RESPONSIBILITIES

The purposes and responsibilities of the Medical Staff are:

2.2.1. To provide a formal organizational structure through which the Medical Staff shall carry out their responsibilities and govern the professional activities of its members and other individuals with clinical privileges, and to provide mechanisms for accountability of the Medical Staff to the Board. These Bylaws shall reflect the current organization and functions of the Medical Staff.\textsuperscript{29}

2.2.2. To provide patients with the quality of care that is commensurate with acceptable standards and available community resources;

2.2.3. To collaborate with the Hospital in providing for the uniform performance of patient care processes throughout the Hospital.\textsuperscript{30}

2.2.4. To serve as a primary means for accountability to the Board concerning professional performance of Practitioners and others with clinical privileges authorized to practice at the Hospital with regard to the quality and appropriateness of health care. This shall be provided through leadership and participation in the quality assessment, performance improvement, risk management, case management, utilization review and resource management, and other Hospital initiatives to measure and improve performance.\textsuperscript{31}

2.2.5. To provide mechanisms for recommending to the Board the appointment and reappointment of qualified Practitioners, and making recommendations regarding clinical privileges for qualified and competent Healthcare Professionals.

2.2.6. To provide education that will assist in maintaining patient care standards and encourage continuous advancement in professional knowledge and skills;

2.2.7. To adopt Rules and Regulations for the proper functioning of the Staff, and the integration and coordination of the Staff with the functions of the Hospital;

2.2.8. To provide a means for communication and conflict management with regard to issues of mutual concern to the Staff, Administration, and Board;\textsuperscript{32}

2.2.9. To participate in identifying community health needs and establishing appropriate institutional goals;\textsuperscript{33}

2.2.10. To assist the Board by serving as a professional review body in conducting professional review activities, which include, without limitation, quality assessment, performance improvement, and peer review.\textsuperscript{34}

\textsuperscript{29} MS.01.01.01; LD.01.05.01; 42 C.F.R. §482.22(b)(1); 42 C.F.R. §482.22(c)(3); 42 C.F.R. §482.12(a)(3)

\textsuperscript{30} LD.04.03.07

\textsuperscript{31} MS.01.01.01; LD.01.05.01; 42 C.F.R. §482.22(b)(1); 42 C.F.R. §482.22(c)(3)

\textsuperscript{32} MS.01.01.01; MS.03.01.03; MS.04.01.01; LD.03.04.01

\textsuperscript{33} LD.02.01.01; LD.04.03.01; LD.04.03.01
2.2.11. To pursue corrective actions with respect to members of the Medical Staff or those individuals granted clinical privileges, when warranted.

2.2.12. To monitor and enforce compliance with these Bylaws, Rules and Regulations, and Hospital policies.

2.2.13. To maintain compliance of the Medical Staff with regard to applicable accreditation requirements and applicable Federal, State, and local laws and regulations.\(^{35}\)

2.3 ORGANIZED HEALTH CARE ARRANGEMENT: HIPPA COMPLIANCE

The Hospital and all members of the Medical Staff shall be considered members of, and shall participate in, the Hospital’s Organized Health Care Arrangement (“OHCA”) formed for the purpose of implementing and complying with the Standards for Privacy of Individually Identifiable Health Information promulgated by the U.S. Department of Health and Human Services pursuant to the Administrative Simplification provisions of HIPAA. An OHCA is a clinically integrated care setting in which individuals typically receive health care from more than one healthcare provider. An OHCA allows the Hospital to share information with the Physicians and the Physicians’ offices for purposes of payment and practice operations. The patient will receive one Notice of Privacy Practices during the Hospital’s registration or admissions process, which shall include information about the Organized Health Care Arrangement with the Medical Staff, Physicians, Advanced Practice Professionals with clinical privileges or practice prerogatives and Dependent Healthcare Professionals. Each Medical Staff member, each Physician with temporary privileges, Advanced Practice Professional with clinical privileges or practice prerogatives and Dependent Healthcare Professional agrees to comply with the Hospital’s policies as adopted from time to time regarding the use and disclosure of individually identifiable health information (“IIHI”) and protected health information (“PHI”), as those terms are defined by HIPAA or as any similar terms are defined by more stringent state law (collectively, "IIHI/PHI").\(^{36}\)

\(^{34}\) 42 C.F.R. §482.12(a)(5); MS.05.01.01; MS.08.01.01; MS.08.01.03; MS.09.01.01

\(^{35}\) LD.04.01.01; 42 C.F.R. §482.11(a)

\(^{36}\) 45 C.F.R. §164.501
3. ARTICLE THREE: APPOINTMENT/REAPPOINTMENT

3.1 NATURE OF MEMBERSHIP AND GENERAL QUALIFICATIONS

The Medical Staff includes fully licensed Physicians and other Practitioners permitted by law and by the Hospital to provide patient care independently within the Hospital, and whom the Board appoints. Staff membership is a privilege extended by the Hospital, and not a right of any Physician, Practitioner or other person. Membership and/or the permission to exercise clinical privileges shall be extended only to individuals who continuously meet the requirements of these Bylaws. No person shall admit patients or provide services to Hospital patients as a Practitioner or APP.

3.1.1. Patients may be admitted to the Hospital only on the orders of a physician (MD/DO). All Hospital patients must be under the care of a member of the Medical Staff. All patient care shall be provided by or in accordance with the orders of a practitioner who meets the Medical Staff criteria and procedures for the privileges granted, who shall have been granted privileges in accordance with those criteria by the Board of Trustees, and who shall be working within the scope of those granted privileges.

3.1.2. Patients admitted by licensed independent practitioners who are not physicians (e.g., DDS, DMD, DPM, etc.), shall be under the care of a physician with respect to any medical or psychiatric problem that is present on admission or develops during hospitalization that is outside the scope of practice of the admitting practitioner.

3.1.3. Patients admitted by licensed practitioners who are not independent practitioners (e.g., nurse practitioners, midwives, etc.) shall be under the care of a physician.

Appointment to the Staff or granting of clinical privileges shall confer on the individual only such prerogatives of membership that are granted by the Board based on their approval of the individual’s Staff category or as are afforded to APPs when clinical privileges are granted to an individual in this category. For purposes of these Bylaws, “membership in” is used synonymously with “appointment to” the Staff. The granting of membership or approval of appointment does not automatically confer clinical privileges. A person may be a member of the Staff without having any clinical privileges, as in the case of an Honorary Staff member. The granting of clinical privileges does not automatically confer Staff membership or appointment. A person may be granted clinical privileges without Staff membership or appointment, as in the case of an Advance Practice Professional. The Board has determined the categories of healthcare professionals eligible for Staff membership and/or clinical privileges, as defined in these Bylaws. The Hospital-specific mechanism for appointment, reappointment, and for granting, renewing, or revising clinical privileges is fully documented in these Bylaws, and has been approved and implemented by the Medical Staff and the Board. All Medical Staff members and individuals with clinical privileges are subject to

37 MS.01.01.01; LD.01.05.01; 42 C.F.R. §482.22(a)
38 42 C.F.R. §482.12(a)(5), Interpretive Guidelines
39 42 C.F.R. §482.12(c)(4); MS.03.01.03
40 42 C.F.R. §482.12(c)(2); MS.03.01.03
41 42 C.F.R. §482.12(a)(1)
42 MS.01.01.01
43 MS.01.01.01
these Bylaws and Rules and Regulations. Only those individuals possessing all of the following qualifications shall be eligible for appointment to the Staff or clinical privileges, and these professional criteria shall apply uniformly to all applicants.

3.1.4. LICENSURE

The applicant must possess a current, active (as defined in these Bylaws) license in the State of Florida for the practice of medicine, dentistry, podiatry or an Advanced Practice Professional. If the applicant is a telemedicine provider located in a different State, the applicant must also possess licensure in that State. The applicant shall also be required to provide information related to any current or past licensure as a healthcare professional in any other States.

3.1.5. CONTROLLED SUBSTANCE REGISTRATION

To have prescribing privileges, the applicant must possess a current Federal Drug Enforcement Administration (DEA) registration with the applicant’s in-state address for the State of Florida. Prescribing privileges shall be limited to the classes of drugs granted to the applicant by the DEA and may be further limited by the Medical Staff through the delineation of medication prescribing privileges based on the scope of practice and current competence of the applicant.

3.1.6. PROFESSIONAL EDUCATION AND TRAINING

The applicant must have graduated from an accredited School of Medicine, Dentistry, Podiatry, or school appropriate to their profession. If the applicant is a physician who is a foreign medical graduate, he/she must have successfully completed the Education Commission for Foreign Medical Graduate (ECFMG) verification of graduation from a foreign medical school. An applicant Practitioner must also have successfully completed a residency program in the field of specialty for which the Practitioner requests clinical privileges and shall be board certified, board qualified as defined by the specialty board for his/her specialty, or comparably qualified as defined by the Medical Executive Committee. At the time of reappointment to the Medical Staff or renewal or revision of clinical privileges, the applicant shall document his/her participation in continuing education as related to the clinical privileges requested. Participation in continuing education shall be considered when making decisions about clinical privileges. The above requirements regarding initial appointment, reappointment, or credentialing are only applicable to those individuals who apply for initial staff appointment after the date of adoption of this provision in the Bylaws. This exception will remain in place after continued leave of absence.

3.1.6.1 The above requirement regarding reappointment to the Medical Staff shall not apply to any practitioner already a member of the Medical Staff as of January 1, 2012.

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44 MS.01.01.01; MS.01.01.03; MS.06.01.07; MS.08.01.03
45 MS.06.01.03; MS.06.01.07; MS.08.01.03
46 42 C.F.R. §482.26(c)(1)
47 MS.06.01.07; 42 C.F.R. §482.11(c); 42 C.F.R. §482.22(c)(4)
48 42 U.S.C. §§823(f) and 824(a)(3)
49 MS.06.01.07
50 MS.06.01.07
3.1.6.2. The above requirement regarding renewal of clinical privileges shall not apply to any practitioner already a member of the Medical Staff as of January 1, 2012.

3.1.6.3. The above requirement regarding revision of clinical privileges shall not apply to any practitioner already a member of the Medical Staff as of January 1, 2012.

3.1.7. CURRENT COMPETENCE, EXPERIENCE AND JUDGEMENT

The applicant must document his/her current clinical competence, experience and judgment with sufficient adequacy, as determined at the discretion of the Medical Executive Committee and the Board to demonstrate that patients receiving healthcare services from him/her will receive care of the generally recognized professional level of quality and efficiency established by the Hospital. Evidence of current competence and experience shall include, but shall not be limited to, responses to related questions provided in information from training programs, peers, and other facility affiliations. In the case of an applicant for reappointment, evidence of current competence and experience shall also include, but not be limited to, documentation of continuing medical education, the results of performance improvement and peer review, and recommendation(s) provided by Department Chairperson(s), or his/her delegate. 52

3.1.8. BOARD CERTIFICATION

A practitioner shall demonstrate board certification by the appropriate specialty board (as defined in these bylaws) or provide proof of being “board qualified” which means he/she has applied to take and been accepted to take the exam for certification by the appropriate specialty board. Board certification must be attained within five years of completion of residency or fellowship training. Practitioners with time-limited board certification shall be required to demonstrate proof of recertification when a time-limited board certification expires, except as delineated in 3.1.6. The above requirements regarding initial appointment, reappointment, or credentialing are only applicable to those individuals who apply for initial staff appointment after the date of adoption of this provision in the bylaws. This exception will remain in place after continued leave of absence.

3.1.9. PROFESSIONAL ETHICS AND CHARACTER

By virtue of applying for medical staff membership or clinical privileges, and agreeing to abide by the medical staff bylaws, the applicant shall be bound to adherence to the code of ethics of his/her professional discipline (e.g., the Principles of Medical Ethics of the American Medical Association, the American Osteopathic Association, the Code of Ethics of the American Dental Association, the Code of Ethics of the American Podiatry Association, or the ethical standards governing the applicant’s practice if it is not listed. The applicant shall also agree to abide by applicable provisions of the current Medical Staff and Advance Practice Professionals Code of Conduct (Exhibit A) and the Code of Conduct of HCA. 53

3.1.10. HEALTH STATUS/ABILITY TO PERFORM

51 MS.06.01.03; MS.06.01.07; MS.08.01.03, 42 C.F.R. §482.12(a)(6); 42 C.F.R. §482.22(c)(4)
52 MS.06.01.03;MS.06.01.07; 42 C.F.R. §482.12(a)(6)
53 42 C.F.R. §482.12(a)(6); LD.02.02.01; LD.04.02.01; LD.04.02.03; LD.04.03.05; HCA, Ethics and Compliance Policies
The applicant shall possess the ability to perform the clinical privileges requested. In the event that the applicant has a physical or mental impairment that adversely affects his/her ability to practice within the clinical privileges requested, the applicant shall notify the Chief of Staff. Upon receipt of such notification, the Chief of Staff will meet with the applicant to determine the extent of the impairment. If it is determined that the impairment does not adversely affect the applicant’s ability to perform the essential functions of the clinical privileges requested, the Chief of Staff and applicant will discuss whether there is a reasonable accommodation that would enable the applicant to perform such functions. If reasonable accommodation is necessary, the Hospital will provide such accommodation to the extent required by law, or if not so required, as determined to be appropriate within the sole discretion of the Hospital.

3.1.11. COMMUNICATION SKILLS

The applicant shall possess an ability to communicate in English in an understandable manner sufficient for the safe delivery of patient care (as determined in the sole discretion of the Hospital), both verbally and in writing. Hospital records, including patients’ medical records, shall be recorded in a legible fashion, in English.

3.1.12. PROFESSIONAL LIABILITY INSURANCE

The applicant shall maintain professional liability insurance coverage through an insurance carrier authorized by the State of Florida as a licensed provider of professional malpractice insurance for the clinical privileges requested with limits of at least $250,000 for each claim and $750,000 in aggregate, as a qualification for initial appointment and to cover the term of the individual’s Medical Staff membership or clinical privileges (e.g., “claims-made” coverage). A practitioner requesting exception from Malpractice Coverage must obtain Board of Trustee approval in accordance with the most current version of St. Petersburg General Hospital policy number MS.10, titled, Processing Applicant Requesting Exception from Malpractice Coverage.

3.1.13. ELIGIBILITY TO PARTICIPATE IN FEDERAL PROGRAMS

The individual shall not currently be an Ineligible Person and shall not become an Ineligible Person.

3.1.14. CRIMINAL ACTIVITIES

No individual shall be eligible for or continue to hold medical staff membership or clinical privileges when the individual has a conviction or a plea of guilty or no contest pertaining to any felony, or to any misdemeanor involving (i) controlled substances; (ii) illegal drugs; (iii) Medicare, Medicaid, or insurance or health care fraud or abuse; (iv) violence against another, or (v) related to the practice of a health care profession and/or the safety of patients and staff, even if not yet excluded, debarred, or otherwise declared Ineligible. However, in unusual circumstances, the Medical Executive Committee and the Board of Trustees may consider an applicant based on the merits of the application.

3.2 HOSPITAL NEED AND ABILITY TO ACCOMMODATE

No person shall be appointed to the Staff or shall be granted clinical privileges if the Hospital is unable to provide adequate facilities and support services for the applicant or his/her patients. The Board may decline to accept, or have the Staff review requests for Staff membership and/or particular clinical privileges in connection with appointment,

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54 HCII recommended insurance requirements
reappointment, the initial granting of clinical privileges, requests for revision of clinical privileges, the renewal of clinical privileges or otherwise on the basis of the following:

3.2.1 AVAILABILITY OF FACILITIES /SUPPORT SERVICES

Clinical privileges shall be granted only for the provision of care that is within the scope of services, capacity, capabilities, and business plan of the Hospital. Prior to granting of a clinical privilege, the resources necessary to support the requested privilege shall be determined to be currently available, or available within a specified time frame. Resource considerations shall include whether there is sufficient space, equipment, staffing, financial resources or other necessary resources to support each requested privilege.  

3.2.2 EXCLUSIVE CONTRACTS

The Board may determine, in the interests of quality of patient care and as a matter of policy, that certain Hospital clinical facilities may be used only on an exclusive basis in accordance with written contracts between the Hospital and qualified Practitioners.

3.2.3. MEDICAL STAFF DEVELOPMENT PLAN

The Board may decline to accept applications based on the requirements or limitations in the Hospital’s Medical Staff development plan which shall be based on identification by the Hospital of the patient care needs within the population served.

3.2.4. EFFECTS OF DECLINATION

Refusal to accept or review requests for Staff membership or clinical privileges based upon Hospital need and ability to accommodate, as described in this section, shall not constitute a denial of Staff membership or clinical privileges and shall not entitle the individual to any procedural rights of hearing or appeal. Any portion of the application which is accepted (e.g., requests for clinical privileges that are not subject to a limitation) shall be processed in accord with these Bylaws.

3.3. EFFECTS OF OTHER AFFILIATIONS

No person shall be automatically entitled to Staff membership or to the exercise of clinical privileges merely because he/she is licensed to practice within his/her healthcare profession, is a member of any professional organization, is certified by any board, or has/had staff membership or clinical privileges in another hospital or health care organization.

3.4. NONDISCRIMINATION

No person shall be denied appointment or clinical privileges on the basis of gender, race, religion, creed, color, religion, sexual orientation, gender identity/expression, disability, age, veteran status, political belief or affiliation, ancestry, or national or ethnic origin.

3.5. BASIC OBLIGATIONS OF ACCOMPANYING STAFF APPOINTMENTS AND/OR GRANTING OF CLINICAL PRIVILEGES

55 MS.06.01.01
56 MS.06.01.03; MS.06.01.07; MS.08.01.03
57 42 C.F.R. §482.12(a)(7)
58 LD.04.01.01
By submitting an application for Staff membership and/or a request for clinical privileges, the applicant signifies agreement to fulfill the following obligations of holding Staff membership and/or clinical privileges. The applicant shall agree to:

3.5.1. Appear for any requested interviews regarding his/her application, or subsequent to appointment or the granting of clinical privileges, to appear for any requested interviews related to questions regarding the applicant’s performance;

3.5.2. Provide continuous care to his/her patients at the generally recognized professional level of quality and efficiency established by the Hospital; delegate in his/her absence, the responsibility for diagnosis and/or care of his/her patients only to a Practitioner who is a member in good standing of the Medical Staff and who is qualified and approved by the Hospital to undertake this responsibility by the granting of appropriate clinical privileges; and seek consultation whenever necessary, and in accordance with the consultation policies of the Medical Staff;

3.5.3. Abide by all local, State and Federal laws and regulations, Joint Commission standards, and State licensure and professional review regulations and standards, as applicable to the applicant’s professional status;

3.5.4. Regularly attend meetings of the Medical Staff unless excused, as defined by these Bylaws;

3.5.5. Discharge such Medical Staff, Department, committee, and Hospital functions for which he/she is responsible based upon appointment, election, or otherwise, including as appropriate, providing on-call coverage for emergency care services within his/her clinical specialty, as required by the Medical Staff;

3.5.6. Participate in necessary training and utilize electronic record systems or other technology in use by the Hospital to prepare a patient record for each patient, and prepare and complete in a timely, legible manner the medical and other required records for all patients for whom he/she provides care in the Hospital;

3.5.7. Cooperate with the Hospital in matters involving its fiscal responsibilities and policies, including those relating to payment or reimbursement by governmental and third party payers;

3.5.8. Participate in peer review, quality assessment, performance improvement, risk management, case management/resource management, and other review and improvement activities as requested;

3.5.9. Participate in continuing education to maintain clinical skills and current competence.60

3.5.10. Notify and update the Medical Staff and Hospital immediately [“immediately” defined as within 72 hours of being notified of a change] upon a change in any qualifications for membership or clinical privileges, as listed in Article Three of these Bylaws or in any Rules and Regulations outlining criteria for clinical privileges (including but not limited to becoming an Ineligible Person);

3.5.11. Agree that the Hospital may obtain an evaluation of the applicant’s performance by a qualified member of the Medical Staff and/or independent consultant; and,

3.5.12. Perform such other responsibilities as the Hospital or the Medical Staff may require.

3.6. TERMS OF APPOINTMENT

59 MS.03.01.01
60 MS.12.01.01
Initial appointments and initial granting of clinical privileges shall be for a period of one year (12 months), and subject to extension for a total period not to exceed two years (24 months).\textsuperscript{51} Reappointments shall be for a period not to exceed two years (24 months).\textsuperscript{62} At least ninety (90) days prior to the expiration date, the appointee submits the application for reappointment, in writing and on such form as designated by the Medical Staff Executive Committee and approved by the Board of Trustees. In the event that reappointment has not occurred due to lack of submission of a complete application prior to the expiration of the current term of appointment, the membership and clinical privileges of the individual will be considered to have been voluntarily surrendered. In such case the individual shall be notified of the expiration of the term of membership and/or clinical privileges and the need to submit a new application if continued membership or clinical privileges are desired. Voluntary surrender of membership and/or clinical privileges shall not entitle the individual to a fair hearing and appeal.

3.7. CREDENTIALS VERIFICATION AND APPLICATION PROCESSING PROCEDURES

Initiating a request for consideration for new appointment/new privileges. Upon receipt of an initial request to apply for Staff membership or clinical privileges, the Medical Staff Services shall ask the person requesting Staff membership or clinical privileges before an application is sent. The person requesting Staff membership or clinical privileges shall be asked to supply documentation used to determine his/her eligibility to apply for membership or clinical privileges. The following information is required to determine eligibility:

3.7.1 NEW APPOINTMENT PRE-APPLICATION PROCESS

Upon receipt of an initial request to apply for Staff membership or clinical privileges, the Medical Staff Services shall ask the person requesting Staff membership or clinical privileges before an application is sent. The person requesting Staff membership or clinical privileges shall be asked to supply documentation used to determine his/her eligibility to apply for membership or clinical privileges. The following information is required to determine eligibility:

3.7.1.1. Current license to practice in this State;
3.7.1.2. Current controlled substance registration, if prescribing medications;
3.7.1.3. Proof of professional liability insurance in the amounts required by the Board of Trustees, through an insurance carrier authorized by the State of Florida as a licensed provider of professional malpractice insurance. A practitioner requesting exception from Malpractice Coverage must obtain Board of Trustee approval in accordance with the most current version of St. Petersburg General Hospital policy number MS.10, titled, Processing Applicant Requesting Exception from Malpractice Coverage;
3.7.1.4. Geographic location of office and residence (Name, degree, address, NPI, date of birth and social security number); and,
3.7.1.4.1. Office information;
3.7.1.4.2. Group information;
3.7.1.4.3. Group practice Name, if applicable;

\textsuperscript{51} MS.06.01.07
\textsuperscript{62} MS.06.01.07
3.7.1.4.4. Address information;
3.7.1.4.5. Specialty (primary and secondary);
3.7.1.4.6. National Provider Identifier (NPI);
3.7.1.4.7. Primary contact information: name and phone/email; and
3.7.1.4.8. Specialty board certification status.

If the individual is able to provide the above listed evidence of qualifications, he/she shall be provided with an application form. Failure to provide the above listed evidence shall result in ineligibility to apply for Staff membership or clinical privileges and shall not be considered an adverse action, and the individual shall not be entitled to any hearing or appeal rights under these Bylaws. Such determination will not result in the filing of a report with the state professional licensing board or with the National Practitioner Data Bank.

The information listed above shall be used to verify that:

3.7.1.5. The service to be provided by the individual requesting an application is available at the Hospital;
3.7.1.6. The specialty of the individual requesting an application is open at the Hospital;
3.7.1.7. The specialty is not covered by exclusive contract at the Hospital;
3.7.1.8. The individual is located or is arranging to be located within the geographic parameters required, as defined in the Rules and Regulations, to be eligible for membership, or to ensure adequate response time for the clinical privileges requested.

Based on the evaluation described above, if the individual is initially determined to be eligible for Medical Staff privileges, the forms necessary to begin a more thorough evaluation process shall be provided to the individual. The CPC will send a Request for Consideration (RFC).

3.7.2. APPLICATION

A separate credentials file shall be maintained for each applicant for Staff membership or clinical privileges. Each application for Staff appointment, reappointment, and/or clinical privileges shall be in writing in the format prescribed by the hospital, submitted on the prescribed form, and signed by the applicant. When an individual is applying for initial appointment or is initially requesting clinical privileges, he/she shall be provided an application form when he/she is deemed eligible to apply, and shall also be given a copy of these Bylaws, the Medical Staff and applicable departmental Rules and Regulations, and applicable Hospital policies. At least four months prior to expiration of the current term of membership or clinical privileges for an individual who is a member of the Medical Staff or who currently holds clinical privileges, the individual should be sent a notice of the impending expiration and a Recredentialing Request for Consideration (R-RFC) for reappointment and/or renewal of privileges.

3.7.3. BURDEN ON APPLICANT

The applicant for appointment, reappointment, and/or clinical privileges shall have the burden of producing adequate information for a proper evaluation of his/her qualifications for membership or clinical privileges. Neither the Medical Staff nor the Board shall have any

63 42 C.F.R. §482.22(a)(2), Guidance to Surveyors
64 LD.03.04.01
obligation to review or consider any application until it is complete, as defined in these Bylaws. The applicant shall provide accurate, up-to-date information on the application form, and shall be responsible for ensuring that all supporting information and verifications are provided, as requested. It shall be the responsibility of the applicant to ensure that any required information from his/her training programs, peer references, or other facilities is submitted directly to the Credentials Processing Center by such sources. The applicant shall be responsible for resolving any doubts regarding the application. If during the processing of the application the Hospital or the Medical Staff or any committee or representative thereof, determines that additional information or verification, or an interview with the applicant is needed, further processing of the application may be stayed and the application may not be considered complete until such additional information or verification is received, or the interview is conducted. Any Medical Staff committee or the Board may request that the applicant appear for an interview with regard to the application. The Credentials Processing Center shall notify the applicant by special notice of the specific information being requested, the time frame within which a response is required, and the effect on the application if the information is not received timely. Failure to provide a complete application, as defined in these Bylaws, within six months after being provided with an application form for appointment, reappointment or clinical privileges, or failure to appear for any requested interview, shall be deemed a voluntary withdrawal from the application process. Voluntary withdrawal from the application process shall not be considered an adverse action, and shall not entitle the applicant to exercise procedural rights outlined in these Bylaws in the event of such withdrawal. The Credentials Processing Center shall provide special notice to an individual regarding his/her withdrawal from the application process due to lack of requested information or failure to appear for an interview. The completed application form shall include, without limitation:

3.7.3.1. Identifying information, including name, social security number, date of birth, any aliases, and addresses of office and residence and any other information required to verify identification or background Government issued identification must be obtained and copied for the file prior to completion of the application process. Verification of identity may be performed by a current/licensed notary public and documented with a notarized statement, or verification may be performed by the staff of Medical Staff Services provided that the applicant physically presents himself/herself for the verification process before the application may be considered complete.

3.7.3.2. For new applicants, evidence of citizenship in the United States of America (e.g., birth certificate showing place of birth in this country, naturalization papers, or USA passport), or evidence that the applicant is in the USA legally and has the required permission(s) to work in this country. For applicants who are not USA citizens who are requesting reappointment or renewal of privileges, evidence of a current visa and current work permit shall be required.

3.7.3.3. For a new applicant, written permission for a Level III background check, and submission of any fees associated with processing a background check.

3.7.3.4. Evidence of current licensure in the State of Florida and information regarding current or past licensure in any healthcare profession;

3.7.3.5. Evidence of citizenship, i.e. birth certificate, etc., or current visa/work permit;\textsuperscript{65}

\textsuperscript{65} MS.06.01.03; MS.06.01.07; MS.08.01.03; 42 C.F.R. §482.22(a)(2), Guidance to Surveyors
3.7.3.6. For applicants requesting medication prescribing privileges, evidence of a Federal DEA listing an in-state address, and evidence of a state of controlled substance registration(s), both federal DEA and state, if applicable;

3.7.3.7. For a new applicant, the names and addresses of educational institutions, and dates of attendance, for undergraduate and postgraduate education, including professional degrees earned, or in the case of a foreign graduate, ECFMG certificate;\(^{66}\)

3.7.3.8. For applicants for appointment who are not newly graduated from residency or fellowship program within the last year, and for applicants for reappointments or renewal of clinical privileges, the applicant’s participation in continuing education, specifically as related to the clinical privileges requested;\(^{67}\)

3.7.3.9. The names of at least two peers who will provide information as a written evaluation of the applicant’s experience, current medical/clinical knowledge, technical and clinical skills, clinical judgment, conduct, ethics and interpersonal skills, communication skills, professionalism, and ability to perform the clinical privileges requested. The peer shall be someone with current knowledge of the applicant who can provide an unbiased appraisal (and therefore not a current partner in medical practice, spouse or other family member).\(^{68}\)

3.7.3.10. For an applicant for reappointment, the applicant’s department chairperson may serve as one of the peers, if he/she is a peer of the applicant;

3.7.3.11. Information regarding specialty board certification, if any, including the name of the specialty board(s), and dates of certification;

3.7.3.12. Information regarding all current and all past healthcare facility affiliations, including the name and address of the facility(s) and dates of affiliation;\(^{69}\)

3.7.3.13. Evidence of current professional liability insurance, including the name of the carrier, amount and dates of coverage, and professional practice covered;

3.7.3.14. Medicare Provider NPI;

3.7.3.15. Information as to any current, possible, or pending sanctions affecting participation in any Federal Health Care Program, or any actions which might cause the applicant to become an Ineligible Person, as well as any sanctions from a professional review organization;\(^{70}\)

3.7.3.16. Accurate and complete disclosure with regard to the following queries:

3.7.3.16.1. Whether the applicant’s professional license or controlled substance registration (DEA, state or local), in any jurisdiction has ever been disciplined, restricted, revoked, suspended, or surrendered, or whether such action is currently pending or whether the applicant has voluntarily or involuntarily relinquished such licensure or registration in any jurisdiction;\(^{71}\)

\(^{66}\) MS.06.01.03; MS.06.01.07; MS.08.01.03; 42 C.F.R. §482.22(a)(2)

\(^{67}\) MS.12.01.01

\(^{68}\) MS.06.01.03; MS.06.01.07; MS.08.01.03; MS.07.01.03; 42 C.F.R. §482.22(a)(2)

\(^{69}\) MS.06.01.03

\(^{70}\) HCA, Ethics & Compliance Policy QM.002

\(^{71}\) MS.06.01.07
3.7.3.16.2. Whether the applicant has had any voluntary or involuntary termination of Medical Staff membership, or voluntary or involuntary limitation, reduction, loss, or denial of clinical privileges at another Hospital;\(^{72}\)

3.7.3.16.3. Whether the applicant has had any notification of, or any involvement in a professional liability action, including any final judgments or settlements involving the applicant; and,\(^{73}\)

3.7.3.16.4. Whether the applicant has ever been subject to a criminal activity, as defined in these Bylaws, or whether any such action is pending.

3.7.3.17. A statement from the applicant that he/she agrees to abide by the ethical code and standards governing his/her profession;

3.7.3.18. A statement from the applicant that his/her health status is such that he/she has the ability to perform the clinical privileges that he/she is requesting, pursuant to Article Three, Section 3.1.10;\(^{74}\)

3.7.3.19. Evidence that the applicant has complied with health screening and immunization requirements. [e.g., tuberculosis screening.];

3.7.3.20. A statement from the applicant that he/she has received and read the current Staff Bylaws, Rules and Regulations, and policies and agrees to be bound by them including any future Bylaws, Rules and Regulations and policies which may be duly adopted;\(^{75}\)

3.7.3.21. A pledge from the applicant to provide continuous care to his/her patients, as defined in these Bylaws;

3.7.3.22. A statement from the applicant consenting to the release and inspection of all records or other documents that may be material to an evaluation of his/her professional qualifications, including all health information and medical records necessary to verify the applicant’s health status as required by section 3.1.10 and for a new applicant a permission to conduct a background check, and a statement providing absolute immunity, as long as acting in good faith, and release from civil liability for all individuals requesting or providing information relative to the applicant’s professional qualifications or background, or evaluating and making judgments regarding such qualifications or background.

3.7.3.23. A statement from the applicant agreeing that in the event of an adverse action concerning his/her Staff membership or clinical privileges, he/she will exhaust all remedies afforded by these Bylaws before resorting to formal legal action or commencing legal proceedings.

3.7.3.24. In the case of applicants for initial appointment to the Medical Staff a signed Medicare Acknowledgement Statement.

3.7.3.25. All physicians and other practitioners shall submit a signed Practitioner Acknowledgement Statement. The physician or other practitioner must complete the acknowledgment at the time he or she is granted admitting privileges at the hospital, or before or at the time the physician admits his or her first patient to the hospital (i.e., when temporary privileges have been

\(^{72}\) MS.06.01.07

\(^{73}\) MS.06.01.07

\(^{74}\) MS.06.01.03; 42 C.F.R. §482.22(c)(4)

\(^{75}\) LD.03.04.01
3.7.3.26. All Physicians, other Practitioners and Advance Practice Professionals will sign an Information Security Agreement at the time of application for initial appointment, and during the reappointment process and shall agree that as a condition of membership or holding clinical privileges, the individual shall abide by the privacy policies of the Hospital. Completed agreements will be maintained in the individual’s credential’s file.

3.7.3.27. All applications must include a specific written request for clinical privileges using prescribed forms. Requests for clinical privileges shall not be complete unless it includes supporting evidence of competence for each of the privileges requested and proof that the applicant has met the criteria for each of the privileges requested.

3.7.3.28. As a condition of consideration for initial and continued appointment to the Medical Staff, within 48 hours of being officially notified of a change in status to the Medical Staff and the Hospital, with or without request, any new or updated information that is pertinent to the individual’s professional qualifications or any question on the application form, including but not limited to any change in Federal Health Care Program Ineligible Person status, any exclusion from a State Program, any change in licensure in any state, any change in DEA status or status with a State controlled substance regulatory agency, or any exclusion or other sanctions imposed or recommended by the Federal Department of Health and Human Services or any state, the receipt of a QIO citation, any change in legal status to reside and/or work in the USA, any investigation by an ABMS or AOA specialty board, any change in health status, any change in location of office or residence, any criminal investigation, and/or a quality denial letter concerning alleged quality problems adversely affecting patient care.

3.7.4 VERIFICATION PROCESS

Upon the receipt of a completed Request for Consideration (RFC) or Re-Request for Consideration (R-RFC) form, the Credentials Processing Center shall arrange to verify the qualifications and obtain supporting information relative to the application. The Credentials Processing Center shall consult primary sources of information about the applicant’s credentials, where feasible. Completion of a background check, verifications of licensure, controlled substance registration, specialty board certification, and professional liability claims history, the a query of the NPDB, and queries of the Sanction Report and GSA lists shall be done within 150 days prior to the Board receiving the application; if there are delays in completing the application, any of these verifications or queries that were done more than 150 days before the Board is scheduled to receive the application shall be repeated. Verification may be made by a letter or computer printout obtained from the primary source or it may be verbally or electronically transmitted (e.g., telephone, facsimile, email, Internet) information when the means of transmittal is directly from the primary source to the Credentials Processing Center and the verification is documented. If the primary source has designated another organization as its agent in providing information to verify credentials, the Credentials Processing Center may use this other organization as the designated equivalent

76 42 C.F.R. §412.46(c)
77 HCA Ethics & Compliance Policy IS.SEC.005
78 42 C.F.R. §482.22(a)(2)
79 MS.06.01.03
The Credentials Processing Center must promptly notify the applicant at least sixty (60) days and again at thirty (30) days prior to the scheduled reappointment date when action is needed or of any problems in obtaining required information. Any action on an application shall be withheld until the application is completed; meaning that all information has been provided and verified, as defined in these Bylaws. The following information shall be verified for all applicants for appointment, reappointment, or clinical privileges, except as specified:

3.7.4.1 Current licensure shall be verified in all states in which the applicant currently holds a license, through the applicable state licensure board for all applicants. Additional, information about previous, current and future disciplinary actions by any State licensure in other board shall also be obtained through those applicable state licensure boards. For applicants for reappointment or ongoing monitoring of privileges, any licenses that were in effect at the time of the last appointment but are no longer in effect for any reason, shall be identified and the applicable state licensure board shall be contacted to verify circumstances regarding discontinuance of licensure a disciplinary action alert register.

3.7.4.2 For individuals requesting prescribing privileges, federal DEA registration shall be verified through the US Department of Commerce, National Technical Information Service’s electronic verification mechanism.

3.7.4.3 For new applicants, completion of medical school or other post-graduate programs appropriate to the applicant’s healthcare be verified through the school’s registrar’s office, or the National Student Clearinghouse if designated by the school to provide degree verification, and/or through the ECFMG in the case of a foreign medical school graduate. The American Medical Association (AMA) profile, the American Osteopathic Association (AOA) profile and/or the Federation Credentials Verification Service (FCVS) profile may be used as a secondary source of information only. For applicants for reappointment or renewal of privileges, information about the topics and content of the applicant’s continuing education shall be documented and considered as related to the privileges requested.

3.7.4.4 For new applicants, their internship, residency, or other applicable postgraduate training shall be verified through the program’s registrar’s office or program director’s office.

3.7.4.5 For new applicants a Level III a background check, as defined by Hospital policy, shall be obtained. The background check shall be used in part to verify that the individual requesting approval is the same individual identified in the credentialing documents.

3.7.4.6 Information reported pursuant to the HCQIA shall be obtained from the National Practitioner Data Bank.

80 MS.06.01.03
81 MS.06.01.03; MS.06.01.07; MS.08.01.03
82 MS.06.01.03; MS.06.01.07; MS.08.01.03; 42 C.F.R. §482.22(a)(2)
83 MS.06.01.03; MS.06.01.07; MS.08.01.03; 42 C.F.R. §482.22(a)(2)
84 MS.12.01.01
85 MS.06.01.03; MS.06.01.07; MS.08.01.03; 42 C.F.R. §482.22(a)(2)
86 MS.06.01.03(3)
3.7.4.7 The OIG Sanction Report and the GSA List shall be checked to ensure that the applicant is not listed.\(^{88}\)

3.7.4.8 Professional liability insurance shall be verified by obtaining a copy of the applicant’s insurance certificate.

3.7.4.9 Data and information regarding professional performance shall be requested from available sources:

Relevant applicant-specific data as compared to aggregate data; Morbidity and Mortality Data.\(^{89}\)

3.7.4.10 The applicant’s health status as applicable to their ability to perform the clinical privileges requested shall be verified in accordance with Article Three, Section 3.1,\(^{10}\) and as part of information requested from the applicant’s peers, or in the case of an applicant for reappointment, from the applicant’s Department Chairperson.\(^{90}\)

3.7.4.11 Letters from the applicant’s peers shall be obtained. Two peer letters of reference shall be required for initial applicants. One letter of reference shall be required for applicants for reappointment or renewal of clinical privileges; the Department Chairperson may serve as the second peer reference in such cases unless the Chairperson or Chief of Staff is not a peer, and then two peer references letters shall be required. Evaluations from the applicant’s peers shall be obtained. Two peer references shall be required.\(^{91}\) Peer evaluations shall include written information regarding the applicant’s current medical/clinical knowledge, technical and clinical skills, clinical judgment, interpersonal skills, communication skills, and professionalism.\(^{92}\)

3.7.4.12 Before recommending privileges, the Medical Staff Services shall use a process to determine whether there is sufficient clinical performance information to make a decision to grant, limit, or deny the requested privileges.\(^{93}\) For a new applicant or an applicant for renewal or increase in clinical privileges information regarding the applicant’s number of cases, treatment results and conclusions drawn from quality assessment, performance improvement activities, and other information regarding the applicant’s history of meeting the criteria for membership or clinical privileges including information about ability to adhere medical staff policies regarding personal and professional conduct as defined in these Bylaws, shall be assembled for review. Relevant applicant-specific information from organization performance improvement activities shall be considered and compared to aggregate information when evaluating professional performance, judgment, and clinical or technical skills at the time of reappointment, or renewal or revision of clinical privileges.\(^{94}\)

\(^{87}\) 42 U.S.C.§11135; 42 C.F.R. §60.10

\(^{88}\) HCA, Ethics & Compliance Policy QM.002

\(^{89}\) MS.06.01.07; MS.08.01.03

\(^{90}\) MS.06.01.03; MS.06.01.07; MS.08.01.03

\(^{91}\) MS.06.01.03; MS.06.01.07; MS.08.01.03; MS.07.01.03; 42 C.F.R. §482.22(a)(2)

\(^{92}\) MS.06.01.05

\(^{93}\) MS.06.01.05

\(^{94}\) MS.06.01.07; 42 C.F.R. §482.22(a)(2)
3.7.4.13 Specialty Board certification shall be verified through with the American Board of Medical Specialties (ABMS), the Bureau of Osteopathic Specialists, the American Board of Podiatric Surgery (ABPS) and the American Board of Oral/Maxillofacial Surgeons (ABOMS), or a comparable specialty board, as applicable.

3.7.4.14 With regard to new applicants for Staff membership or clinical privileges, or applicants for reappointment who are not active staff members at the Hospital, other facility affiliations shall be verified through correspondence with Medical Staff Services of other facilities where the applicant is affiliated and actively practicing.95

3.7.5. APPLICATION PROCESSING

After verification is accomplished and the application is fully complete it shall be reviewed and processed as follows:96

3.7.5.1. Department Report: The Medical Staff Services shall make available the application and all supporting materials to the Chairperson of each Department in which the applicant seeks privileges, and request the documented evaluation and recommendations as to the staff category, in the case of applicants for Staff membership, the Department to be assigned, the Division to be assigned if appropriate to the applicant’s practice, the clinical privileges to be granted, and any concerns regarding the clinical privileges requested.97 In the event that the applicant is the Department Chairperson, the Chief of Staff or the Department Vice-Chairperson shall make the evaluation and recommendations. Following the Department Chairperson(s)’ evaluation and recommendations, the report shall then be transmitted to the Credentials Committee. The time frame for completion of the department report(s) shall be within 30 days of receipt of a complete application.98

3.7.5.2. Credentials Committee Report: The Credentials Committee shall receive from the Department Chairperson and review the application, supporting materials, the report of the Department Chairperson and any such other available information as may be relevant to the applicant’s qualifications. The Credentials Committee shall prepare a written report and recommendations for the Medical Executive Committee as to Staff appointment and staff category in the case of applicants for Staff membership, the department/division to be assigned, the clinical privileges to be granted, and any special conditions to be placed on the clinical privileges to be granted. In the event there are any adverse recommendations, the reasons shall be stated. The time frame for completion of the Credentials Committee action shall be at the next regular meeting of the committee following receipt of the department report, to be within 30 days.

3.7.5.3. Criteria for Additional Inquiry: Additional inquiry shall be conducted by the Department Chairman, Credentials Committee, or Medical Executive Committee for any of the reasons listed below. Additional inquiry may include a personal interview with the applicant, a request for a letter of explanation from the applicant, further contact with sources of information, or any other means appropriate to resolving questions about the application. The application shall be deemed incomplete until additional inquiry is completed, and questions about the following matters are explained to the satisfaction of the Department Chairman, Credentials Committee, Medical Executive Committee or Board of Trustees:

95 MS.06.01.03; MS.06.01.07; MS.08.01.03; MS.07.01.03; 42 C.F.R. §482.22(a)(2)
96 MS.01.01.01; MS.06.01.07; MS.08.01.03
97 MS.01.01.01; MS.06.01.07; MS.08.01.03; LD.04.01.05
98 MS.01.01.01; MS.06.01.07; MS.08.01.03; LD.04.01.05
3.7.5.3.1. More than three concurrent licenses to practice (e.g., license to practice in two or more other states in addition to this State);

3.7.5.3.2. Any evidence of an unusual pattern or excessive number of professional liability actions, to include two or more professional liability claims, settlements or judgments; 99

3.7.5.3.3. Inability to verify any of the information or credentials represented in the application;

3.7.5.3.4. Inability to confirm legal permission to reside and/or work in the USA;

3.7.5.3.5. Any unexplained gaps in medical staff membership, clinical privileges and/or work history;

3.7.5.3.6. Any other inconsistent or less than favorable information about the applicant’s professional qualifications, competence or character, as judged by the Department Chairman Credentials Committee, Medical Executive Committee or Board of Trustees.

3.7.5.4. Medical Executive Committee Recommendation: The Medical Executive Committee shall receive from the Credentials Committee and review the application, supporting materials, the reports of the Department Chairperson and the Credentials Committee, and any such other available information as may be relevant to the applicant’s qualifications. The Medical Executive Committee shall prepare a written report and recommendations for the Board as to Staff appointment and staff category in the case of applicants for Staff membership, the department to be assigned, the clinical privileges to be granted, and any special conditions to be placed on the clinical privileges to be granted. 100 In the event there are any adverse recommendations, the reasons shall be stated. The time frame for the Medical Executive Committee to decide on a recommendation to the Board shall be at the next regular meeting of the committee following receipt of the Credential’s Committee report, to be within 30 days.

3.7.5.5. Effect of Medical Executive Committee Recommendation

3.7.5.5.1. Deferral: The Medical Executive Committee may defer making a recommendation where the deferral is not solely for the purpose of causing delay. A decision by the Medical Executive Committee to defer the application for further consideration shall state the reasons for deferral, provide direction for further investigation, and state time limits for such further investigation. As soon as practical after the deferral, such decision to defer the application shall be followed with a subsequent favorable or adverse recommendation. The Medical Executive Committee may delegate the responsibility for further consideration to the Credentials Committee or Department Chairperson as deemed appropriate.

3.7.5.5.2. Favorable Recommendation: When the recommendation is completely favorable, the application shall be forwarded promptly to the Board for action at the Board’s next regular meeting.

3.7.5.5.3. Adverse Recommendation: If the recommendation of the Medical Executive Committee is adverse under Article Seven of these Bylaws, the Chief of Staff shall promptly notify the applicant. Such notice shall contain the information prescribed in Article Seven of these Bylaws. In such case, the applicant shall be entitled to procedural rights provided in Article Seven of these Bylaws, and the recommendation need not be transmitted to the Board until after the applicant has exercised or waived such rights.

3.7.5.6. Board Action: Unless subject to the provisions of the fair hearing and appeal provisions in these Bylaws, the Board shall act on the application at its next regular meeting

100 42 C.F.R. §482.22(a)(2); MS.02.01.01
following receipt of the recommendation from the Medical Executive Committee. The action of the Board shall be taken within 30 days after receiving a recommendation from the Medical Executive Committee.101

3.7.5.6.1. If the Board adopts the recommendation of the Medical Executive Committee, it shall become the final action of the Hospital.

3.7.5.6.2. If the Board does not adopt the recommendation of the Medical Executive Committee, the Board may either refer the matter back to the Medical Executive Committee with instructions for further review and recommendation and a time frame for responding to the Board, or the Board may take unilateral action. If the matter is referred back to the Medical Executive Committee, the Medical Executive Committee shall review the matter and shall forward its recommendation to the Board. If the Board adopts the recommendation of the Medical Executive Committee, it shall become the final action of the Hospital.

3.7.5.6.3. If the action of the Board is adverse to the applicant, the Secretary of the Board shall promptly send written notice to the applicant. Such notice shall contain the information prescribed in the Article Seven of these Bylaws. In such case, the applicant shall be entitled to procedural rights provided in the Article Seven of these Bylaws, and the adverse decision of the Board shall not become final until after the applicant has exercised or waived such rights. At its next regular meeting, after all of the applicant’s hearing and appeal rights under these Bylaws have been exhausted or waived, the Board shall take final action.

3.7.5.6.4. All decisions to appoint shall include a delineation of clinical privileges (with exception of appointees to the Honorary staff category), the assignment of a staff category and Department affiliation, and any applicable conditions placed on the appointment or clinical privileges. The applicant shall be so notified.

3.7.5.6.5. Subject to any applicable provisions of Article Seven, notice of the Board’s final decision shall be given in writing through the Secretary of the Board to the applicant within five (5) working days of the final decision. In the event a hearing and/or appeal is held, Article Seven shall govern notice of the Board’s final decision.

3.8. CREDENTIALS SUBJECT TO ONGOING VERIFICATION

In addition to being verified at the time of initial appointment and initial granting of privileges, and at reappointment or renewal or revision of clinical privileges, the following credentials shall be subject to primary source verification as described in Section 3.7 of this article, at the time of expiration and renewal or as specified, and any failure to continuously maintain the following credentials during the entire term of appointment shall result in automatic suspension actions as provided in these Bylaws and shall be reported to the Credentials Committee and actions shall be taken as provided in these Bylaws:

3.8.1. Current Licensure;102

3.8.2. Drug Enforcement Administration registration

3.8.3. Professional liability insurance;

3.8.4. Specialty board certification, if applicable; and, privilege-specific requirements for current certifications as applicable to the clinical privileges granted; and,

101 42 C.F.R. §482.12(a)(2); 42 C.F.R. §482.22(a)(2); MS.01.01.01; MS.06.01.03; MS.06.01.07

102 MS.06.01.03; MS.06.01.07; MS.08.01.03
3.8.5. Not excluded, debarred, or otherwise ineligible to participate in the Federal Health Care Program. (The OIG Sanction Report and the GSA List shall be checked according to the frequencies defined by the hospital policy.)

3.9 ASSISTANCE WITH EVALUATION

The Board, Medical Executive Committee, the Chief Executive Officer, the Staff or any committee involved in the review or evaluation of applications for Staff membership or clinical privileges, or the ongoing review or evaluation of performance of those who currently hold Staff membership or clinical privileges, may as part of these duties:

3.9.1 Obtain the assistance of a qualified member of the Medical Staff and/or independent consultant or others to evaluate the healthcare professional being subject to review;

3.9.2 Consider the results of performance improvement or quality assessment activities of other hospitals or health care institutions with respect to the healthcare professional under evaluation;

3.9.3 Request or require the healthcare professional under evaluation to submit to interviews with consultants who may be retained to assist in the review or evaluation process;

3.9.4 Subject to Federal or State regulations, request that specific patient records or categories of records of patients treated by the healthcare professional under evaluation be submitted for review, subject to appropriate protection of patient confidentiality; and,

3.9.5 Require detailed statements, data and information concerning matters that may impact the qualifications, professional competence or conduct of the healthcare professional under evaluation, including information concerning threatened or pending legal or administrative proceedings.

3.10 PROFESSIONAL PRACTICE EVALUATION

The Board has ultimate responsibility for the quality and appropriateness of patient care services. To meet this responsibility, the Board shall direct and enforce the establishment of a performance improvement and quality assessment program with the requisite quality assessment processes. Processes shall include ongoing professional practice evaluation through the measurement, monitoring, analysis, and improvement of the quality and appropriateness of services provided by individual Medical Staff members and other individuals with clinical privileges. The Medical Staff shall participate in quality assessment and performance improvement activities as defined in the Hospital’s Performance Improvement Plan.

The Medical Staff measurement, analysis and improvement activities used in ongoing professional practice evaluation shall be directed to assuring uniformly high quality and clinically appropriate care resultant from the performance of Staff members and others with clinical privileges. Such activities shall also be used to assure the fair and equitable treatment of each Staff member and others with clinical privileges in appointment, reappointment, peer review and privileging processes. The data measurements and profiling established by the

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103 HCA Ethics & Compliance Policy QM.002
104 LD.01.03.01
105 MS.08.01.03
Medical Staff shall include clinical and other indicators directly attributable to quality and patient outcomes. Measures and their resultant analysis and performance improvement shall be managed within the established peer and quality review committees and departments of the Medical Staff for maximization of information and individual protections by state and federal peer review protections and immunity including the Health Care Quality Improvement Act.

Relevant information from Hospital performance improvement activities that is specific to an individual shall be considered and compared to aggregate information when these measures are appropriate for comparative purposes in evaluating the individual’s professional performance, judgment, clinical or technical skills. Any results of peer review regarding the individual’s clinical performance shall also be included. The Hospital may use epidemiological and statistical methods to compare practice patterns of individuals on dimensions of cost, service use, or quality (including process and outcome) of care. The Hospital may consider resource consumption and quality of care by an individual through an examination of patterns of health care delivery. Profiles may be constructed for individuals or groups of individuals based on Hospital, geographic, specialty, and type of practice or other characteristics. Performance profiles, including the results of performance based measures such as patterns of treatment, health care outcomes, and patient satisfaction shall be taken into account in evaluating applications for appointment or reappointment. The data, measures and profiles may include, but are not limited to, clinical and other information regarding each individual’s:

3.10.1. Quality and appropriateness of patient care, including patient care outcomes;
3.10.2. Review of operative and other clinical procedures performed and their outcomes;
3.10.3. Patterns of blood and pharmaceutical usage;
3.10.4. Requests for tests and procedures;
3.10.5. Length of stay patterns;
3.10.6. Morbidity and mortality data;
3.10.7. Practitioner’s use of consultants;
3.10.8. Performance as related to Hospital Quality Alliance (HQA) core measures, Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) surveys, data about Hospital Acquired Conditions (HAC), and other publicly-reported evidence based performance measures as required by State and Federal statutes;
3.10.9. Malpractice and professional liability experience;

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106 MS.06.01.07; 42 U.S.C. §11135; 42 C.F.R. §482.21(c); 42 C.F.R. §482.22(a)(1)
107 Introduction to MS.08.01.03
108 Introduction to MS.08.01.03
109 Introduction to MS.08.01.03
110 Introduction to MS.08.01.03
111 Introduction to MS.08.01.03
112 Introduction to MS.08.01.03
113 Hospital’s Improvement Initiatives
3.10.10. Utilization of Hospital resources and facilities;
3.10.11. Timely, legible and accurate completion of patient medical records;
3.10.12. Attendance and participation in Medical Staff committee and department meetings;
3.10.13. Attainment and maintenance of board certification;
3.10.14. Maintenance of required levels of professional liability insurance coverage;
3.10.15. Attainment of continuing education requirements; and,
3.10.16. Attribution to sentinel events, medical errors or other risk occurrences;
3.10.17. Professional conduct;
3.10.18. Maintain current datasets and computer software programs, to be purchased by the hospital, so that fair and adequate evaluations that are referenced in these bylaws shall be maintained.

The Board of Trustees shall be responsible for assuring the use of clinical and other measurements for the improvement of patient care. The sources for the information shall be identified by the Hospital and data quality shall be verified. Recommendations from the Medical Staff regarding their conclusions from Medical Staff and Hospital performance improvement and quality assessment shall be reported to the Board for their decision making and enforcement of actions for the improvement of patient care and execution of the quality assessment process.

Medical staff members and other individuals with clinical privileges are required to participate in all aspects of Medical Staff activities designed to verify the individual’s ongoing qualifications and competency. If at any time a Medical Staff member or other individual with clinical privileges fails to provide required information pursuant to a formal request by the Credentials Committee, Medical Executive Committee, or the Chief Executive Officer, the individual’s clinical privileges shall be deemed to be voluntarily relinquished until the required information is provided to the satisfaction of the requesting party, without the individual having a right to a hearing or appeal. For purposes of this section, ‘required information’ shall refer to (1) physical or mental examination reports as specified elsewhere in these Bylaws, or (2) information from another healthcare facility or agency. If voluntary relinquishment of clinical privileges occurs while the individual is subject to an investigation this will be reported in accordance with the requirements of the National Practitioner Data Bank.114 115

3.11. PROVISIONAL STATUS AND PROCTORING

The Medical Staff shall have a process to evaluate the privilege-specific competence of a practitioner who does not have documented evidence of competently performing the requested privilege at the Hospital. This process may also be used when a question arises regarding a currently privileged practitioner’s ability to provide safe, high quality patient care. This process of focused professional practice evaluation shall be a time-limited period during which the Medical Staff evaluates and determines the practitioner’s professional performance. Focused professional practice evaluation may entail the use of one or more types of evaluation, including but not limited to chart review, monitoring of clinical practice patterns, simulation, clinical proctoring, external peer review, and discussion with other individuals

114 Medical Staff Leader Monthly, October 2008, Hory Springer & Mattern
involved in the care of each patient (e.g., consulting physicians, assistants at surgery, nursing or administrative personnel). Clinical proctoring is an objective evaluation of an individual’s actual clinical competence by a monitor or proctor who represents the Medical Staff and is responsible to the Medical Staff. When an initial applicant seeks clinical privileges, or an individual with existing clinical privileges seeks new privileges, or when the Medical Staff requires the individual’s actual clinical competence to be evaluated for any other reason, the individual shall be proctored or observed while providing the services for which the privileges are requested. In most instances, proctors act as monitors to evaluate the technical and cognitive skills of another Practitioner and do not directly participate in patient care, have no physician/patient relationship with the patient being treated, do not receive a fee from the patient, represent the Medical Staff, and are responsible to the Medical Staff.  

3.11.1. PROVISIONAL STATUS

For initial appointments/initial clinical privileges: At the time of initial appointments and initial granting of clinical privilege, the medical staff shall determine a plan for conducting focused professional practice evaluation, during which the practitioner shall be on provisional status. The evaluation plan shall include method(s) and the time period of at least one year (12 months), evaluation may be subject to an extension of time for a total period not to exceed two years (24 months). A period of focused professional practice evaluation shall be implemented for all initially granted privileges. Each individual subject to provisional status may be subject to focused professional practice evaluation by one or more appropriate member(s) of the Medical Staff as approved by Chairperson of the Department to which the individual is affiliated. The provisional status individual shall be subject to focused professional practice evaluation for the number and type of cases, procedures or treatments specified by the clinical Department as appropriate to the patient care and services provided by Department members. The care under evaluation shall be relevant to the privileges granted. The purpose of the observation is to determine the individual’s eligibility for advancement from provisional status and for exercising the clinical privileges provisionally granted. If a proctor is assigned, the proctor shall complete a proctoring report with comments on the individual’s performance. Each proctoring report will be evaluated when the case is completed in order to be aware of adequacy or inadequacy.

At the end of the provisional period the individual must qualify for and be advanced to a non-provisional status, or be extended on provisional status for an additional period not to exceed a total of twenty-four (24) months. Advancement shall be based upon a favorable recommendation of the individual’s Department Chairperson based upon a favorable review, and a favorable recommendation of the individuals Department Chairperson based on the Chairpersons review of the proctoring reports, chair reviews, peer review, and any other results of focused professional practice evaluation and favorable recommendation of the Credentials Committee and Medical Executive Committee, and approved by the Board. No one may be on provisional status for a total period longer than twenty-four (24) months. Unless excused for good cause by the Medical Executive Committee and the Board, an individual’s failure to complete the required number of cases needed to complete focused professional practice evaluation. And/or failure to advance to a non-provisional status due to performance issues shall entitle the individual to the hearing and appeal rights under these Bylaws.

116 MS.08.01.01
117 AMA Board of Trustees Report 30-A-94
118 MS.08.01.01
3.11.2. For individuals with existing privileges who are requesting new privileges: A period of focused professional practice evaluation shall be implemented for all initially requested privileges. Medical Staff members or other individuals with existing clinical privileges who are requesting new privileges may be subject to focused professional practice evaluation by one or more appropriate member(s) of the Medical Staff as approved by Chairperson of the Department to which the individual is affiliated. In the event new privileges are requested for which there are no other Medical Staff members or other individuals with existing clinical privileges and competence to proctor and evaluate someone in the new area of practice, the Credentials Committee, the Medical Executive Committee, and the Board shall have the option of specifying requirements for other evidence of competence, including but not limited to reports of completion of an accredited training program, evaluations from competent instructors, external peer review, and/or evidence of proctoring at another hospital. The individual requesting new privileges shall be subject to focused professional practice evaluation for the number and type of cases, procedures or treatments specified by the clinical Department as appropriate to the new clinical privileges being requested. The care under evaluation shall be relevant to the privileges granted. The purpose of the observation is to determine the individual’s actual clinical competence for the new clinical privileges granted. If a proctor is assigned, the proctor shall complete a proctoring report with comments on the individual’s performance. Each proctoring report will be evaluated when the case is completed in order to be aware of adequacy or inadequacy. The individual’s Department Chairperson shall review the proctoring reports, chart reviews, peer review, and any other results of focused professional practice evaluation and provide a report to the Peer Review Committee, Credentials Committee, the Medical Executive Committee, and the Board.

3.11.3. For evaluation of clinical competence for privileges previously granted: Medical Staff members or other individuals with existing clinical privileges who are identified for review of actual clinical competence may be subject to focused professional practice evaluation by one or more appropriate member(s) of the Medical Staff as approved by Chairperson of the Department to which the individual is affiliated. Focused professional practice evaluation may be indicated as the result of QA/PI, peer review or patient safety information, or due to inactivity with clinical privileges granted, or due to return from a leave of absence. The individual shall be subject to focused professional practice evaluation for the number and type of cases, procedures or treatments specified by the clinical Department as appropriate to the clinical privileges subject to review. The care under evaluation shall be relevant to the privileges granted. The purpose of the observation is to determine the individual’s actual clinical competence for the clinical privileges subject to review. If a proctor is assigned, the proctor shall complete a proctoring report with comments on the individual’s performance. Each proctoring report will be evaluated when the case is completed in order to be aware of adequacy or inadequacy. The individual’s Department Chairperson shall review the proctoring reports, chart reviews, peer review, and any other results of focused professional practice evaluation and provide a report to the Peer Review Committee, Credentials Committee, the Medical Executive Committee, and the Board.

3.12. CONDITIONAL APPOINTMENT, REAPPOINTMENT OR PRIVILEGES

Recommendations for appointment, reappointment, initial granting of privileges and / or renewal of privileges may be contingent upon an individual’s compliance with certain specific conditions. These conditions may relate to behavior (e.g., demonstration of compliance to code of conduct) or to clinical issues (e.g., general consultation requirements, requirements
for proctoring, completion of CME requirements). Unless the conditions being imposed constitute a disciplinary action or are reportable as defined by the Health Care Quality Improvement Act, the imposition of such conditions does not entitle an individual to request the procedural rights set forth in Article Seven of these Bylaws.

3.12.1 If the individual accepts conditional appointment, reappointment, or privileges and agrees to the conditions imposed, and successfully adheres to the conditions and completes the requirements, the individual shall be eligible to apply for full appointment, reappointment, or privileges.

3.12.2 If the individual accepts conditional appointment, reappointment, or privileges and agrees to the conditions imposed, but does not adhere to the conditions or completes the requirements specified in the conditional appointment, reappointment, or privileges then corrective actions as set forth in Article Six of these Bylaws shall commence.

3.12.3 If the individual refused to accept conditional appointment, reappointment, or privileges or any of the conditions or requirements imposed as part of a conditional appointment, reappointment, or privileges, then corrective actions as set forth in Article Six of these Bylaws shall commence.

3.12.4 Conditional appointment, reappointments, or privileges may be recommended for periods of less than two years in order to permit closer monitoring of an individual’s compliance with any conditions that may be imposed. A recommendation for appointment, reappointment, or privileges for a period of less than two years does not, in and of itself, entitle an individual to the procedural rights set forth in Article Seven of these bylaws.

3.12.5 In the event an applicant for reappointment or renewal of privileges is the subject of an investigation or hearing at the time reappointment or renewal of privileges is being considered, a conditional reappointment or conditional privileges may be granted for the limited amount of time needed to complete the investigation or hearing.

3.12.6 To end a term of conditional appointment, reappointment, or privileges the individual shall be required to undergo all usual reappointment and privileging procedures.

3.13 PREVIOUSLY DENIED OR TERMINATED APPLICANTS

Notwithstanding any other provisions in these Bylaws, if a Request for Consideration (RFC) is tendered by an individual who has been previously denied membership and/or clinical privileges, or who has had membership and/or clinical privileges terminated due to lack of sufficient qualifications required to maintain membership or clinical privileges, or whose prior RFC was deemed incomplete and withdrawn, and it appears that the RFC is based on substantially the same information as when previously denied, terminated, or deemed withdrawn, then the RFC shall be deemed insufficient by the Credentials Committee and returned to the individual as unacceptable for processing. If an RFC is tendered by an individual who has been previously denied membership and/or clinical privileges, or who has had membership and/or clinical privileges terminated due to circumstances that have permanently disqualified the individual for membership as has been so designated by prior action of the Board of Trustees, then the RFC shall be returned to the individual as unacceptable for processing. No RFC shall be processed, and no right of hearing or appeal shall be available in connection with the return of such RFC.

3.14 MEDICO-ADMINISTRATIVE OFFICERS

3.14.1 STAFF APPOINTMENT, CLINICAL PRIVILEGES AND OBLIGATIONS

All individuals in administrative positions who desire Medical Staff membership or clinical privileges shall be subject to the same procedures as all other applicants for membership or privileges and shall be subject to the same obligations of Staff membership or clinical
privileges, as outlined in these Bylaws. Additional requirements for employment or a contractual agreement may be imposed. The Staff, as in the case of other Practitioners, shall delineate the clinical privileges of Medico-Administrative officers who request to admit and/or treat patients.

3.14.2. EFFECTS OF REMOVAL FROM OFFICE OR ADVERSE CHANGE IN MEMBERSHIP STATUS OR CLINICAL PRIVILEGES

In the event a Practitioner who is employed by or has contracted with the Hospital, or otherwise serves in a Medico-Administrative position pursuant to a contract, is subject to removal from office through the termination or expiration of employment or of the contract, full effect shall be given to any specific provisions in the contract regarding the consequence such termination or expiration of the contract has on the Medical Staff membership and clinical privileges of the Practitioner. The underlying grounds for termination of the contract may themselves be cause for initiating adverse action under these Bylaws.

An adverse action, as defined in these Bylaws, against a medico-administrative practitioner for clinical reasons or for violation of these Bylaws shall be subject to the hearing and appeal procedures in Article Seven of these Bylaws. Pursuant to any specific provisions of the contract, such adverse change in membership status or clinical privileges may result in termination of the contract. In the event there is a conflict between the terms of the contract and these Bylaws, the terms of the contract shall control.

3.15. INDIVIDUALS PROVIDING PROFESSIONAL SERVICES BY CONTRACT OR EMPLOYMENT

3.15.1 QUALIFICATIONS AND SELECTION

Practitioners providing clinical services pursuant to a contract, agreement or other arrangement or through Hospital employment shall be subject to the same procedures as all other applicants for membership or privileges and shall be subject to the same obligations of Staff membership or clinical privileges, as outlined in these Bylaws. Additional requirements for employment or a contractual agreement may be imposed. The Staff, as in the case of other Practitioners, shall recommend the clinical privileges of Contract Practitioners to admit and/or treat patients for Practitioners who are Hospital employed, or providing services through a contract, agreement or other arrangement.

3.15.2 EFFECT OF CONTRACT TERMINATION ON MEDICAL STAFF MEMBERSHIP OR CLINICAL PRIVILEGES

The terms of any written contract between the Hospital and a contract Practitioner or Contractor shall take precedence over these Bylaws as now written or hereafter amended. Such contract may provide, for example, that the Staff membership and clinical privileges of a Contract Practitioner or individuals providing services through a Contractor are automatically terminated or modified in the event of termination of the written contract, and the Contract Practitioner or individuals providing services through a Contractor have no rights to a hearing and appeal or otherwise with regard to such termination or modification of Staff membership or clinical privileges. The underlying grounds for termination of the contract may themselves be cause for initiating adverse action under these Bylaws.

3.16 LEAVE OF ABSENCE

121 MS.03.01.01; MS.03.01.03

122 MS.03.01.01; MS.03.01.03
A Medical Staff member or Advance Practice Professional (APP) may request a voluntary leave of absence from the Staff by submitting a written notice to the Credentials Committee. The request must state the approximate period of leave desired, which may not exceed one year, and include the reasons for the request. The Medical Executive Committee shall review and recommend leave of absence requests to the Board of Trustees, but in extenuating circumstances such as military leave, the Chief Executive Officer and Chief of Staff shall have the authority to approve a leave of absence and their actions shall be reported to the Medical Executive Committee and Board of Trustees. During the period of leave, the Practitioner or APP shall not exercise clinical privileges at the Hospital, and membership prerogatives and responsibilities shall be in abeyance. When the reasons for the leave of absence indicate that the leave is optional, the request shall be granted at the discretion of the Medical Executive Committee based on their evaluation of the abilities of the Medical Staff to fulfill the patient care needs that may be created in the Hospital by the absence of the the Medical Staff member or APP requesting the leave. A leave of absence shall be granted for Medical Staff members in good standing, provided all incomplete medical records and Medical Staff member and Hospital matters have been concluded. Exceptions shall be allowed only in the event that a Medical Staff member or APP has a physical or psychological condition that prevents him/her from completing records or concluding other Medical Staff or Hospital matters. A leave of absence shall be granted for the following reasons:

3.16.1 MEDICAL LEAVE OF ABSENCE

A Medical Staff member or APP may request and be granted a leave of absence for the purpose of obtaining treatment for a medical or psychological condition, disability, or impairment. If a an individual is unable to request a medical leave of absence because of a physical or psychological condition, the Chief of Staff or chairperson of the individual’s department may submit the written notice on his/her behalf. A certified letter will be sent to the Practitioner informing him/her of this action. Reinstatement of membership status and/or clinical privileges may be subject to production of evidence by the Practitioner that he/she has the ability to perform the clinical privileges requested.

3.16.2 MILITARY LEAVE OF ABSENCE

A Medical Staff member or APP may request and be granted a leave of absence to fulfill military service obligations. In addition to a written request for leave, a military reservist shall submit a copy of deployment orders. Medical Staff members or APPs who are on active military duty for more than one year will be afforded an automatic extension of their leave until their active duty is completed. Reinstatement of membership status and clinical privileges may be subject to certain monitoring and/or proctoring conditions as determined by the Medical Executive Committee, based on an evaluation of the nature of activities during the leave.

3.16.3 EDUCATIONAL LEAVE OF ABSENCE

A Medical Staff member may request and be granted a leave of absence to pursue additional education and training. Any additional clinical privileges that may be desired upon the successful conclusion of additional education and training must be requested in accordance with Article Five of these Bylaws.

3.16.4 PERSONAL/FAMILY LEAVE OF ABSENCE

A Medical Staff member or APP may request and be granted a leave of absence for a variety of personal reasons (e.g., to pursue a volunteer endeavor such as contributing work to “Doctors Without Borders/USA”) or family reasons (e.g., maternity leave). Reinstatement of membership status and clinical privileges may be subject to certain monitoring and/or proctoring conditions as determined by the Medical Executive Committee, based on an evaluation of the nature of activities during the leave.
3.16.5 REINSTATEMENT FOLLOWING A LEAVE OF ABSENCE

The Medical Staff member or APP on leave of absence must request reinstatement of Medical Staff membership and/or clinical privileges by submitting a written notice to the Chief of Staff. The written request for reinstatement shall include an attestation that no changes have occurred in the status of any of the credentials listed in Article Three, Section 3.7.3, or if changes have occurred, a detailed description of the nature of the changes. The Staff member or APP shall submit a summary of relevant activities during the leave, which may include, but is not limited to the scope and nature of professional practice during the leave period and any professional training completed. If the leave of absence was for health reasons, the request for reinstatement must be accompanied by a report from the individual’s physician indicating that the individual is physically and/or mentally capable of resuming a hospital practice and safely exercising the clinical privileges requested. If the medical leave of absence was for purposes of treatment for a health issue, then the conditions of reinstatement shall require compliance with the section of these Bylaws addressing practitioner health issues. If the leave of absence has extended past the Practitioner’s or APP’s reappointment time, he/she will be required to submit an application for reappointment in accordance with Article Three of these Bylaws and the reinstatement shall be processed as a reappointment. The Chief of Staff will forward the request for reinstatement to the member’s department chairperson for a recommendation. The Department Chairperson shall forward his/her recommendation to the Credentials Committee. The Credentials Committee shall make a recommendation and forward it to the Medical Executive Committee. The Medical Executive Committee shall forward a recommendation to the Board for approval. In acting upon a request for reinstatement, the Board may approve reinstatement either to the same or a different staff category, and may approve full reinstatement of clinical privileges, or a limitation or modification of clinical privileges in accordance with the procedures in Article Five, Section 5.2.5. An adverse decision regarding reinstatement of Staff membership or renewal of any clinical privileges held prior to the leave shall entitle the Practitioner to a fair hearing and appeal as provided in these Bylaws.

3.16.6 FAILURE TO REQUEST REINSTATEMENT

Failure, without good cause, to request reinstatement shall be deemed a voluntary resignation from the Medical Staff and/or voluntary relinquishment of clinical privileges. A request for Medical Staff membership or clinical privileges subsequently received from a Medical Staff member or APP deemed to have voluntarily resigned shall be submitted and processed in the manner specified for applications for initial appointment.

3.17 RESIGNATION

Resignations from the Medical Staff should be submitted in writing and should state the date the resignation becomes effective. Resignations shall be submitted to the Medical Staff Services. Resignation of Medical Staff membership and/or clinical privileges shall be granted for a Practitioner or APP in good standing provided all incomplete medical records and Medical Staff and Hospital matters have been concluded. The Practitioner’s or APP Department Chairperson, the Medical Executive Committee, and the Board shall review letters of resignation. Once submitted, a resignation may not be withdrawn until it has been considered by the Board. If a Practitioner or APP requests to withdraw a resignation before the resignation is accepted by the Board, the request for withdrawal shall also be forwarded to the Board for consideration. The Board may, but is not required to honor the request for withdrawal of the resignation. Upon acceptance of the resignation by the Board, the Practitioner or APP will be notified in writing. When a resignation is accepted or clinical privileges are relinquished during the course of an investigation regarding improper conduct
or incompetence, a report shall be submitted to the state professional licensing board for reporting to the NPDB, as required by federal law.\textsuperscript{123}

\textbf{3.18 ACTIONS INVOLVING AN IMPAIRED PRACTITIONER OR OTHER INDIVIDUAL WITH CLINICAL PRIVILEGES}

The Medical Staff and Hospital leaders have designed a process to provide education about health issues related to Practitioners and others with clinical privileges. The process addresses physical, psychiatric, or emotional illness and facilitates confidential diagnosis, treatment, and rehabilitation of individuals who suffer from a potentially impairing condition.\textsuperscript{124} It is the policy of this Hospital to properly investigate and act upon concerns that an individual who is a member of the Medical Staff or who has clinical privileges is suffering from impairment. The Hospital will conduct its investigation and act in accordance with pertinent state and federal law, including, but not limited to, the Americans with Disabilities Act (ADA). An "Impaired Individual" is one who is unable to perform the clinical privileges that have been granted with reasonable skill and safety to patients or perform other Medical Staff duties because of physical, mental, emotional or personality disorders, including deterioration through the aging process or loss of motor skill, or excessive use or abuse of drugs, including alcohol.\textsuperscript{125}

\textbf{3.18.1 SELF-REPORTING}

During the application process, all applicants must report information about their ability to perform the clinical privileges that they are requesting. Each Medical Staff member or other individual with clinical privileges is responsible for reporting any change in his/her abilities that might possibly affect the quality of patient care rendered by him/her as related to the performance of his/her clinical privileges and/or Medical Staff duties. Such reports should be made immediately upon the individual becoming aware of the change.\textsuperscript{126}

\textbf{3.18.1.1}

An oral or preferably, a written report shall be given to the Chief Executive Officer, the Chief of Staff, the chairperson of the individual’s Medical Staff department, and/or the chairperson of the Credentials Committee. The recipient of the report shall submit it, along with a written request to investigate, to the Credentials Committee.

\textbf{3.18.2 THIRD PARTY REPORTS}

If a Medical Staff member, Advance Practice Professional, or Hospital employee witnesses warning signs of impairment they should report the incident. Patients, family members, or others who witness warning signs of impairment shall be encouraged to report the incident to an appropriate patient care representative. The identity of any individual reporting signs of impairment shall be kept strictly confidential.\textsuperscript{127} Medical Staff members and others, as appropriate, shall be educated about illness and impairment recognition issues specific to physicians and others with clinical privileges, including education about warning signs.\textsuperscript{128} Warning signs may include, but are not restricted to, perceived problems with judgment or

\textsuperscript{123} Health Care Quality Improvement Act, 42 U.S.C.§11135; 42 C.F.R.60.9(a)(ii)(A)

\textsuperscript{124} MS.11.01.01

\textsuperscript{125} AMA Definition of Impairment

\textsuperscript{126} MS.11.01.01

\textsuperscript{127} MS.11.01.01

\textsuperscript{128} MS.11.01.01
speech, alcohol odor, emotional outbursts, behavior changes and mood swings, diminishment of motor skills, unexplained drowsiness or inattentiveness, progressive lack of attention to personal hygiene, or unexplained frequent illnesses.

3.18.2.1 An oral or, preferably, a written report shall be given to the Chief Executive Officer, the Chief of Staff, the Chairperson of the individual’s Medical Staff Department, and/or the Chairperson of the Credentials Committee. Third party reports should be factual and include a description of the incident(s) that led to the belief that an individual may be impaired. The person making the report does not need to have proof of the impairment, but must state the facts leading to the concern.

3.18.2.2 If, after discussing the incident(s) with the person who filed the report, the recipient of the report believes there is sufficient information to warrant further investigation the recipient of the inquiry may:

3.18.2.2.1 Meet personally with the individual under inquiry or designate another appropriate person to do so; and/or,

3.18.2.2.2 Direct in writing that an investigation shall be instituted and a report thereof shall be rendered by the Peer Review Committee.

3.18.3 INVESTIGATION

Following a written request to investigate, the Peer Review Committee shall investigate the concerns raised and any and all incidents that led to the belief that the individual may be impaired. The Committee’s investigation may include, but is not limited to, any of the following:

3.18.3.1 A review of any and all documents or other materials relevant to the investigation;

3.18.3.2 Interviews with any and all persons involved in the incidents or who may have information relevant to the investigation, provided that any specific inquiries made regarding the individual’s health status are related to the performance of the individual’s clinical privileges and Medical Staff duties and are consistent with proper patient care or the operations of the Hospital;

3.18.3.3 A requirement that the individual under investigation undergo a complete medical and/or psychological examination as directed by the Committee, so long as the exam is related to the performance of the individual’s clinical privileges and Medical Staff duties and is consistent with proper patient care or the operations of the Hospital; with the results of the examination to be provided to the committee;

3.18.3.4 A requirement that the individual under investigation undergo urine drug screening, serum alcohol/drug level testing or other appropriate testing, with the results of the examination to be provided to the committee. This shall be done at an independent lab.

3.18.3.5 The Committee may meet with the individual under investigation as part of its investigation. This meeting does not constitute a hearing under the due process provisions of the Hospital’s Medical Staff Bylaws or pertinent policies and thus may not be attended by such individual’s legal counsel. At this meeting, the Committee may ask the individual under investigation health-related questions so long as they are related to the concerns related to performance of the individual’s clinical privileges and Medical Staff duties, and are consistent with proper patient care and operations of the Hospital. In addition, if the Committee feels that the

129 MS.11.01.01
individual may have an impairment that significantly affects his/her ability to perform essential functions concerning patient care, it may discuss with the individual under investigation whether a reasonable accommodation is needed or could be made so that the individual could competently and safely exercise his/her clinical privileges and/or the duties and responsibilities of Medical Staff appointment.

3.18.4 OUTCOME OF INVESTIGATION

Based on all of the information it reviews as part of its investigation, the Credentials Committee shall determine:

3.18.4.1 Whether the individual is impaired, or what other problem, if any, is affecting the individual under investigation;

3.18.4.2 If the individual is impaired, the nature of the impairment and whether it is classified as a disability;

3.18.4.3 If the individual’s impairment is a disability, whether a reasonable accommodation can be made for the individual’s impairment such that, with the reasonable accommodation, the impaired individual would be able to competently and safely perform his/her clinical privileges and the essential duties and responsibilities of Medical Staff appointment;

3.18.4.4 Whether a reasonable accommodation would create an undue hardship upon the Hospital, such that the reasonable accommodation would be excessively costly, extensive, substantial or disruptive, or would fundamentally alter the nature of the Hospital’s operations or the provision of patient care; and,

3.18.4.5 Whether the impairment could negatively impact the quality of care or the health or safety of the impaired individual, patients, Hospital employees, physicians or others within the Hospital.

3.18.4.6 If the Committee determines that there is a reasonable accommodation that ensures patient safety that can be made as described above, the Committee shall attempt to work out a voluntary agreement with the impaired individual, so long as that arrangement would neither impose an undue hardship upon the Hospital or create a direct threat, also as described above. The Chief Executive Officer shall be kept informed of attempts to work out the voluntary agreement before it becomes final and effective.

3.18.4.7 If the Committee determines that there is no reasonable accommodation that can be made as described above, or if the Committee cannot reach a voluntary agreement with the impaired individual, the Credentials Committee shall make a recommendation and report to the Board of Trustees through the Medical Executive Committee, as appropriate to the action to be taken. If the Committee’s recommendation would provide the impaired individual with a right to a hearing as described in the Medical Staff Bylaws, the impaired individual shall be promptly notified of the recommendation in writing, by certified mail, return receipt requested. The recommendation shall not be forwarded to the Board until the individual has exercised or has been deemed to waive the right to a hearing as provided under Article Seven of the Medical Staff Bylaws.

3.18.4.8 The original report, documentation of the investigation, and a description of the actions taken shall be included in the individual’s credentials file. If the initial or follow-up investigation reveals that there may be some merit to the report, but not enough to warrant immediate action, the report shall be included in a confidential portion of the individual’s credentials file and further monitoring or other follow-up shall be at the discretion of the Medical Executive Committee or the Credentials Committee.

3.18.4.9 Throughout this process, all parties shall avoid speculation, conclusions, gossip, and any discussions of the matter with anyone outside those described in this section of the Bylaws.
3.18.5 TREATMENT/REHABILITATION AND REINSTATEMENT GUIDELINES

If it is determined that the individual suffers from an impairment that could be reasonably accommodated through rehabilitation or medical/psychological treatment, the following are recommendations for rehabilitation or treatment and reinstatement:

3.18.5.1. An individual with an impairment shall not be reinstated until it is established, to the Medical Staff’s satisfaction, that the individual has successfully completed a rehabilitation program in which the Medical Staff has confidence, or has received treatment for a medical or psychological impairment such that the condition is under sufficient control.

3.18.5.2. The Medical Staff is not required to extend membership or privileges to an individual with an impairment, and may monitor, test or order any appropriate requirements of the individual in order to consider or grant privileges or membership to the individual.

3.18.5.3. Upon sufficient proof that the individual who has been found to be suffering from impairment has completed a program or received treatment as described above, the Medical Staff, in its discretion, may consider the impaired individual for reinstatement of Medical Staff membership or clinical privileges.

3.18.5.4. In considering an impaired individual for reinstatement, the Hospital and Medical Staff leadership must consider patient care interests paramount.

3.18.5.5. The Medical Staff must first obtain a letter from the physician director of the rehabilitation program where the impaired individual was treated, or the physician directing the impaired individual’s medical or psychological treatment. The impaired individual must authorize the release of this information. The following information shall be requested in providing guidance to the physician director regarding the content of the letter:

3.18.5.5.1. Whether the impaired individual is participating in the program or treatment;
3.18.5.5.2. Whether the impaired individual is in compliance with all of the terms of the program or treatment plan;
3.18.5.5.3. Whether the impaired individual attends AA/NA meetings regularly (if appropriate);
3.18.5.5.4. To what extent the impaired individual’s behavior and conduct are monitored;
3.18.5.5.5. Whether, in the opinion of the treating physician, the impaired individual is rehabilitated or the medical/psychological impairment is under control;
3.18.5.5.6. Whether an after-care program has been recommended to the impaired individual (if appropriate), and if so, a description of the after-care program; and,
3.18.5.5.7. Whether, in the opinion of the treating physician, the impaired individual is capable of resuming practice and providing continuous, competent care to patients.

3.18.5.6. The Medical Staff has the right to require opinion(s) from other physician consultants of its choice.

3.18.5.7. Assuming all of the information received indicates that the individual is sufficiently in recovery or rehabilitated or the medical/psychological condition is under control, the Medical Staff shall take the following additional precautions when restoring clinical privileges:

3.18.5.7.1. The impaired individual must identify a physician or peer who is willing to assume responsibility for the care of his/her patients in the event of his/her inability or unavailability;
3.18.5.7.2. The individual shall be required to obtain periodic reports for the Medical Staff from the rehabilitation program, after-care program, or treating physician – for a period of time
specified by the Medical Executive Committee – stating that the individual is continuing treatment or therapy, as appropriate, and that his/her ability to treat and care for patients in the Hospital is not impaired.

3.18.5.8. The individual must agree to submit to an alcohol or drug-screening test (if appropriate to the impairment) at the request of the Chief Executive Officer or designee, the Chief of Staff, the Chairperson of the Credentials Committee, or the pertinent Department Chairperson.

3.18.5.9. As a condition of reinstatement, the impaired individual’s credentials shall be re-verified from the primary source and the verification documented, in accordance with the procedures of Article Three, Section 3.7.4 of these Bylaws. Minimally, licensure, DEA, state narcotics registration, and professional liability insurance shall be verified. Additionally, the Hospital shall query the National Practitioner Data Bank, the OIG Sanction Report and the GSA List. The Hospital may also re-verify any other qualification or competence if there is reasonable belief that it may have been adversely affected by the circumstances related to the impairment.

3.18.5.10. If at any point during the process of investigation, rehabilitation or treatment, or reinstatement the individual refuses or fails to comply with these procedures, he/she will be subject to a suspension from the Medical Staff and afforded due process as defined in the provisions of the Medical Staff Bylaws, unless the individual’s contract with the Medical Executive Committee states otherwise, such as when automatic termination is the penalty stated in the contract.

3.18.5.11. If at any time during the diagnosis, treatment, or rehabilitation phase of this process it is determined that the individual is unable to safely perform the privileges he/she has been granted, the matter shall be forwarded to the Medical Executive Committee for appropriate corrective action that includes strict adherence to any state or federally mandated reporting requirements.130

3.18.5.12. All requests for information concerning the impaired individual shall be forwarded to the Chief Executive Officer for response. Information concerning an individual seeking referral or referred for assistance shall be maintained with confidentiality, except as limited by law, ethical obligation or when the safety of a patient is threatened.131

3.19 ACTIONS IN RESPONSE TO DISRUPTIVE CONDUCT

3.19.1 It is the policy of the Hospital for all individuals working in the Hospital to treat others with respect, courtesy, and dignity and to conduct themselves in a professional and cooperative manner. In dealing with incidents of disruptive conduct, the protection of patients, employees, physicians, and others in the Hospital and the orderly operation of the Hospital are paramount concerns.

3.19.2. Disruptive conduct or behavior is defined as that which adversely affects or impacts the Hospital’s operations or the ability of others to get their work done competently, or interferes with the provision of safe, quality patient care at this Hospital. For the purposes of these Bylaws, examples of “disruptive contact” include, but are not limited to:

3.19.2.1. Rude or abusive behavior or comments to Hospital personnel, Advanced Practice Professionals, patients, or Practitioners.

130 MS.11.01.01
131 MS.11.01.01
3.19.2.2. Negative comments to patients about other Practitioners, nurses or other Hospital personnel or Medical Staff members or about their care and treatment in the Hospital.

3.19.2.3. Verbal attacks, which are of a personal, irrelevant or go beyond fair, professional conduct, and that are directed to Hospital personnel, Medical Staff, Advanced Practice Professionals, contracted staff, or patients.

3.19.2.4. Irrelevant or inappropriate comments, drawings, or illustrations made in a patient’s medical records or other Hospital business records, negatively impacting the quality of care in the Hospital, or attacking particular Practitioners, Advanced Practice Professionals, nurses, other Hospital personnel, or Hospital policies.

3.19.2.5. Criticism that is addressed to a recipient in such a manner as to that intimidates, undermines confidence, belittles or implies stupidity or incompetence or some other type of public humiliation.

3.19.2.6. Disruption of Hospital operations, Hospital or Medical Staff committee(s) or departmental affairs.

3.19.2.7. Lying, cheating, and knowingly making false accusations, altering, or falsifying any patient’s medical records or Hospital documents.

3.19.2.8. Verbal or physical maltreatment of another individual, including physical or sexual assault.

3.19.2.9. Harassment, including words, gestures and actions, verbal or physical, that interfere with a person’s ability to competently perform his or her job.

3.19.2.10. Conduct or behavior that causes a hostile or offensive work environment. Behaviors that engender a hostile or offensive work environment may include, without limitation: offensive comments, jokes, innuendos, sexually-oriented statements, printed material, material distributed through electronic media or items posted on walls or bulletin boards. Hostile Work Environment may also be created by conduct or behavior that is directed at a specific person or persons that causes substantial emotional distress.

3.19.3. Sexual harassment including conduct or behavior that includes unwelcome sexual advances, requests for sexual favors, and all other verbal or physical conduct of a sexual or otherwise offensive nature, particularly if:

3.19.3.1. Submission to such conduct is made either explicitly or implicitly a term or condition of employment.

3.19.3.2. Submission to or rejection of such conduct is used as the basis for decisions affecting an individual’s employment.

3.19.3.3. Such conduct has the purpose or effect of creating an intimidating, hostile, or offensive work environment. Behaviors that engender a hostile or offensive work environment may include, without limitation, offensive comments, jokes, innuendos and other sexually oriented statements, printed material, material distributed through electronic media, or items posted on walls or bulletin boards.

3.19.3.4. Sexual harassment can also include making or threatening reprisal following a negative response to the verbal or physical sexual conduct or behavior, and any other such behavior or conduct as defined by state and federal law and regulations.

3.19.4. Conduct of a criminal nature, including but not limited to assault and battery, rape, or theft shall be handled through local law enforcement officials in accordance with Hospital policy, local and State laws.
3.19.5. An employee who engages in disruptive conduct shall be dealt with in accordance with the Hospital’s Human Resources policies. A Member of the Medical Staff and other individual with clinical privileges who engages in disruptive conduct shall be dealt with in accordance with this Section of the Bylaws. Disruptive conduct resulting from impairment as defined in Section 3.19 of these Bylaws should be dealt with using either 3.19, whichever Section is most appropriate for the conduct in question.

3.19.6. In the event of any apparent or actual conflict between these Bylaws and the Rules and Regulations, policies of the Medical Staff, or other policies, the provisions of these Bylaws shall control.

3.19.7. This section of the Bylaws outlines initial collegial steps (i.e., warnings and meetings with a Practitioner) that may be taken in an attempt to resolve complaints about disruptive conduct exhibited by a Practitioner. However, there may be a single incident of disruptive conduct, or a continuation of conduct, that is so unacceptable as to make such collegial steps inappropriate and that requires immediate disciplinary action. Therefore, nothing in these Bylaws precludes immediate referral to the Chief Executive Officer, the Medical Executive Committee or to the Board, with the Chief Executive Officer, Medical Executive Committee or the Board implementing immediate actions, which may include but is not limited to summary suspension, the filing of criminal charges, or the elimination of any particular step outlined herein so as to take immediate action in dealing with a complaint regarding disruptive conduct.

3.19.8. Nurses, other Hospital employees, or other individuals who observe, or are subjected to, disruptive conduct by a Practitioner shall notify their supervisor about the incident or, if their supervisor’s behavior is at issue, they shall notify the Chief Executive Officer (or designee). Any Practitioner who observes such behavior shall notify the Chief Executive Officer directly. Upon learning of the occurrence of an incident of disruptive conduct, the supervisor/Chief Executive Officer shall request that the individual who reported the incident document it in writing. In the alternative, the supervisor/Chief Executive Officer shall document the incident as reported.

3.19.9. The documentation shall, to the extent possible, include:

3.19.9.1. A factual description of the questionable behavior;

3.19.9.2. The name of any patient or patient’s family members who were involved in the incident, including any patient or family Member who witnessed the incident;

3.19.9.3. The circumstances which precipitated the incident;

3.19.9.4. The names of other witnesses to the incident;

3.19.9.5. Consequences, if any, of the disruptive conduct as it relates to patient care, personnel, or Hospital operations; and,

3.19.9.6. Any action taken to intervene in, or remedy, the incident.

3.19.10. The supervisor shall forward a documented report to the Chief Executive Officer, who shall immediately notify the Chief of Staff. The Chief Executive Officer and the Chief of Staff shall review the report and may meet with the individual who prepared it and/or any witnesses to the incident to ascertain the details of the incident.

3.19.11. If a reporting individual is unwilling or uncomfortable with reporting disruptive conduct using the procedure described in Section 3.19.8, then a report of the incident may be made to the Hospital’s Ethics & Compliance Officer or the Ethics Line at 1-800-455-1996.
3.19.12. After a determination that the incident of disruptive conduct has occurred, the Chief of Staff and/or Chief Executive Officer (or their respective designees) shall meet with the Practitioner. The person will be informally notified of this meeting and this initial meeting should be collegial. During the meeting, the Practitioner shall be advised of the nature of the incident that was reported and shall be requested to provide his/her response and/or perspective concerning the incident. The Practitioner shall be advised that, if the incident occurred as reported, his/her conduct was inappropriate and inconsistent with the standards of the Hospital and the Bylaws. The identity of the individual preparing the report of disruptive conduct shall not be disclosed at this time, unless the Chief Executive Officer and Chief of Staff agree in advance that it is appropriate to do so. In this case, the Practitioner shall be advised that any retaliation against the person reporting the incident will be grounds for immediate exclusion from all Hospital facilities.

3.19.13. This initial meeting may also be used to educate the Practitioner about administrative channels that are available for registering complaints or concerns about quality or services. Other sources of support or counseling may also be identified for the Practitioner, as appropriate.

3.19.14. The Practitioner shall be advised that a summary of the meeting shall be prepared and a copy provided to him or her. The Practitioner may prepare a written response to the summary. The Chief of Staff shall cause the summary and any response that is received to be kept in the confidential portion of the Practitioner’s credentials file. The Chief Executive Officer shall cause the written report(s) of the incident, summary of the meeting, and any other records regarding the incident or the meeting to be kept as a confidential risk management record.

3.19.15. If another report of disruptive conduct involving the Practitioner is received, a second meeting shall be held. At least three people (e.g., the Chief of Staff, the Chairperson of the Credentials Committee, other medical staff leader, and/or the Chief Executive Officer, or legal counsel) shall be present to meet with the Practitioner. At this meeting, the Practitioner shall be informed of the nature of the incident and be advised that such conduct is unacceptable. The Practitioner shall be advised that the matter may be referred to the Medical Executive Committee or to the Board of Trustees for more formal action.

3.19.16. Following this meeting, a letter shall be sent to the Practitioner. The letter shall describe the disruptive conduct, outline the steps that have been taken in the past to correct that conduct, and detail the kind of behavior that is acceptable and unacceptable. The letter should also confirm that the Practitioner could be excluded from all Hospital facilities for a period of time, a request that a formal investigation could be commenced pursuant to the Bylaws, and any other remedies could be taken to adequately protect the patients, hospital staff and others from continued disruptive conduct. The letter will also define the conditions of continued practice at the Hospital. The Practitioner shall be required to sign it. The Chief of Staff shall cause records of the second meeting and the letter to the Practitioner to be filed in the confidential portion of the credentials file. The Chief Executive Officer shall cause records of the second meeting and the letter to the Practitioner to be filed in confidential risk management files. If the Practitioner refuses to sign the letter, the Chief Executive Officer and/or the Chief of Staff shall request that a formal investigation be commenced pursuant to the Bylaws and the advice of legal counsel should be obtained.

3.19.17. The Medical Executive Committee shall be fully apprised of the previous warnings issued to the Practitioner and the actions taken to address the concerns.

3.19.18. The Medical Executive Committee may, at any point in the investigation, refer the matter to the Board without a recommendation. Any further action, including hearing or appeal, shall then be conducted under the direction of the Board.

3.19.19. When, despite prior warning, the Practitioner continues to engage in disruptive conduct, the Practitioner may be excluded from the Hospital’s facilities and a precautionary suspension
imposed during which time an investigation shall be conducted to determine the need for a professional review action. Immediate exclusion and precautionary suspension may also be imposed for a single event when a Practitioner’s conduct is so disruptive that failure to take such action may result in an imminent danger to the health of any individual.\textsuperscript{132} Precautionary suspension shall be imposed in accordance with Article Six of these Bylaws.

\textsuperscript{132} Health Care Quality Improvement Act, 42 U.S.C. §11112(c)(1 – 2)
4. **ARTICLE FOUR: CATEGORIES OF THE MEDICAL STAFF**

4.1 **CATEGORIES**

The Staff shall include active, courtesy, consulting, and honorary categories. At the time of appointment and at the time of each reappointment, the Medical Staff member’s staff category shall be recommended by the Medical Executive Committee and approved by the Board.\(^{133}\)

4.2 **LIMITATIONS ON PREROGATIVES**

The prerogatives of Medical Staff membership in these Bylaws are general in nature and may be limited or restricted by special conditions attached to a Practitioner’s appointment or reappointment, by state of federal law or regulations, or other provisions of these Bylaws, the Rules and Regulations, or other policies, commitments, contracts or agreements of the Hospital.

4.3 **ACTIVE STAFF**

4.3.1 **REQUIREMENTS FOR ACTIVE STAFF**

The Active Staff category shall consist of Practitioners who actively support the Medical Staff and the Hospital by contributing to efforts to fulfill Medical Staff functions. The Active Staff category of Practitioners shall be responsible for oversight of care, treatment and services provided by the Medical Staff, and members in the Active Staff category shall have the requisite skills for providing such oversight.\(^{134}\) To qualify for the Active Staff category, the Medical Staff member shall have at least ten patient contacts per year contributed to fulfilling medical staff functions by completing at least one of the following types of activities during the last term of appointment, as determined by the Department Chairperson and approved by the Board of Trustees, including during provisional status during an initial term of appointment:

- Term of office as a Medical Staff Officer or Department Chairman;
- Membership on the Board of Trustees;
- Medical Staff committee chairman;
- Medical Staff committee member;
- Timely response to on-call duties when defined by Departmental Rules and Regulations;
- Serving as a proctor to a practitioner under focused professional practice evaluation;
- Serving as a physician advisor or peer reviewer;
- Timely completion of medical records (e.g., member had patient admissions and had no delinquencies in completion of their records during term of appointment);
- Serving on a Hospital committee or team/task group;
- Supervisory duties, e.g., serving as the medical director of a Hospital department, or supervision of a Limited Licensure Practitioner;

\(^{133}\) 42 C.F.R. §482.22(c)(3)

\(^{134}\) MS.06.01.03, Introduction
Providing education to fellow Medical Staff members, e.g., grand rounds, formal educational presentation, author of a medical staff newsletter article; or,

Supervising participants in a Hospital-sponsored professional graduate education program.

A minimum of ten (10) different patient encounters per appointment period term, i.e., admissions, consultations, performing procedures within the hospital;

Attendance of two meetings per year of the respective Department; assigned Committee or General Staff meetings.

### 4.3.2 PREROGATIVES OF ACTIVE STAFF

Members of the Active Staff shall be eligible to vote, hold office within the Medical Staff organization. Any Active Staff member may attend Medical Staff and department meetings and serve on committees of the Board, Medical Staff or Hospital. Members of the Active Staff category shall compose the group defined as the Organized Medical Staff.

### 4.3.3 OBLIGATIONS OF ACTIVE STAFF

Each member of the Active Staff shall discharge the basic obligations of staff members as required in these Bylaws and any future changes to these Bylaws; accept emergency on-call coverage for emergency care services within his/her Medical Staff Department or Division as specified by the requirements of the assigned Medical Staff Department; provide continuous care and supervision of his/her patients in the Hospital or arrange a suitable alternative; actively participate in the quality assessment and performance improvement activities of the Hospital; attend Medical Staff and department meetings; and perform such further duties as may be required of him/her under these Bylaws or Rules and Regulations including any future changes to these Bylaws or Rules and Regulations, and comply with directives issued by the Medical Executive Committee.

### 4.4 AFFILIATE STAFF

### 4.4.1 REQUIREMENTS FOR AFFILIATE STAFF

The Affiliate Staff category shall consist of Practitioners who are not actively involved in Medical Staff affairs and are not major contributors to fulfillment of Medical Staff functions, due to practicing primarily at another hospital or in an office-based specialty, or other reasons, but who wish to remain affiliated with the Hospital for consultation, call coverage, referral of patients, or other patient care purposes.

### 4.4.2 PREROGATIVES OF AFFILIATE STAFF

Members of the Affiliate Staff shall not be eligible to vote or hold office within the Medical Staff organization.

An Affiliate Staff Member may attend but may not serve on Medical Staff and Department meetings. Affiliate Staff members completing at least two of the activities required for Active staff members during a current term of appointment may request advancement to the Active Staff category or remain as affiliate status:

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135 42 C.F.R. §482.55(b)(2)
• Serving on a Hospital committee or team/task group;
• Attendance of two meetings per year of the respective Department assigned Committee or General Staff meetings;
• Timely response to on-call duties when defined by Departmental Rules and Regulation;
• A minimum of ten (10) different patient encounters per appointment period term, i.e., admissions, consultation, performing procedures within the hospital.
• Attendance of two meetings per year of the respective Department, assigned Committee, or General Staff meetings;
• Serving as a proctor to a practitioner under focused professional practice evaluation;
• Serving as a physician advisor or peer reviewer;
• Timely completion of medical records (e.g., member had patient admissions and had no delinquencies in completion of their records during term of appointment);
• Supervisory duties, e.g., serving as the medical director of a Hospital department, or supervision of a Limited Licensure Practitioner;
• Providing education to fellow Medical Staff members, e.g., grand rounds, formal educational presentation, author of a medical staff newsletter article; or,
• Supervising participants in a Hospital-sponsored professional graduate education program.

4.4.3 OBLIGATIONS OF AFFILIATE STAFF

Each member of the courtesy staff shall discharge the basic obligations of staff members as required in these Bylaws; accept emergency on-call coverage for emergency care services within his/her clinical specialty as may be specified by the requirements of the assigned Medical Staff Department\textsuperscript{136}, provide continuous care and supervision of his/her patients in the Hospital or arrange a suitable alternative; and perform such further duties as may be required of him/her under these Bylaws or Rules and Regulations.

4.5 AMBULATORY STAFF

4.5.1 REQUIREMENTS FOR AMBULATORY STAFF

The Ambulatory Staff category shall consist of Practitioners who do not practice in the Hospital but still desire to maintain medical staff appointment to provide continuity of care to their patients or to satisfy a criterion of medical staff membership and access to in-network hospital services that may be required for participation in managed care organization panel(s). The Ambulatory Staff category is a membership only category of the Medical Staff with no clinical privileges and limited medical staff responsibilities and prerogatives. As Members of the Medical Staff, Ambulatory Staff shall be fully credentialed and shall be granted membership based on a recommendation by the Medical Staff, with approval by the governing

\textsuperscript{136} 42 C.F.R. §482.55(b)(2)
body. Since no clinical privileges are granted Ambulatory Staff shall not be subject to the
requirements for focused professional practice evaluation or ongoing professional practice
evaluation.

4.5.2 PREROGATIVES OF AMBULATORY STAFF

Members of the Ambulatory Staff may visit their hospitalized patients, and review their
patients’ medical records, but they exercise no clinical privileges and may not write orders,
progress notes, or other notations in the medical record, provide any patient care, or perform
any procedures. Ambulatory Staff shall not be eligible to vote or hold office within the
Medical Staff organization.

4.5.3 OBLIGATIONS OF AMBULATORY STAFF

Each Member of the Ambulatory Staff shall discharge the basic obligations of staff members
as required in these Bylaws; but they shall not provide emergency on-call coverage or perform
any other duties for which clinical privileges are required. Each member of the Ambulatory
Staff shall establish appropriate referral and coverage arrangements with an Active or Affiliate
Staff Member for the medical care of his/her patients that require Hospital services.

4.6 HONORARY RECOGNITION

4.6.1 REQUIREMENTS FOR HONORARY RECOGNITION

Honorary Recognition shall be granted to Practitioners retired from professional practice who
are recognized for their noteworthy contributions to the health and medical sciences, or
previous long-standing service to the Hospital. Due to being retired, Practitioners with
Honorary Recognition are not eligible for Medical Staff membership or clinical privileges, and
therefore shall not be subject to any credentialing process.

4.6.2 PREROGATIVES OF HONORARY RECOGNITION

Practitioners with Honorary Recognition shall be invited and are welcome to attend
educational and social functions of the Hospital and Medical Staff.

4.7 CHANGE IN STAFF CATEGORY

Pursuant to a request by the Medical Staff member, upon a recommendation by the
Credentials Committee, or pursuant to its own action, the Medical Executive Committee may
recommend a change in medical staff category of a member consistent with the requirements
of the Bylaws. The Board shall approve any change in category.

4.8 MEDICAL STUDENTS, INTERNS, RESIDENTS, AND FELLOWS

The terms, “medical students,” “interns,” “residents,” and “fellows,” (hereinafter referred to
collectively as “house staff”) as used in these Bylaws, refer to Practitioners who are currently
enrolled in a graduate medical education program approved by the Medical Executive
Committee and the Board, and who, as part of their educational program, will provide health
care services at the Hospital. House staff shall not be considered Independent Practitioners,
shall not be eligible for clinical privileges or medical staff membership, and shall not be
entitled to any of the rights, privileges, or to the hearing or appeal rights under these Bylaws.
House staff shall be credentialed by the sponsoring medical school or training program in
accordance with provisions in a written affiliation agreement between the Hospital and the
school or program; credentialing information shall be made available to the Hospital upon
request and as needed by the Medical Staff in making any training assignments and in the
performance of their supervisory function. In compliance with federal laws, it shall not be
necessary to submit a query to the National Practitioner Data Bank prior to permitting a house
staff Practitioner to provide services at this Hospital. House staff Practitioners may render
patient care services at the Hospital only pursuant to and limited by the following:
4.8.1 House staff Practitioners who have completed the basic level of training for licensure shall be licensed in this State and shall be limited by applicable provisions of the professional licensure requirements of this state;

4.8.1.1. A written affiliation agreement shall exist between the Hospital and the sponsoring medical school or training program; such agreement shall identify the individual or entity responsible for providing professional liability insurance coverage for a house staff Practitioner, in the amount of two hundred fifty thousand dollars ($250,000) per occurrence and seven hundred fifty thousand dollars ($750,000) in the aggregate or other demonstration of insurance as approved by the Facility; and, equal to the required amount of the State of Florida for each claim and equal to the required amount of the State of Florida in aggregate; and,

4.8.1.2. The protocols must delineate the roles, responsibilities, and patient care activities of residents, interns and medical students, including which type of resident may write patient care orders, under which circumstances they may do so, and what entries a supervising physician must countersign. The protocol must also describe the mechanism through which resident directors and supervisors make decisions about resident’s progressive involvement and independence in delivering patient care.

4.8.2. While functioning in the Hospital, house staff Practitioners shall abide by all provisions of the Medical Staff Bylaws, Rules and Regulations, and Hospital and Medical Staff policies and procedures, and shall be subject to limitation or termination of their ability to function at the Hospital at any time at the discretion of the Chief Executive Officer or the Chief of Staff. House staff Practitioners may perform only those services set forth in the training protocols developed by the applicable training program to the extent that such services do not exceed or conflict with the Rules and Regulations of the Medical Staff or Hospital policies, and to the extent approved by the Board. A house staff Practitioner shall be responsible and accountable at all times to a member of the Medical Staff, and shall be under the supervision and direction of a member of the Medical Staff. House staff Practitioners may be invited or required to attend meetings of the Medical Staff, Medical Staff Departments, Divisions, or committees, but shall have no voting rights.

4.8.3. As defined in Section above, house staff Practitioners are distinguished from Practitioners who, although currently enrolled in a graduate medical education program, provide patient care services independently at the Hospital (e.g., “moonlighting” or locum tenens coverage) and not as part of their educational program. Such Practitioners who provide independent services must meet the qualifications for Medical Staff membership and clinical privileges as provided in these Bylaws and shall be subject to the credentialing procedures specified in these Bylaws in the same manner as a Practitioner seeking appointment to the Medical Staff.

4.8.3.1 Resident, Intern and Medical Student supervisors must meet the following Specifications:

- Be Licensed
- Hold Clinical privileges that reflect the patient care responsibilities given to the residents

4.9. ADVANCE PRACTICE PROFESSIONALS

The term, “Advance Practice Professional” (APP) refers to individuals, other than those defined as a Practitioner, who provide direct patient care services in the Hospital under a defined degree of supervision, exercising judgment within the areas of documented professional competence and consistent with applicable law. APPs are designated by the Board to be credentialed through the Medical Staff system and are granted clinical privileges
as either a dependent or independent healthcare professional as defined State laws and in these Bylaws. Although APPs are credentialed as provided in these Bylaws, in Article Three, they are not eligible for Medical Staff membership. They may provide patient care services only to the extent of the clinical privileges that have been granted. The Board has determined the categories of individuals eligible for clinical privileges as an APP are physician assistants (PA), certified registered nurse anesthetists (CRNA), certified nurse midwives (CNM), clinical psychologists (Ph.D.), advanced registered nurse practitioners (ARNP)\textsuperscript{137}. Surgical Technicians, and Dosimetrists or in accordance with additional categories of practitioners as approved by the Board.

Other categories of dependent healthcare professionals who are not hospital employees but who provide patient care services in support of, or under the direction of a Medical Staff member shall have their qualifications and ongoing competence verified and maintained through a process administered by the Hospital. Categories of dependent healthcare professionals subject to such Hospital processes, policies and procedures shall include, without limitation, operating room nurses and technicians, perfusionists, surgical first assistants, clinical assistants, autotransfusionists, orthotists/prosthetists, registered and practical nurses, dental technicians, and medical assistants. Hospital policies and procedures shall govern the actions and patient care services provided by dependent healthcare professionals. These categories of dependent healthcare professionals are not considered Advance Practice Professionals. Although a Medical Staff member may provide employment, sponsorship and supervision of a non-hospital-employed dependent healthcare professional through the terms of a sponsorship agreement, which shall impose binding responsibilities upon the Medical Staff member, these Bylaws shall not apply to such dependent healthcare professionals. Dependent healthcare professionals are listed here only to distinguish them from APPs.

A Medical Staff member who fails to fulfill the responsibilities as outlined in the Rules and Regulations and/or in a sponsorship agreement for the supervision of an AHP or a dependent healthcare professional shall be subject to appropriate actions provided by these Bylaws.

4.9.1. REQUIREMENTS FOR ADVANCED PRACTICE PROFESSIONALS

As permitted by state law, APPs shall be responsible and accountable at all times to a member of the Medical Staff, and shall be under the supervision and direction of a member of the Medical Staff. The terms of the accountability of the APP to the Medical Staff member and the terms for supervision of the APP by a Medical Staff member shall be documented in a sponsorship agreement between the APP and the sponsoring Medical Staff member. In addition to a complete application, as defined in these Bylaws, a sponsorship agreement shall be on file at the Hospital. The sponsorship agreement and requests for clinical privileges shall contain all of the following information:

4.9.1.1. Name of the sponsoring Medical Staff member and name of any alternative sponsoring Medical Staff members;

4.9.1.2. Completed sponsoring Medical Staff member’s evaluation as defined by the medical staff;

4.9.1.2.1. Requested clinical privileges shall specify the degree of supervision required for the performance of each clinical privilege, and shall be signed by the sponsoring Medical Staff member(s);
4.9.1.2.2. Signed agreement by the sponsoring Medical Staff member(s) to provide required supervision and accept responsibility for the patient care services provided by the APP.

4.9.2. PEROGATIVES OF ADVANCED PRACTICE PROFESSIONALS

APPs shall not be eligible to vote, hold office within the Medical Staff organization. An APP may attend Medical Staff or Department/Division meetings if invited.

4.9.3. OBLIGATIONS OF ADVANCED PRACTICE PROFESSIONALS:

Each APP shall discharge the basic obligations of Staff members as required in these Bylaws; abide by these Bylaws, the Rules and Regulations, and all other rules, policies and procedures, guidelines, and other requirements of the Medical Staff and the Hospital, as applicable to his/her activities in association with the Hospital.

4.9.4. AUTOMATIC TERMINATION

APP’s who are employed by a physician and are sponsored by the same physician can no longer treat patients in this facility when their employment with that physician is terminated.
5. **ARTICLE FIVE: CLINICAL PRIVILEGES**

5.1 **EXERCISE OF PRIVILEGES**

Every Practitioner or Advanced Practice Professional providing direct clinical services at this Hospital, by virtue of Medical Staff membership or otherwise, shall, in connection with such practice and except as provided in Sections 5.3 and 5.4 below, be entitled to exercise only those clinical privileges specifically granted to him/her by the Board.\(^{138}\) The privileges must be Hospital-specific, within the scope of the license authorizing the individual to practice in this state or any certificate or other legal credential authorizing practice in this state and consistent with any restrictions thereon, within the scope of the individual’s current competence, and shall be subject to the Rules and Regulations of the Department or Division. Clinical privileges may be granted, continued, modified, or terminated by the Board upon the recommendation of the Medical Staff, for reasons directly related to quality of patient care and other provisions of the Bylaws, and following the procedures outlined in these Bylaws. Each Practitioner must obtain consultation with another Practitioner who possesses appropriate clinical privileges in any case when the clinical needs of the patient exceed the clinical privileges of the Practitioner(s) currently attending the patient.\(^{139}\) Additionally, consultation must be obtained when required by these Bylaws, the Medical Staff and Department/Division Rules and Regulations, and other policies of the Medical Staff and the Hospital, which set forth criteria to determine which clinical procedures or treatments, or medical, surgical or psychiatric conditions require consultation.\(^{140}\)

5.2 **DELINEATION OF PRIVILEGES**

5.2.1 **APPLICATION**

Clinical privileges may be granted only upon formal request on forms provided by the Hospital with subsequent processing and approval. Every application for appointment and reappointment must contain a request for the specific clinical privileges desired by the applicant. An application for clinical privileges without a request for Medical Staff membership shall contain the same information as an application for Staff membership. An applicant for clinical privileges shall be subject to the same obligations as are imposed upon an applicant for Staff appointment, as provided in Article Three, Section 3.5. Only those clinical privileges supported by evidence of competence and proof that the applicant meets the criteria for each privilege will be processed through the application process. Pursuant to section 3.7.3, the responsibility for producing a complete application and request for clinical privileges shall be the applicant’s.

5.2.2 **ADMITTING PRIVILEGES**

Only medical staff with clinical privileges or qualified Practitioners granted temporary privileges may be granted admitting privileges. The privilege to admit shall be delineated, and is not automatic.\(^{141}\)

5.2.3 **MEDICAL HISTORY AND PHYSICAL EXAMINATION REQUIREMENTS**

\(^{138}\) MS.03.01.01; MS.03.01.03; MS.06.01.07

\(^{139}\) MS.03.01.03

\(^{140}\) MS.03.01.03

\(^{141}\) MS.03.01.01; MS.06.01.07; MS.06.01.13
Clinical privileges for performing a medical history and physical examination shall be delineated. The medical history and physical examination shall be completed and documented by a Qualified Physician, or other qualified licensed medical personnel in accordance with State law and hospital policy.\textsuperscript{142} A medical history and physical examination shall be completed and documented for each patient no more than 30 days before or 24 hours after admission or registration, but prior to surgery or a procedure requiring anesthesia services.\textsuperscript{143} An updated examination of the patient, including any changes in the patient’s condition, must be completed and documented within 24 hours after admission or registration, but prior to surgery or a procedure requiring anesthesia services, when the medical history and physical examination are completed within 30 days before admission or registration. The updated examination of the patient, including any changes in the patient’s condition, must be completed and documented by a Qualified Physician or other qualified licensed medical personnel in accordance with State law and hospital policy.\textsuperscript{144}

5.2.4 ADDITIONS TO CLINICAL PRIVILEGES

A request by an individual with clinical privileges for additional clinical privileges or an increase in clinical privileges may be made at any time, but such requests must be supported by documentation of training and/or experience supportive of the request. In processing such a request, the National Practitioner Data Bank will be queried, and the response used by the Medical Staff and the Board in considering the request. The following documentation shall be included with any requests for an increase in clinical privileges and new clinical privileges:

5.2.4.1 Any additional license, certification or registration required for the new clinical privileges or increased clinical privileges requested shall be verified.\textsuperscript{145}

5.2.4.2 Training, continuing education, and experience related to the new clinical privileges or increased clinical privileges requested shall be verified.\textsuperscript{146}

5.2.4.3 Evidence of current competence related to the new clinical privileges or increased clinical privileges requested shall be verified. This shall include a review of relevant practitioner-specific performance data when available.\textsuperscript{147}

5.2.4.4 An evaluation provided by peers of the applicant shall be included in deliberations when adding or increasing privileges. The peer evaluation shall be in writing and address medical/clinical knowledge, technical and clinical skills, clinical judgment, interpersonal skills, communication, and professionalism.\textsuperscript{148}

5.2.4.5 Applicants are required to report malpractice insurance coverage information for the new privileges or increased clinical privileges requested and claims history shall be evaluated to determine any evidence of an unusual pattern or excessive number of claims.\textsuperscript{149}

\textsuperscript{142} MS.01.01.01, 42 C.F.R.§482.22(c)(5)(i)
\textsuperscript{143} 42 C.F.R.§482.22(c)(5)(i)
\textsuperscript{144} 42 C.F.R.§482.22(c)(5)(i)
\textsuperscript{145} MS.06.01.05
\textsuperscript{146} MS.12.01.01
\textsuperscript{147} MS.06.01.05
\textsuperscript{148} MS.06.01.05
\textsuperscript{149} MS.06.01.05
5.2.4.6 The hospital shall query the National Practitioner Data Bank (NPDB) when new clinical privileges or increased clinical privileges are requested.\(^{150}\)

5.2.4.7 When adding or increasing clinical privileges the applicant shall be required to attest to his/her health status as related to ability to perform the new or increased clinical privileges begin requested and health status shall be verified.\(^{151}\)

5.2.4.8 When adding or increasing clinical privileges the applicant shall be required to respond to queries regarding whether there have been any:

5.2.4.8.1 Previously successful or pending challenges or voluntary or involuntary relinquishment, of licensure or registration.\(^{152}\)

5.2.4.8.2 Voluntary or involuntary reduction in privileges or termination of privileges or membership.\(^{153}\)

5.2.4.8.3 Involvement in any liability actions, including any final judgments or settlements.\(^{154}\)

5.2.5 BASIS FOR PRIVILEGE DETERMINATION

There shall be criteria for granting, renewing or revising clinical privileges that are directly related to the quality of healthcare and pertain to the evidence of current competence and ability to perform the privileges requested.\(^{155}\) Applications and requests for clinical privileges shall be evaluated on the basis of the applicant’s education, training, current competence, the ability to perform the clinical privileges requested, professional references, and peer recommendations that include written information about the applicant’s medical/clinical knowledge, technical and clinical skills, clinical judgement, interpersonal skills, communication skills, professionalism, and health status as related to ability to perform the privilege’s requested, information from the applicant’s current or past facility affiliations regarding membership status and current competence, professional liability experience and insurance coverage, and other relevant information, including an evaluation by the Chairperson of the Clinical Department in which the privileges have been sought.\(^{156}\) The criteria for granting clinical privileges shall also include the ability of the Hospital to provide supportive services for the applicant and his/her patients.\(^{157}\) Clinical privileges that are granted, renewed, or revised shall be appropriate to the scope of services and service capability of the Hospital, meaning that in approving privileges, considerations shall include not only the applicant’s qualifications but also the availability of equipment, the number, type and qualifications of staff, and/or the appropriateness of the physical environment and resources in a particular Hospital setting, and clinical privileges may be restricted by the Board of Trustees to only certain settings within the Hospital, as appropriate to each setting.\(^{158}\)

\(^{150}\) MS.06.01.05; 42 U.S.C. §11135; 42 C.F.R. §60.10

\(^{151}\) MS.06.01.05

\(^{152}\) MS.06.01.05

\(^{153}\) MS.06.01.05

\(^{154}\) MS.06.01.05

\(^{155}\) MS.06.01.05

\(^{156}\) MS.06.01.05

\(^{157}\) MS.01.01.01; MS.06.01.01

\(^{158}\) MS.06.01.07
The basis for privilege determinations for continuation of privileges shall include, in addition to the above listed information, the results of ongoing professional practice evaluation\(^ {159}\), as provided for in Article Three of these Bylaws. Additionally, all individuals with delineated clinical privileges are required to participate in continuing education as related to their privileges\(^ {160}\), and the applicant’s participation in continuing education shall be considered when renewing or revising such privileges.\(^ {161}\) Before clinical privileges are granted, renewed, or revised by the Board of Trustees, the Medical Staff shall evaluate each applicant with regard to the following information and make a recommendation based on the following information:\(^ {162}\)

5.2.5.1 For applicants in fields performing operative and other procedures, the types of operative procedures performed as the surgeon of records, the handling of complicated deliveries, or the skill demonstrated in performing invasive procedures, including information about appropriateness and outcomes of the procedures;

5.2.5.2 For applicants in non-surgical fields, the types and outcomes of medical conditions managed by the applicant as the responsible physician;

5.2.5.3 The applicant’s clinical judgment and technical skills based on the then current community standard of care;

5.2.5.4 Any evidence of unusual patterns of, or an excessive number of, professional liability actions resulting in a final judgment against the applicant;

5.2.5.5 Information from quality assessment and performance improvement, including but not limited to review of operative and other procedures, use of blood and blood products, use of medications, review of medical records, utilization management/medical necessity review, risk management data, and patient safety data;

5.2.5.6 Relevant practitioner-specific data that are compared to aggregate data when available;

5.2.5.7 Morbidity and mortality data, when available;

5.2.5.8 Practitioner’s use of consultants;

5.2.5.9 Practitioner’s performance related to approved standards of practice, patient care protocols, and evidence-based clinical practice guidelines, including but not limited to compliance with core measures protocols. The information used in the ongoing professional practice evaluation may be acquired through periodic chart review, direct observation, monitoring of diagnostic and treatment techniques, and discussion with other individuals involved in the care of each patient including the consulting physicians, assistants at surgery, nursing and administrative personnel.\(^ {163}\) Additionally, in considering any request to grant, continue, modify, or increase clinical privileges, the Hospital, including any committee of the Medical Staff, or the Board may, in its discretion, obtain assistance with their evaluation, as provided for in Article Three of these Bylaws.

5.2.6 Delineation

\(^{159}\) MS.05.01.03; MS.08.01.03

\(^{160}\) MS.12.01.01

\(^{161}\) MS.12.01.01

\(^{162}\) MS.06.01.03; MS.06.01.07; MS.08.01.03

\(^{163}\) MS.08.01.03
Requests for clinical privileges shall be processed pursuant to the procedures outlined in Article Three of these Bylaws. Clinical privileges shall be delineated on an individual basis. In evaluating an applicant who requests renewal or revision of clinical privileges, the evaluation shall include ensuring that the applicant does not practice outside the scope of privileges granted, and information about the applicant’s change in scope of practice shall be reflected when updated privilege delineation is made, and only approved privileges that are within the scope of practice shall be permitted. The delineation of an individual’s privileges shall include the limitations, if any, on the individual’s privileges to admit or treat patients or direct the course of treatment of the patients whom have been admitted.

5.2.7 LOCUM TENENS PRIVILEGES

Clinical privileges may be granted to a Practitioner qualified as described in Article Three, Section 3.1, who plans to practice within the Hospital on an intermittent or substitute basis. Unless requested, a locum tenens Practitioner shall not be granted medical staff membership. The locum tenens Practitioner shall be credentialed as described in Article Three, and if qualified may be granted requested delineated clinical privileges for a period limited to the time during which the Practitioner is serving as a substitute for a Medical Staff member, or for the time of intermittent coverage, but in no case shall the term of privileges be greater than two years from the date the clinical privileges were approved. The locum tenens Practitioner may be eligible for temporary privileges in accordance with Section 5.3 of these Bylaws. The locum tenens Practitioner shall be subject to the Medical Staff Bylaws, Rules & Regulations, and policies, including requirements for focused professional practice evaluation and ongoing professional practice evaluation, and rights to a fair hearing.

5.2.8 NEW/TRANSPECIALTY PRIVILEGES

Prior to accepting request of a privilege, the resources necessary to support the privilege shall be determined to be currently available, or available within a specified time frame. Hospital leaders with input approval from medical staff shall determine whether sufficient space, equipment, staffing, and financial resources are in place or will be available within a specified time frame to support each privilege. The clinical privileges available for request shall be approved by the Board of Trustees, based on this determination of hospital leaders. Any request for clinical privileges that are either new to the Hospital or that overlaps more than one Department and/or specialty shall initially be reviewed by the Credentials Committee. The Credentials Committee shall review the need for, and appropriateness of a new procedure or service. The Credentials Committee shall facilitate the establishment of hospital-wide credentialing criteria for the new or transpecialty procedure, with the input of all appropriate Departments, with a mechanism designed to ensure that the same level of quality of patient care is provided by all individuals with such clinical privilege. In establishing the criteria for such clinical privileges, the Credentials Committee may establish an ad-hoc committee with representation from all appropriate Departments or the committee members may undertake the process themselves. Information may be requested from one or more Practitioners or Departments, or from outside sources such as professional literature or specialty associations. The recommendation of the Credentials Committee shall be forwarded to the Medical Executive Committee for its review. The recommendation of the Medical

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164 MS.06.01.07; MS.08.01.03
165 MS.06.01.07; MS.08.01.03
166 MS.06.01.01
167 MS.01.01.01; LD.01.05.01
Executive Committee and the Board shall be based in part on whether the new procedure or service is appropriate to the Hospital.

5.2.9 CLOSING/DISCONTINUING A SERVICE OR ENTERING AN EXCLUSIVE CONTRACT

As part of the process for ongoing evaluation and planning of patient care services, the Board of Trustees may determine that a particular patient care service shall be closed or discontinued, or that a particular service shall be provided through an exclusive contract. In the event that a patient care service is closed, discontinued, or shall be provided only through an exclusive contract, the Board of Trustees shall retrack the clinical privileges associated with the provision of those services and notify the affected Practitioners and APPs of the clinical privileges that have been retracted. Clinical privileges shall be retracted due to changes in the services provided by the Hospital, and retraction of clinical privileges shall not be considered an adverse action, therefore, there shall be no right to hearing and appeal in association with decisions to change the services offered by the Hospital.

5.2.10 TELEMEDICINE PRIVILEGES

Practitioners who wish to provide telemedicine services, as defined in these Bylaws, in prescribing, rendering a diagnosis, or otherwise providing clinical treatment to a Hospital patient, without clinical supervision or direction from a Medical Staff member, shall be required to apply for and be granted clinical privileges for these services as provided in these Bylaws. The Medical Staff shall define in the Rules and Regulations or Medical Staff policy which clinical services are appropriately delivered through a telemedicine medium, according to commonly accepted quality standards. Consideration of appropriate utilization of telemedicine equipment by the telemedicine practitioner shall be encompassed in clinical privileging decisions. In addition to meeting all other qualifications for clinical privileges, the following credentialing procedures shall be followed:

5.2.9.1 When a telemedicine provider is providing services from a different State, licensure will be verified for both the State where the hospital is located and the State where the practitioner is located.

5.2.9.2 Specific to telemedicine providers, due to extraordinary high number of healthcare affiliations, queries will be limited to the top five high volume affiliations and any healthcare organization from which the practitioner was reassigned during the last five years.

5.2.11 USE OF ANCILLARY SERVICES BY NON-PRIVILEGED PRACTITIONERS

A Practitioner who is not a Medical Staff member and who has not been granted clinical privileges may order outpatient ancillary services and the Hospital may accept and execute orders for outpatient ancillary services from Practitioners who are not members of the Medical Staff and who have not been granted clinical privileges at the hospital, only if all of the following conditions are met:

168 MS.06.01.07
169 MS.13.01.01
170 MS.13.01.01-MS.13.01.03
171 42 C.F.R. §482.26(c)(1), Interpretive Guidelines
5.2.11.1 The Practitioner shall provide proof of current licensure, which shall be verified by the Hospital.\textsuperscript{172}

5.2.11.2 If medications are being ordered, the Practitioner shall provide proof of current, unrestricted DEA registration and State controlled substance registration.

5.2.11.3 The Hospital shall ensure that the Practitioner is eligible to participate in Federal and State Health Programs by checking the OIG Sanction Report and the GSA List at the time of ordering tests or services and at least every six months exclusion list shall be rechecked according to the frequencies defined by hospital policy.\textsuperscript{173}

5.2.11.4 The Practitioner shall be limited to ordering only those tests or services that are within the scope of his/her license to order, as established by State law. The orders shall be confined to those for outpatient laboratory, non-invasive radiology, rehabilitation services (including physical therapy, occupational therapy, and speech therapy), diagnostic cardiopulmonary or electro diagnostic testing.

5.2.11.5 The order can be executed within the standards of the applicable discipline under which the order is to be performed without the presence or supervision of the ordering professional.

5.2.11.6 The ordering professional does not hold himself to be associated or affiliated with the Hospital or its Medical Staff.

5.2.11.7 The Practitioner’s ordering practices shall be subject to the supervision of the medical director of the Hospital department performing the test or service, or the Chief of Staff. The Practitioner’s ordering practices shall be subject to a review for medical appropriateness and necessity. Orders that lack evidence of medical appropriateness or necessity shall not be performed and the Practitioner shall be notified immediately to be given the opportunity to clarify/justify the order.

5.2.11.8 All diagnostic tests that require an interpretation by a Practitioner with a delineated clinical privilege to do so shall be subject to interpretation by a member of the Medical Staff with such privileges and the interpretation shall be provided to the non-privileged Practitioner.

5.2.12 LIMITED LICENSURE PRACTITIONERS

Requests for clinical privileges from limited licensure Practitioners (e.g., Licensed Independent Practitioners who are not physicians) shall be processed in the manner and based on the same conditions as for any applicant for clinical privileges. Patients admitted by a limited licensure Practitioner with admitting privileges shall be under the care of the physician member of the Medical Staff with respect to any medical or psychiatric problem that is present on admission or develops during hospitalization that is outside the scope of practice of the admitting Practitioner. The limited licensure Practitioner shall be responsible for securing the services of such physician member prior to the admission of the patient and shall supply the name of the physician to the Hospital. The limited licensure Practitioner shall be responsible for performing the part of the history and physical examination related to the care he/she will provide:

5.2.12.1 Dentists are responsible for the part of their patients’ history and physical examination that relates to dentistry.

\textsuperscript{172} 42 C.F.R. §482.11(c); HCA, Ethics & Compliance Policy QM.002

\textsuperscript{173} HCA, Ethics & Compliance Policy QM.002
5.2.12.2 Podiatrists are responsible for the part of their patient’s history and physical examination that relates to podiatry. A podiatrist may be granted the clinical privilege to perform a complete medical history and physical examination and updates the podiatrist can demonstrate education, training and current competence for this clinical privilege.

5.2.12.3 An oromaxillofacial surgeon who has successfully completed a postgraduate program in oromaxillofacial surgery accredited by the Commission on Dental Accreditation (CODA), and who has been determined by the Medical Staff to be currently competent to perform a history and physical examination, may be granted the clinical privilege to perform the medical history and physical examination and updates.

5.2.12.4 Other Licensed Independent Practitioners who are permitted to provide patient care services independently may perform all or part of the medical history and physical examination and updates, if granted such privileges. The findings, conclusions, and assessment of risk shall be confirmed or endorsed by a qualified physician prior to major high-risk (as defined by the Medical Staff in the Rules & Regulations or policy) diagnostic or therapeutic interventions.

5.2.12.5 In addition, as permitted by state law and by the Medical Staff as specified in policy, individuals who are not Licensed Independent Practitioners may perform part or all of a patient’s medical history and physical examination and updates under the supervision of, or through appropriate delegation by, a specific qualified physician. The specific qualified physician shall retain accountability for the patient’s medical history and physical examination.

5.2.13 UNAVAILABLE CLINICAL PRIVILEGES

Notwithstanding any other provisions of these Bylaws, to the extent that any requested clinical privilege is not available at the Hospital, the request shall be denied. Because such a denial of clinical privileges is unrelated to the applicant’s qualifications or competence, an applicant whose request is so denied shall not be entitled to the Fair Hearing and Appeal rights under these Bylaws and is not subject to reporting to the National Practitioner Data Bank via the state professional licensure agency.

5.3 TEMPORARY PRIVILEGES

Temporary clinical privileges shall be granted only to individuals defined as Practitioners in these Bylaws or to APPs as defined in these Bylaws, to fulfill an important patient care need that cannot be otherwise met by the existing members of the Medical Staff or currently privileged APPs. Therefore, temporary privileges shall be granted only rarely. In granting temporary privileges, special requirements may be imposed in order to monitor and assess the quality of care rendered by the Practitioner or APP exercising such privileges. A Practitioner or APP shall not be entitled to the procedural rights of a fair hearing or appeal afforded by these Bylaws because of his/her inability to obtain temporary privileges or because of any termination of temporary privileges.

5.3.1 QUALIFICATIONS

Prior to temporary privileges being granted, an applicant for such privileges must demonstrate that he/she possesses a current license within this State, a current and unrestricted DEA registration reflecting an in-state address for the state of Florida\textsuperscript{174} and evidence of ability to perform the temporary request, current competence related to the temporary privileges requested, and documentation of professional liability insurance coverage as required by the

\textsuperscript{174} Federal Register, Volume 71, No. 231, Friday, 12/1/2006, Page 69478-69480, Clarification of Registration Requirement for Individual Practitioners
Board\textsuperscript{175}, except as specified in Section 5.3.2.4 in this Article, and for Practitioners a signed Physician Acknowledgement Statement must be submitted prior to performing any patient care.\textsuperscript{176} Qualifications for temporary privileges shall be verified from a primary source or designated agent of the primary source\textsuperscript{177} and documented. The National Practitioner Data Bank shall be queried prior to the granting of temporary privileges. Additionally, the Hospital shall verify the applicant’s status as an Ineligible Person.\textsuperscript{178} For this purpose, the applicant shall provide his/her Medicare NPI, and the Hospital shall check the OIG Sanction Report and the GSA List. If the applicant is excluded from such participation, temporary privileges shall not be granted. When applying for temporary privileges, each applicant shall agree to be bound by the Medical Staff Bylaws, Rules and Regulations, departmental rules and regulations, and applicable Hospital policies.

5.3.2 CONDITIONS AND AUTHORITY FOR GRANTING TEMPORARY PRIVILEGES

Temporary privileges may be granted by the Chief Executive Officer or his/her designee, upon receiving a recommendation from the appropriate Department Chairperson or Chief of Staff under the conditions noted below.\textsuperscript{179} Individuals practicing based on temporary privileges shall be acting under the supervision of the Chairperson of the Department to which he/she is assigned. All temporary privileges shall be time-limited, as specified for the type of temporary privileges listed below.\textsuperscript{180} During the time temporary privileges are in effect, the exclusion lists shall be rechecked according to the frequencies defined by hospital policy.\textsuperscript{181} Temporary privileges shall automatically terminate at the end of the specific period for which they were granted, without the Hearing and Appeal rights set forth in these Bylaws. Temporary privileges shall be specifically delineated, and may include the privilege to admit patients.\textsuperscript{182} A request for temporary privileges shall be made in writing, on forms approved for that purpose by the Hospital.

5.3.2.1 Pendency of Application: After receipt of a complete application for Medical Staff membership, as defined by these Bylaws, which includes a written request for temporary privileges, an applicant qualified as described in Article Five, Section 5.3.1 may be granted temporary privileges while his/her application undergoes processing. Temporary privileges granted under this condition shall not exceed one hundred twenty (120) consecutive days.\textsuperscript{183} An applicant waiting for processing of an application for Medical Staff membership shall be eligible for temporary privileges only after submitting a complete application and only under the following conditions:\textsuperscript{184}

\textsuperscript{175} MS.06.01.13
\textsuperscript{176} 42 C.F.R. §482.46(c)
\textsuperscript{177} MS.06.01.03
\textsuperscript{178} HCA, Ethics & Compliance Policy QM.002
\textsuperscript{179} MS.06.01.13
\textsuperscript{180} MS.06.01.13
\textsuperscript{181} HCA, Ethics & Compliance Policy QM.002
\textsuperscript{182} MS.06.01.07; MS.08.01.03
\textsuperscript{183} MS.06.01.13
\textsuperscript{184} MS.06.01.13
5.3.2.1.1 There are no current or previously successful challenges to licensure or registration;

5.3.2.1.2 There are no adverse membership actions at another hospital; and,

5.3.2.1.3 There are no adverse actions against the applicant’s privileges at another hospital.

5.3.2.2 Care of Specific Patient Temporary privileges may be granted on a case-by-case basis when an important patient care need justifies the authorization to practice for a limited period of time as defined herein, while full credentials information is verified and approved. After receipt of a written request for temporary privileges, a Practitioner or APP qualified as described in Article Five, Section 5.3.1 may be granted temporary privileges if the Practitioner or APP has a specific skill not possessed by a privileged Practitioner or APP, and the specific skill is needed by a specific patient or specific group of patients, authorization may be granted to provide care for that specific patient or group of patients. Temporary privileges granted under this condition shall not exceed the length of stay of the specific patient or one hundred and twenty (120) consecutive days, whichever is less. A Practitioner or APP may be granted temporary privileges under this condition for no more than two instances in a twelve-month period. After a Practitioner or APP has been granted temporary privileges under this condition for the care of a second instance within twelve months, he/she may be invited to apply for Medical Staff membership and/or clinical privileges.

5.3.2.3 Disaster Response and Recovery: Potential disaster situations shall be described in the Hospital Emergency Operations Plan and is defined as any occurrence that inflicts destruction or distress and that creates demands exceeding the capacities or capabilities of the Hospital to handle in a normal or routine way. Such occurrence may be due to a natural disaster or a man-made disaster. Upon activation of the Hospital’s Emergency Operations Plan and in a situation in which the Hospital is not able to meet immediate patient needs, temporary disaster privileges may be granted to an appropriately qualified Practitioner as described in Article Five Section 5.3.1, based upon the needs of the Hospital to augment staffing due to the disaster situation. Privileges shall be approved by the Hospital Emergency Incident Commander (Chief Executive Officer/designee) or the Operations Chief, if that position is activated as part of the Hospital Emergency Operations Plan (EOP), upon recommendation by the Chief of Staff or the EOP-designated Medical Staff Director. All decisions to grant temporary disaster privileges are at the discretion of the Hospital Emergency Incident Commander or designees, and shall be evaluated on a case by case basis in accordance with Hospital and patient care needs. Approvals shall be documented in writing. The Chief Of Staff or the EOP designated Medical Staff Director shall also assign a member of the Medical Staff to responsibilities for supervising Practitioners granted temporary disaster privileges, through direct observation, mentoring, or clinical record review. Practitioners who are employees of any Federal agency, and Practitioners acting on behalf of a Federal agency in an official capacity, temporarily or permanently in the service of

185 MS.06.01.13
186 EM.02.02.13
187 EM.02.01.01
188 EM.02.02.13
189 EM.02.01.01
190 EM.02.02.13
191 EM.02.02.13
the United States government, whether with or without compensation, are immune from professional liability for malpractice committed within the scope of employment under the provisions of the Federal Tort Claims Act, and are therefore exempt for the requirement to have professional liability insurance coverage. Temporary disaster privileges granted to Practitioners who are acting as agents of the Federal government shall be limited in their privileges at this hospital to the scope of their Federal employment. Temporary disaster privileges granted to anyone under a disaster situation shall not exceed the disaster response and recover period or one hundred and twenty (120) consecutive days, whichever is less. In the event that the disaster creates extreme urgencies as defined in Section 5.4 a practitioner would be permitted to provide patient care using emergency privileges.

5.3.2.4 Temporary disaster privileges may be granted upon presentation of a government-issued photo identification and any of the following, and the qualifications required in Section 5.3.1 of this Article shall be verified as soon as possible given the disaster situation in under control, using a process identical to granting temporary disaster privileges for an immediate patient care need, and verification shall be completed within 72 hours from the time the volunteer Practitioner presents to the organization, or as soon as possible in an extraordinary situation that prevents verification within 72 hours. Before a volunteer practitioner is considered eligible to function as a volunteer licensed independent practitioner, the hospital obtains his or her valid government-issued photo identification (for example, a driver’s license or passport) and at least one of the following: A current identification card from a healthcare organization that clearly identifies professional designation;

5.3.2.4.1 A current license to practice in the State of Florida; 5.3.2.4.2. Primary source verification of the license;

5.5.2.4.3 Identification indicating that the individual is a member of a Disaster Medical Assistance Team (DMAT), or Medical Reserve Corp (MRC), Emergency System for Advanced Registration of Volunteer Health Professionals (ESAR-VHP), or other recognized state or federal organization or group;

5.3.2.4.4 Identification indicating that the individual has been granted authority by a government entity to provide patient care treatment or services in disaster circumstances;

5.3.2.4.5 Confirmation by a licensed independent practitioner currently privileged by the hospital or by a staff member with personal knowledge of the volunteer practitioner’s ability to act as a licensed independent practitioner during a disaster;

5.3.2.4.6 During a disaster, the medical staff oversees the performance of each volunteer licensed independent practitioner;

5.3.2.4.7 Based on its oversight of each volunteer licensed independent practitioner, the hospital determines within 72 hours of the practitioners arrival if granted disaster privileges should continue;

5.3.2.4.8 Primary source verification of licensure occurs as soon as the disaster is under control or within 72 hours from the time the volunteer licensed independent practitioner’s licensure cannot be completed within 72 hours of the practitioner’s arrival due to extraordinary circumstances, the hospital documents all of the following: Reason(s) it could not be

192 28 U.S. C. §2671; 42 U.S.C.§233(a),(g)
193 MS.06.01.13
194 EM.02.02.13
performed within 72 hours of the practitioner’s arrival; Evidence of the licensed independent practitioner’s demonstrated ability to continue to provide adequate care, treatment, and services; Evidence of the hospital’s attempt to perform primary source verification as soon as possible;

5.3.2.4.9. If due to extraordinary circumstances, primary source verification of licensure of the volunteer licensed independent practitioner’s cannot be completed within 72 hours of the practitioner’s arrival, it is performed as soon as possible. Primary source verification of licensure is not required if the volunteer licensed independent practitioner has not provided care, treatment, or services under the disaster privileges.

5.3.2.5. The following order of preference should be used in granting temporary disaster privileges:

5.3.2.5.1 Expert practitioners from government agencies and medical staff members from other HCA hospitals;

5.3.2.5.2 Volunteer practitioners sent from known agencies (e.g. American Red Cross); Presentation by a current hospital or medical staff member(s) with personal knowledge regarding the practitioner’s identity.

5.3.2.5.3 Volunteers from the community or surrounding areas.

5.3.2.5.4 If possible, photocopies of the above-listed credentials should be made and retained as part of a credentials file.

5.3.2.5.5 Upon approval, the Practitioner should be issued appropriate Hospital security identification as required by the Hospital, and should be assigned to a Medical Staff member if possible, with whom collaborate in the care of disaster victims.

5.3.2.6 The Medical Staff shall oversee the professional practice of volunteer Practitioners either by the direct observation or mentoring provided by the Medical Staff member assigned to the volunteer Practitioner; or when a Medical Staff member is not available to be assigned, then by medical record reviews to be performed as designated by the Chief of Staff or Medical Executive Committee.

5.3.2.7 The Hospital shall make a decision, based on the information obtained regarding the credentials and professional practice of the Practitioner, within 72 hours of the volunteer Practitioner presenting to the Hospital regarding whether to continue the disaster privileges initially granted. Continuing privileges shall be approved by the Hospital Emergency Incident Commander (Chief Executive Officer designee) or the Operations Chief, if that position is activated as part of the EOP, upon recommendation by the Chief of Staff or the EOP designated Medical Staff Director. In the event that verification of information results in negative or unsubstantiated information about qualifications of the Practitioner, privileges should be immediately terminated. When the emergency situation no longer exists, or when the Medical Staff members can adequately provide care, temporary disaster privileges terminate.

5.4 **EMERGENCY PRIVILEGES**

195 EM.02.02.13

196 EM.02.02.13

197 EM.02.02.13
In an emergency, any Practitioner, to the extent permitted by his/her license, and regardless of Medical Staff membership status, staff category or clinical privileges, shall be permitted to do everything possible to save the life of a patient or to save the patient from serious injury, including the loss of limb or function. When the emergency no longer exists, care of the patient shall be assigned to a Medical Staff member with the appropriate clinical privileges to provide the care needed by the patient. If the Practitioner who provided emergency care wishes to continue to care for the patient, but does not possess the appropriate clinical privileges, the Practitioner may request such privileges if properly qualified. An emergency is a condition in which serious or permanent harm would result to a patient or in which the life of a patient is in immediate danger and any delay in administering treatment would add to that danger.
6  ARTICLE SIX: CORRECTIVE ACTIONS

6.1  CRITERIA FOR INITIATION

Any person may provide information to the Medical Staff about the conduct, performance, or competence of its members or other individuals with clinical privileges. When reliable information, including the results of quality assessment or performance improvement activities, indicates that an individual may have exhibited acts, demeanor, conduct or professional performance reasonably likely to be (1) detrimental to patient safety or to the delivery of quality of patient care within the Hospital, (2) unethical, (3) disruptive or harassing, (as defined in these Bylaws and in Hospital policies, including sexual harassment), (4) contrary to the Medical Staff Bylaws or Rules and Regulations, or (5) below applicable professional standards, the Chief of Staff, appropriate department chairperson, Credentials Committee Chairperson, or Chief Executive Officer shall make sufficient inquiry to satisfy him/herself that the concern or question raised is credible. A determination will then be made as to whether to refer the matter to the Medical Executive Committee or to deal with the matter in accordance with the relevant Medical Staff policy. If it is determined to direct the matter to the Medical Executive Committee, a written request for investigation shall be prepared, making specific reference to the performance information, activity or conduct that gave rise to the request. The investigation shall be conducted pursuant to the peer review provisions in these Bylaws.

6.2  ALTERNATIVES TO CORRECTIVE ACTION

Initial collegial efforts may be made prior to resorting to formal corrective action, when appropriate. Such collegial interventions on the part of Medical Staff leaders in addressing the conduct or performance of an individual shall not constitute corrective action, shall not afford the individual subject to such efforts to the right to a Hearing and Appeal, and shall not require reporting to the state licensure board or the NPDB, except as otherwise provided in these Bylaws. Alternatives to corrective action may include:

6.2.1  Informal discussions or formal meetings regarding the concerns raised about conduct or performance; including the actions outlined in Exhibit A: Code of Conduct that may be taken to address disruptive conduct;

6.2.2  Written letters of guidance, reprimand or warning regarding the concerns about conduct or performance;

6.2.3  Notification that future conduct or performance shall be closely monitored and notification of expectations for improvement;

6.2.4  Suggestions or requirements that the individual seek continuing education, consultations, or other assistance in improving performance;

6.2.5  Warnings regarding the potential consequences of failure to improve conduct or performance; and/or,

6.2.6  Requirements to seek assistance for impairment as provided in these Bylaws.

198  HCA Ethics & Compliance Policies

199  HCA Ethics & Compliance Policies

200  MS.01.01.01

201  MS.11.01.01
6.3 PRECAUTIONARY SUSPENSION OR PRECAUTIONARY RESTRICTION OF CLINICAL PRIVILEGES

6.3.1 Grounds for Precautionary Suspension or Restriction:

6.3.1.1 Whenever, in their sole discretion, failure to take such action may result in imminent danger to the health and/or safety of any individual or may interfere with the orderly operation of the Hospital, the Chief of Staff, the chief of a clinical department, the Chief Executive Officer, the Board Chairperson, or the Medical Executive Committee shall each have the authority to (1) suspend or restrict all or any portion of an individual’s clinical privileges; and (2) afford the individual an opportunity to voluntarily refrain from exercising privileges pending an investigation.

6.3.1.2 A precautionary suspension or restriction can be imposed at any time including, but not limited to, immediately after the occurrence of an event that causes concern, following a pattern of occurrences that raises concern, or following a recommendation of the Medical Executive Committee that would entitle the individual to request a hearing.

6.3.1.3 Precautionary suspension or restriction is an interim step in the professional review activity, but it is not a complete professional review action in and of itself. It shall not imply any final finding of responsibility for the situation that caused the suspension or restriction.

6.3.1.4 A precautionary suspension or restriction shall become effective immediately upon imposition, shall immediately be reported in writing to the Chief Executive Officer and the Chief of Staff, and shall remain in effect unless it is modified by the Chief Executive Officer or the Medical Executive Committee.

6.3.2 Medical Executive Committee Procedure:

6.3.2.1 The Medical Executive Committee shall review the matter resulting in a precautionary suspension or restriction within a reasonable time under the circumstances, not to exceed 14 days. Prior to, or as part of, this review, the individual may be given an opportunity to meet with the Medical Executive Committee. The individual may propose ways other than precautionary suspension or restriction to protect patients, employees and/or the orderly operation of the Hospital, depending on the circumstances.

6.3.2.2 After considering the matters resulting in the suspension or restriction and the individual's response, if any, the Medical Executive Committee shall determine whether there is sufficient information to warrant a final recommendation, or whether it is necessary to commence an investigation. The Medical Executive Committee shall also determine whether the precautionary suspension or restriction should be continued, modified, or terminated pending the completion of the investigation (and hearing, if applicable).

6.3.2.3 There is no right to a hearing based on the imposition or continuation of a precautionary suspension or restriction.

6.4 SUMMARY SUSPENSION OR RESTRICTION

Whenever a Staff member’s conduct or the conduct of an individual with clinical privileges appears to require that immediate action be taken to protect the life or well-being of a patient(s) or to reduce a substantial and imminent likelihood of significant impairment of the health or safety of any patient, prospective patient, or other person, the Chief of Staff, appropriate department chairperson, or Chief Executive Officer may impose a summary suspension or restriction on the clinical privileges of the individual. Unless otherwise stated, such suspension or restriction shall become effective immediately upon imposition, and the person responsible for imposing the suspension or restriction shall promptly give written notice to the Chief Executive Officer and the Medical Executive Committee. In addition, the affected individual shall be provided with a written notice of the action within one day of
imposition. This initial notice shall include a summary of facts and issues regarding the individual’s conduct that led to the summary suspension or restriction, and shall not substitute for the notice required in Article Seven. When the individual being suspended or restricted is a Practitioner, the Chief of Staff or the chairperson of the Practitioner’s department shall arrange for alternative medical coverage of a suspended Practitioner’s patients in the Hospital and for coverage of patient care subject to a restriction. The wishes of the patient shall be considered in the selection of an alternative Practitioner. When the individual being suspended or restricted is an Advanced Practice Professional, the sponsoring physician shall be responsible for arranging alternative coverage for the care normally provided by the individual.

6.4.1 MEDICAL EXECUTIVE COMMITTEE ACTION

Upon notice of a summary suspension or restriction, the Medical Executive Committee shall direct that an investigation commence within fourteen (14) days as provided in Article Six, Section 6.5 of these Bylaws. The Medical Executive Committee shall also review the circumstances leading to the summary suspension or restriction and may determine, as a result of the review, to continue, modify, or terminate the summary suspension or restriction pending the outcome of the investigation.

6.5 INVESTIGATION/PEER REVIEW PROCESS

Peer review may be initiated in response to the circumstances in a single case, or to investigate a pattern or trend in performance. The Medical Executive Committee or the Board of Trustees may request an investigation. The Quality/Peer Review Committee or the Medical Executive Committee may conduct an investigation or may assign the task to a Medical Staff officer, department, division, ad hoc committee or other organizational component. External third parties may be utilized in the investigation process as provided in these Bylaws. The investigation must include an opportunity to an interview with the practitioner and/or an interview of other individuals or groups deemed appropriate by the investigating body. If the investigation is conducted by a group or individual other than the Medical Executive Committee, that group or individual must forward a written report of the investigation to the Medical Executive Committee as soon as practical after the assignment to investigate has been made. The Medical Executive Committee may at any time within its discretion, and shall at the request of the Board, terminate the investigative process and proceed with action as provided below. The investigation procedures do not constitute a hearing and will not be conducted in accordance with the formal procedures for a fair hearing. The investigation shall include:

6.5.1 Conformance to the peer review procedures outlined in Article Six, Section 6.5 and Article Seven.

6.5.2 As deemed necessary by the investigating body, a review of the medical record for specific cases, a review of aggregate performance data, a review of comparative data when available, a review of any verbal or written reports regarding any specific incidents, conduct or behavior, or any other information material to the matter being investigated;

6.5.3 A report of the investigation, including all material evidence, and a recommendation to the Medical Executive Committee.

6.6 ACTION ON INVESTIGATION REPORT

As soon as practicable after the conclusion of an investigation, the Medical Executive Committee must:

6.6.1 Determine that corrective action is not warranted and dismiss the matter.
6.6.2 Determine that corrective action is warranted and use one of the alternatives to corrective action, as described in paragraph Six, Section 6.2 of these Bylaws; or

6.6.3 Determine that corrective action is warranted and recommend an adverse action, which shall entitle the individual subject to such action to the procedural rights described in Article Seven.

6.7 AUTOMATIC SUSPENSION OR TERMINATION

If an individual fails to maintain a legal credential authorizing him/her to practice, or other qualification necessary for Medical Staff membership or clinical privileges, upon confirmation of the circumstances by the Chief Executive Officer, the individual shall be immediately and automatically be suspended from practicing in the Hospital by the Chief Executive Officer, and his/her staff membership may be automatically terminated. The Chief Executive Officer shall notify the individual in writing of the automatic suspension, that the suspension is effective immediately and not subject to prior notice. The Chief Executive Officer shall also notify the Chief of Staff, Chairman of the respective Department(s) and other appropriate members of the hospital staff, and take necessary steps to enforce the suspension. The following circumstances shall constitute conditions for automatic suspension, and if indicated, automatic termination:

6.7.1 LICENSURE

If an individual’s license to practice is revoked or suspended by the State licensing authority, or if an individual fails to maintain a current Florida license, he/she shall be immediately and automatically suspended from practicing in the Hospital and his/her staff membership and privileges shall be automatically terminated.

6.7.2 CONTROLLED SUBSTANCE REGISTRATION

If an individual’s DEA or State controlled substance registration is revoked, suspended, or restricted, or he/she may be automatically suspended from practicing in the Hospital. If an individual fails to maintain a current unrestricted registration, he/she shall be automatically suspended from practicing in the Hospital. The individual’s prescribing privileges for the schedule(s) of drugs affected by the restrictions on the DEA or State controlled substance registration shall be immediately automatically suspended.

6.7.3 LIABILITY INSURANCE

If an individual’s professional liability insurance is revoked or the individual fails to maintain ongoing coverage as required in these Bylaws, he/she shall be immediately automatically suspended from practicing in the Hospital.

6.7.4 ELIGIBILITY TO PARTICIPATE IN FEDERAL PROGRAMS

The occurrence of any of the following events shall result in immediate automatic suspension from practicing in the Hospital:

6.7.4.1 Becoming an Ineligible Person or
6.7.4.2 A criminal conviction.

6.7.5 MEDICAL RECORDS

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202 MS.01.01.01

203 HCA, Ethics & Compliance Policy QM.002
The process for suspension for failure to complete medical records shall be as outlined in the Medical Staff Rules and Regulations. A medical record is considered to be delinquent when it has been made available, and it has not been completed for any reason within thirty (30) calendar days following a patient’s discharge. When a Medical Staff Member or individual with clinical privileges has failed to complete a medical record and the record becomes delinquent, following notification, his/her clinical privileges may be automatically suspended. The suspension shall continue until all of the individual’s delinquent records are completed.

6.7.6 MISREPRESENTATION
Whenever it is discovered that an individual misrepresented, omitted or erred in answering the questions on an application for Medical Staff membership or clinical privileges or in answering interview queries, and the misrepresentation or omission is a material or substantive misrepresentation, as judged by the Medical Executive Committee, the individual’s membership and clinical privileges shall be automatically terminated. The individual may not re-apply until twenty-four months have passed. Substantial or material misrepresentation of the applicant’s qualifications, competence or character may be grounds for the Board of Trustees to permanently disqualify an individual from applying for membership or clinical privileges or to set a specific time period after which the applicant may reapply.

6.8 COVERAGE DURING SUSPENSIONS
When the individual being suspended or restricted is a Practitioner, the Chief of Staff or the Chairperson of the Practitioner’s Department shall arrange for alternative medical coverage of a suspended Practitioner’s patients in the Hospital and for coverage of patient care subject to a restriction. The wishes of the patient shall be considered in the selection of an alternative Practitioner. When the individual being suspended or restricted is an Advanced Practice Professional, then the sponsoring physician shall be responsible for arranging alternative coverage for the care normally provided by the individual.

6.9 CRIMINAL ARREST OR INDICTMENT
In the event that an individual is arrested or indicted for alleged criminal acts, an immediate investigation into the circumstances of the arrest or indictment shall be made. The Medical Executive Committee shall review the circumstances leading to the arrest or indictment and may determine if further action is warranted prior to the outcome of the legal action. If the Medical Executive Committee recommends use of a corrective action that fits the definition of an adverse action, this shall entitle the individual subject to such action to notification and the a hearing and appeal as set forth in Article Seven.

6.10 AUTOMATIC RESIGNATION
6.10.1 RELOCATION
Unless otherwise approved by the Board upon recommendation of the Medical Executive Committee, any Member of the staff or other individual with clinical privileges who takes up permanent residence outside the requirements of the Rules and Regulations, if any, the Member shall be deemed to have resigned from the Staff and relinquished all clinical privileges, unless coverage is provided by the Practitioner, and approved by the Medical Executive Committee.

6.10.2 FAILURE TO APPLY FOR REAPPOINTMENT OR RENEWAL OF PRIVILEGES
A term of medical staff membership or the granting of clinical privileges shall be for a period of no more than two years (24 months). In the event that reappointment or a renewal of clinical privileges has not occurred for whatever reason prior to the expiration of the current
term of appointment, the membership and clinical privileges of the individual shall be terminated. The individual shall be notified of the termination and the need to submit a new application if continued membership or clinical privileges are desired.204

6.10.3. GRACE PERIOD

The hospital will notify the individual, in writing by certified delivery, that the period for renewal and privileges has lapsed and that he/she has a grace period of 30 days from the date of receipt of certified delivery to submit his/her reappointment application. After which, if the practitioner fails to provide the information, his/her membership and privileges shall be automatically terminated.

6.10.4 FAILURE TO BE REINSTATED FOLLOWING AUTOMATIC SUSPENSION

When an individual is automatically suspended due to failure to maintain a current license, a controlled substance registration, liability insurance, or eligibility to participate in Federal programs, or any other reason for automatic suspension, and the automatic suspension continues for more than 60 days without verified evidence of reinstatement of the expired credential, reinstatement as a participant in Federal programs, or completion of medical records, then the individual shall be deemed to have voluntarily resigned from the Staff, voluntarily relinquished all clinical privileges, and waived any rights to fair hearing or appeal process. The individual shall be notified of the automatic voluntary resignation and the need to submit a new application if reinstatement of membership or clinical privileges is desired.

204 MS.06.01.07
ARTICLE SEVEN: HEARING AND APPELLATE REVIEW PROCEDURES

7.1 OVERVIEW

Fair hearing and appellate review procedures shall be used in addressing adverse actions involving those who are applying for Medical Staff membership, for existing Medical Staff members, and for any other individuals applying for or holding clinical privileges. The fair hearing and appeal process shall be the same for applicants for Medical Staff membership and existing Medical Staff members. Professional review actions are taken when there is a reasonable belief that the action shall be in the furtherance of quality healthcare, and after a reasonable effort to obtain the facts of the matter, and in reasonable belief that the action is warranted by the facts; and after adequate notice, including relevant facts of the case and any other review therein, by certified delivered written notice, including relevant facts of the case provided to the physician; and hearing procedures and other procedures as are fair to the individual, are afforded to the individual subject to professional review actions.\(^{205}\)

7.3 EXCEPTIONS TO HEARING AND APPEAL RIGHTS

7.2.1. AVAILABILITY OF FACILITIES, EXCLUSIVE CONTRACTS, MEDICAL STAFF DEVELOPMENT PLAN

The hearing and appeal rights under these Bylaws do not apply to an individual whose application or request for extension of privileges was declined on the basis that the clinical privileges being requested are not able to be supported with available facilities or resources within the Hospital, or in accord with a Medical Staff development plan. The hearing and appeal rights under these Bylaws do not apply to an individual who has clinical privileges retracted or automatically terminated due to the Hospital closing or discontinuing a service.

7.2.2. MEDICO-ADMINISTRATIVE OFFICER OR OTHER CONTRACT PRACTITIONER

The terms of any written contract between the Hospital and a Contract Practitioner or Contractor shall take precedence over these Bylaws as now written or hereafter amended. The hearing and appeal rights of these Bylaws shall only apply to the extent that membership status or clinical privileges, which are independent of the individual’s contract, are also removed or suspended, unless the contract includes a specific provision establishing alternative procedural rights applicable to such decisions.

7.2.3. AUTOMATIC SUSPENSION, TERMINATION, OR RELINQUISHMENT OF PRIVILEGES

The hearing and appeal rights under these Bylaws do not apply if an individual’s Staff membership or clinical privileges are automatically suspended, terminated, or voluntarily relinquished in accordance with these Bylaws for reasons not related to the Practitioner’s qualifications, competence or professional conduct.

7.2.4. REMOVAL FROM EMERGENCY CALL PANEL

Participation on the emergency on-call panel is not a benefit or privilege of Staff membership, but rather is an obligation. No hearing or appeal rights under these Bylaws are available for any action or recommendation affecting a Practitioner’s emergency on-call panel obligation(s) as defined in the Medical Staff Rules and Regulations.

7.2.5. HOSPITAL POLICY DECISION

\(^{205}\) 42 USCS §11112(a)(1)-(4)
The hearing and appeal rights of these Bylaws are not available if the Hospital makes a policy decision (e.g., closing a department or service, or a physical plant change) that adversely affects the Staff membership or clinical privileges of any Staff member or other individual.

7.3. HEARING RIGHTS

7.3.1. ADVERSE RECOMMENDATIONS OR ACTIONS

Only individuals who are subject to an adverse recommendation or action are entitled to a hearing under these Bylaws as recommended by the Medical Executive Committee, or if taken by the Board contrary to a favorable recommendation by the Medical Executive Committee under circumstances where a right to hearing exists. The following recommendations or actions shall be deemed adverse and entitle the individual affected thereby to a hearing:

7.3.1.1. Denial of initial staff appointment;
7.3.1.2. Denial of reappointment;
7.3.1.3. Suspension of staff membership;
7.3.1.4. Revocation of staff membership;
7.3.1.5. Limitation of the right to admit patients other than limitations applicable to all individuals in a Staff category or a clinical specialty, or due to licensure limitations;
7.3.1.6. Denial of requested clinical privileges;
7.3.1.7. Involuntary reduction in clinical privileges;
7.3.1.8. Summary suspension or restriction of clinical privileges, as defined in Article Six, Section 6.4;
7.3.1.9. Revocation of clinical privileges; or,
7.3.1.10. Involuntary imposition of significant consultation requirements where the supervising Practitioner has the power to supervise, direct, or transfer care from the Practitioner under review (excluding monitoring incidental to provisional status or the granting of new privileges).

7.3.2. NOTICE OF ADVERSE RECOMMENDATION OR ACTION

A Practitioner against whom an adverse recommendation or action has been taken pursuant to Section 7.3 shall promptly be given special written notice of such action. Such notice shall:

7.3.2.1. State the reasons for an adverse recommendation or action, with enough specifics to allow response;
7.3.2.2. Advise the Practitioner of his/her right to a hearing pursuant to the provisions of the Medical Staff Bylaws and of this Fair Hearing Plan.
7.3.2.3. Advise the Practitioner that the Practitioner has thirty (30) days following receipt of the notice to submit a written request for a hearing.
7.3.2.4. State that failure to request a hearing within thirty (30) days shall constitute a waiver of rights to a hearing and to an appellate review of the matter, and the recommendation for adverse action will become final upon approval by the Board of Trustees.

206 42 USCS §11112(b)(1)(A-C)
7.3.2.5. State a summary of the Practitioner’s rights at the hearing.

7.3.2.6. State that upon receipt of his/her hearing request by certified delivery, the Practitioner will be notified of the date, time and place of the hearing.

7.3.3. REQUEST FOR HEARING

A Practitioner shall have thirty (30) days following his/her receipt of a notice pursuant to Section 7.3.2 to file a written request for a hearing. Such requests shall be delivered to the Chief Executive Officer either in person or by certified delivery. 207

7.3.4. FAILURE TO REQUEST A HEARING

A Practitioner who fails to request a hearing within the time and in the manner specified in Section 7.3.4 waives any right to such a hearing and to any appellate review to which he/she might otherwise have been entitled. Such waiver in connection with:

7.3.4.1. An adverse recommendation by the Medical Executive Committee shall constitute acceptance of that recommendation, which shall become effective pending the final approval of the Board, which approval shall not be unreasonably withheld.

7.3.4.2. An adverse action by the Board shall constitute acceptance of that action, which shall become immediately effective as the final decision by the Board.

7.4 HEARING PREREQUISITES

7.4.1 SPECIAL WRITTEN NOTICE

Upon receipt of a timely request for a hearing, the Chief Executive Officer shall deliver by certified delivery such request to the Chief of Staff or to the Trustees, depending on whose recommendation or action prompted the request for hearing. At least thirty (30) days prior to the hearing, the Practitioner shall be sent a special written notice stating the following:

7.4.1.1 The place, time, and date, of the hearing, which date shall not be less than 30 days after the date of the notice, unless both parties agree otherwise; 208

7.4.1.1.1. A list of the hearing committee members;

7.4.1.2 A list of the witnesses (if any) expected to testify at the hearing on behalf of the body whose action gave rise to the hearing request; 209

7.4.1.3 The Practitioner involved has the right: 210

7.4.1.3.1. To be present at the meeting;

7.4.1.3.2. Representation by an attorney or other person of the Practitioner’s choice;

7.4.1.3.3. To have a record made of the proceedings, copies of which may be obtained by the Practitioner upon payment of any reasonable charges associated with the preparation thereof;

7.4.1.3.4. To call, examine, and cross-examine witnesses;

207 42 USCS §11112(b)(1)(B)(i-ii)
208 42 USCS §11112(b)(2)(A)
209 42 USCS §11112(b)(2)(B)
210
7.4.1.3.5. To present evidence determined to be relevant by the Chairman of the hearing committee, regardless of its admissibility in a court of law; and

7.4.1.3.6. To submit a written statement at the close of the hearing.

7.4.1.4 Upon completion of the hearing, the Practitioner involved has the right: To receive a record of the proceedings upon payment of a reasonable charge.

7.4.1.4.1 The written recommendation of the hearing committee, including a statement of the basis for the recommendations; and,

7.4.1.4.2 A written decision of the Board of Trustees, including a statement of the basis for the decision.

7.4.1.5 The right to the hearing may be forfeited if the Practitioner fails, without good cause, to appear.

7.4.2 APPOINTMENT OF HEARING COMMITTEE

7.4.2.1 By Medical Staff: A hearing occasioned by an adverse recommendation of the Medical Executive Committee shall be conducted by an ad hoc hearing committee appointed by the Chief of Staff.

7.4.2.2 By Board: A hearing occasioned by an adverse action of the Board shall be conducted by a hearing committee appointed by the Chairman of the Board.

7.4.2.3 Composition of Hearing Committee: The Hearing Committee shall be composed of at least three members. One of the members so appointed will be designated as the Chairman, by the Chief of Staff. The Chairman will preside over the hearing. No member may serve who has acted as accuser, investigator, fact finder, or initial decision maker in the matter. Knowledge of the matter shall not preclude a member from serving. No member shall be appointed who is in direct economic competition with the Practitioner, or is a member of the Medical Executive Committee or Board of Trustees. At least one member shall be of the same medical subspecialty as the Practitioner. If a member of the same subspecialty cannot be found to serve within the medical staff, then the Medical Executive Committee or the Board will appoint a practitioner who is not a member of the medical staff within the same subspecialty. A majority of the members shall be of the Medical Staff. However, if there are not a sufficient number of Medical Staff members on the Hearing Committee, the Medical Executive Committee or the Board may appoint Practitioners who are not members of the Medical Staff.

7.4.2.4 Challenges for Cause: The Practitioner may question hearing committee members regarding potential bias, prejudice or conflict of interest and challenge any member of the hearing committee for any cause, which would indicate bias or predisposition. The Chairman, or if challenged, the Chief of Staff, shall decide the validity of such challenges. His/her decision shall be final.

7.5 HEARING PROCEDURE

7.5.1. PERSONAL PRESENCE

The personal presence of the Practitioner who requested the hearing shall be required. A Practitioner who fails without good cause to appear and proceed at such hearing shall be

211 42 USCS §11112(b)(3)(D)(i-ii)

212 42 USCS §11112(b)(3)(C)(ii)
deemed to have waived his/her rights in the same manner and with the same consequence as provided in Section 7.3.4.

7.5.2. PRESIDING OFFICER

The Chairman of the hearing committee shall be the presiding officer. The presiding officer shall act to maintain decorum and to assure that all participants in the hearing have a reasonable opportunity to present relevant oral and documentary evidence. He/she shall be entitled to determine the order of procedure during the hearing and shall make all rulings on matters of law and procedure.

7.5.3. APPOINTMENT OF A HEARING OFFICER OR LEGAL CONSULTANT

The use of a hearing officer to preside at an evidentiary hearing is optional. The use and appointment of such an officer shall be determined by the Chief of Staff. A hearing officer may or may not be an attorney at law, but must be experienced in conducting hearings. He/she shall act as the presiding officer of the hearing. Alternatively, the Chief of Staff may appoint an attorney to be a legal consultant to the Hearing Committee. The hearing officer or legal consultant may be present during deliberations, but shall not vote.

7.5.4. REPRESENTATION

The Practitioner who requested the hearing shall be entitled to be accompanied and represented at the hearing by an attorney(s) or another person of his/her choice.213 The Medical Executive Committee or the Board, depending on whose recommendation or action promoted the hearing, shall appoint an individual to present the facts in support of its adverse recommendation or action, and to examine witnesses.

7.5.5. RIGHTS OF PARTIES

During a hearing, each of the parties shall have the right to:214

7.5.5.1 Call and examine witnesses;
7.5.5.2 Introduce exhibits;
7.5.5.3 Cross-examine any witness on any matter relevant to the issues;
7.5.5.4 Impeach any witness;
7.5.5.5 Rebut any evidence; and
7.5.5.6 Request that the record of the hearing be made by use of a court reporter or an electronic recording unit.

7.5.6. PROCEDURE AND EVIDENCE

The hearing need not be conducted strictly according to rules of law relating to the examination of witnesses or presentation of evidence. Any relevant matter upon which responsible persons customarily rely in the conduct of serious affairs shall be admitted, regardless of the admissibility of such evidence in a court of law. The concern of the hearing committee is with determining the truth of the matter, providing adequate safeguards for the rights of the parties and ultimate fairness to both parties. The committee shall also be entitled to consider all other information that can be considered, pursuant to these Bylaws, in

213 42 USCS §11112(b)(3)(C)(i)
214 42 USCS §11112(b)(c)(C)(iii-v)
connection with applications for appointment or reappointment to the Medical Staff and for clinical privileges. At the Chairman’s discretion, each party shall, prior to or during the hearing, be entitled to submit memoranda concerning any issue of law or fact, and such memoranda shall become part of the hearing record.

7.5.7. BURDEN OF PROOF

The body whose adverse recommendation or action occasioned the hearing shall have the initial obligation to present evidence in support of their recommendation or action, but the Practitioner shall thereafter be responsible for supporting his/her challenge to the adverse recommendation or action by a preponderance of the evidence that the recommendation or action lacks any substantial factual basis or that the adverse recommendation or action is either arbitrary, unreasonable, or capricious.

7.5.8. RECORD OF HEARING

A record of the hearing shall be kept that is of sufficient accuracy to permit a valid judgment to be made by any group that may later be called upon to review the record and render a recommendation or decision in the matter. The hearing committee may select the method to be used for making the record, such as court reporter, electronic recording unit, detailed transcription, or minutes of the proceedings. A court reporter shall be present if requested by any party (at the expense of the requesting party).

7.5.9. POSTPONEMENT

Request for postponement of a hearing shall be granted by the Chairman to a date agreeable to the hearing committee only by stipulation between the parties or upon a showing of good cause.

7.5.10. PRESENCE OF HEARING COMMITTEE MEMBERS AND VOTE

A majority of the hearing committee, but in no event less than three members, must be present throughout the hearing and deliberations. If a committee member is absent from any part of the proceedings, that member shall not be permitted to participate in the deliberations or to vote.

7.5.11. RECESSES AND ADJOURNMENT

The hearing committee may recess the hearing and reconvene the hearing for the convenience of the participants or for the purpose of obtaining new or additional evidence or consultation. Upon conclusion of the presentation of oral and written evidence, the hearing shall be closed. The hearing committee shall, at a time convenient to itself, conduct its deliberations outside the presence of the parties. Upon conclusion of its deliberations, the hearing shall be declared finally adjourned.

7.6. HEARING COMMITTEE REPORT AND FURTHER ACTION

7.6.1. HEARING COMMITTEE REPORT

Within fourteen (14) days after the final adjournment of the hearing, the hearing committee shall make a written report of its findings and recommendations in the matter, as decided by a majority of the entire hearing committee, and shall forward the same, together with the hearing record and all other documentation considered by it, to the Chief Executive Officer for distribution to the Medical Executive Committee and the Practitioner.

7.6.2. ACTION ON HEARING COMMITTEE REPORT

Within thirty (30) days after receipt of the written report of the Hearing Committee, the Medical Executive Committee or Board, as the case may be, shall consider the report and affirm, modify or reverse its recommendations or action in the matter. It shall transmit the
result, together with the hearing record, the report of the hearing committee and all other documentation considered, to the Chief Executive Officer. The Medical Executive Committee or Board, as the case may be, may also request a status report by the Chairman of the hearing committee during the thirty (30) day review period.

7.6.3. **NOTICE AND EFFECT OF RESULT**

7.6.3.1 **Notice:** The Chief Executive Officer shall, within five (5) working days, send a copy of the result and report to the Practitioner by special written notice, to the Chief of Staff, to the Medical Executive Committee and to the Board.

7.6.3.2 **Effect of Favorable Result:**

Adopted by the Medical Executive Committee: If the Medical Executive Committee’s recommendation is favorable to the Practitioner, the Chief Executive Officer shall promptly forward it, together with all supporting documentation, to the Board for its final action. The Board shall take action thereupon by adopting, rejecting, or modifying the Medical Executive Committee’s recommendation in whole or in part, or by referring the matter back to the Medical Executive Committee for further reconsideration. Any such referral back shall state the reasons therefore, set a time limit within which a subsequent recommendation to the Board must be made, and may include a directive that an additional hearing be conducted to clarify issues that are in doubt. After receipt of such subsequent recommendation and any new evidence in the matter, the Board shall within thirty-one (31) days take final action. The Chief Executive Officer shall promptly send the Practitioner notice informing him/her of each action taken pursuant to this Section.

Adopted by the Board: If the Board’s initial hearing action is favorable to the Practitioner, such result shall become the final decision of the Board and the matter shall be considered closed.

7.6.3.4 **Effect of Adverse Result for Practitioner:** If the result of the Medical Executive Committee or of the Board continues to be adverse to the Practitioner in any of the respects listed in Section 7.3.1, the notice required by this Section shall inform the Practitioner of his/her right to request an appellate review by the Board as provided in Section 7.7.1.

7.7. **INITIATION AND PREREQUISITES OF APPELLATE REVIEW**

7.7.1 **REQUEST FOR APPELLATE REVIEW**

A Practitioner shall have thirty (30) days following his/her receipt of a special written notice pursuant to Section 7.7.1 to file a written request for an appellate review. Such request shall be delivered to the Chief Executive Officer either in person or by certified, registered mail, or special written notice and may include a request for a copy of the report and record of the hearing committee and all other material, favorable or unfavorable, that was considered in making the adverse action or result.

7.7.2 **FAILURE TO REQUEST APPELLATE REVIEW**

A Practitioner who fails to request an appellate review within the time and in the manner specified in Section 7.7.2 above waives any right to such review. Such waiver shall constitute acceptance of the recommendation or action, which shall become immediately effective. The matter shall be considered closed.

7.7.3 **NOTICE OF TIME AND PLACE FOR APPELLATE REVIEW**

Upon receipt of a timely request for appellate review, the Chief Executive Officer shall deliver such request to the Board. As soon as practicable, the Board shall schedule and arrange for an appellate review which shall not be less than thirty (30) days from the date of
notice to the Practitioner of the time, place and date of the review. The time for the appellate review may be extended or expedited by the appellate review body for good cause.

7.7.4 APPELLATE REVIEW BODY

The appellate review shall be conducted by an appellate review committee of at least three (3) members of the Board appointed by the Chairman of the Board. A majority of the members of the appellate review committee must be active members of the Medical Staff. If a committee is appointed, one of its members shall be designated as Chairman. No person shall serve on the appellate review committee if that person has served on the hearing committee in the same case or if that person is in direct economic competition with the Practitioner.

7.8 APPELLATE REVIEW PROCEDURE

7.8.1 NATURE OF PROCEEDINGS

The proceedings by the review committee shall be in the nature of an appellate review based upon the record of the hearing before the hearing committee, that committee’s report, and all subsequent results and actions thereon. The proceedings shall be restricted to reviewing whether the Medical Staff Bylaws were followed and whether substantial evidence to support the recommendation is documented. The appellate review committee shall also consider the written statements, if any, submitted pursuant to Section 7.8.2 and such other material as may be presented and accepted under Sections 7.8.4 and 7.8.5.

7.8.2 WRITTEN STATEMENTS

The Practitioner seeking the review and the Medical Executive Committee may submit a written statement detailing the findings of fact, conclusions and procedural matters with which the party agrees or disagrees, and the reasons for such agreement or disagreement. This written statement may cover any matters raised at any step in the hearing process, and legal counsel may assist in its preparation. The statement shall be submitted to the appellate review committee through the Chief Executive Officer at least three (3) days prior to the scheduled date of the appellate review, except if such time limit is waived by the appellate review committee.

7.8.3 PRESIDING OFFICER

The Chairman of the appellate review committee shall be the presiding officer. He/she shall determine the order of procedure during the review, make all required rulings, and maintain decorum.

7.8.3.1 Challenges for Cause: The Practitioner may challenge any member of the appellate review committee for any cause, which would indicate bias or predisposition. The Chairman, or if challenged, the Vice-Chairman shall decide the validity of such challenges. His/her decision shall be final. The Practitioner involved shall have the same rights as granted in Articles 7.3 through 7.7. The Practitioner involved shall have the right to have present representation by an attorney. If the Board shall allow for a verbal statement to the appellate review committee, the Practitioner shall have the right to have present, a court reporter, at their expense. Any formal recording of the proceedings shall be kept confidential by both parties.

7.8.4 ORAL STATEMENT

The appellate review committee, in its sole discretion, may allow the parties or their representatives to appear and make oral statements in favor of their positions. Any party or representative so appearing may be requested to answer questions asked him/her by any member of the appellate review committee.

7.8.5 CONSIDERATION OF NEW OR ADDITIONAL MATTERS
New or additional matters of evidence not raised or presented during the original hearing or in the hearing report and not otherwise reflected in the record may be introduced at the appellate review only in the discretion of the appellate review committee, and, as the appellate review committee deems appropriate, only if the party requesting consideration of the matter or evidence demonstrates that it could not have been discovered in time for the initial hearing and that the new matter or evidence is relevant to a material issue. The requesting party shall provide, through the Chief Executive Officer, a written, substantive description of the matter or evidence to the appellate review committee and the other party at least three (3) days prior to the scheduled date of the review.

7.8.6 POWERS

The appellate review committee shall have all the powers granted to the hearing committee, and such additional powers as are reasonably appropriate to the discharge of its responsibilities.

7.8.7 PRESENCE OF MEMBERS AND VOTE

A majority of the appellate review committee, but in no event less than three (3) members, must be present throughout the review and deliberations. If a committee member of the appellate review committee is absent from any part of the proceedings, that member shall not be permitted to participate in the deliberations or to vote.

7.8.8 RECESSES AND ADJOURNMENT

The appellate review committee may recess the review proceedings and reconvene the review proceedings at predetermined time for the convenience of the participants or for the purpose of obtaining new or additional evidence or consultation. Upon the conclusion of oral statements, if allowed, the appellate review shall be closed. The appellate review committee shall thereupon, at a time convenient to itself, conduct its deliberations outside the presence of the parties. Upon the conclusion of those deliberations, the appellate review shall be declared finally adjourned.

7.8.9 ACTION TAKEN

The appellate review committee may, as decided by a majority vote of its members, affirm, modify or reverse the adverse result or action, or in its discretion, may refer the matter back to the hearing committee for further review and recommendation to be returned to it within thirty (30) days in accordance with its instructions. Within thirty (30) days after receipt of such recommendation after referral, the appellate review committee shall take action.

7.8.9.1 Appellate Review Committee Decision: The appellate review committee’s decision is the final decision in the matter and will become effective when ratified by the Board.

7.9 FINAL DECISION OF THE BOARD

7.9.1 BOARD ACTION

Within seven (7) days after the conclusion of the appellate review, the Board shall render a final decision in the matter in writing and shall send notice thereof to the Practitioner, to the Chief of Staff, and to the Medical Executive Committee.

7.10 GENERAL PROVISIONS

7.10.1 NUMBER OF HEARINGS AND REVIEWS

Notwithstanding any other provision of the Medical Staff Bylaws, no Practitioner shall be entitled as a right to more than one evidentiary hearing and appellate review with respect to a specific adverse recommendation or action.
7.10.2 RELEASE

By requesting a hearing or appellate review under this Article, a Practitioner agrees to be bound by the provisions of Article Twelve in these Bylaws relating to immunity from liability in all matters relating thereto.

7.10.3 CONFIDENTIALITY

The investigations, proceedings and records conducted or created for the purpose of carrying out the provisions of the Fair Hearing Plan or for conducting peer review activities under the Medical Staff Bylaws are to be treated as confidential, protected by State and Federal Law.

7.10.4 HEARING AND APPEAL PROCEDURES FOR ADVANCE PRACTICE PROFESSIONALS

Individuals with clinical privileges who are not eligible for Medical Staff membership and who are not Medical Staff members (i.e., Advance Practice Professionals - APPs) are afforded a fair hearing and appeal process but that process shall be a modification of that for Medical Staff members or applicants for Medical Staff membership.215 The following procedures shall be used for APPs:

7.10.4.1 Notice: Written notice of an adverse recommendation or action and the right to a hearing shall to a hearing shall be promptly given to the APP subject to the adverse recommendation or action. The notice shall state that the APP has thirty (30) days in which to request a hearing. If the APP does not request a hearing within thirty (30) days, the APP shall have waived right to a hearing.

7.10.4.2 Hearing Panel: The Chief Executive Officer shall appoint a hearing panel, which will include three (3) members. The panel members shall include the Chief Executive Officer, the Chief of Staff or another officer of the Medical Staff, and a peer of the APP. None of the panel members shall have had a role the adverse recommendation or action.

7.10.4.3 Rights: The APP subject to the adverse recommendation or action shall have the right to present information, but can not have legal representation or call witnesses.

7.10.4.4 Hearing Panel Determination: Following presentation of information and panel deliberations, the panel shall make a determination:

7.10.4.4.1 A determination favorable to the APP shall be reported in writing to the body making the adverse recommendation or action.

7.10.4.4.2 A determination adverse to the APP shall result in notice to the APP of the right to appeal the decision to the Chairman of the Board.

7.10.4.5 Final Decision: The decision of the Chairman of the Board shall be final.

7.10.5 EXTERNAL REPORTING REQUIREMENTS

The Hospital shall submit a report regarding a final adverse action to the appropriate state professional licensure board (i.e., the state agency that issued the individual’s license to practice) and all other agencies as required by all applicable Federal and/or State law(s) and in accordance with Hospital policy and procedures.216

215 MS.10.01.01
216 42 USCS §11113(a)
ARTICLE EIGHT: MEDICAL STAFF OFFICERS

8.1 ELECTED OFFICERS OF THE STAFF

8.1.1 IDENTIFICATION

The officers of the Medical Staff shall be the Chief of Staff, the Chief of Staff-Elect, the Secretary-Treasurer, and the Immediate Past Chief of Staff.

8.1.2 QUALIFICATIONS

Officers must be members of the active staff in good standing at the time of nomination and election and must continuously maintain such status during their terms of office. To qualify for the position of Chief of Staff or Chief of Staff-Elect, a Member of the Medical Staff must be a doctor of medicine or osteopathy. Except for these specific qualifications, no Medical Staff member actively practicing in the Hospital is ineligible for election to an officer position solely because of his/her professional discipline or specialty, unless otherwise prohibited by applicable law or accreditation bodies.

8.2 TERM OF OFFICE AND ELIGIBILITY FOR RE-ELECTIONS

8.2.1 TERM OF OFFICE

As long qualifications are met, each officer shall serve a two (2) year term. The term of office shall commence on the first day of the medical staff year following the election. Each officer shall serve in office until the end his/her term or until a successor is duly elected and has qualified, unless he/she resigns, or is removed or recalled from office, or is otherwise unable to complete the term. At the end of the Chief of Staff’s term, the Chief of Staff-Elect shall automatically assume that office and the Chief of Staff shall automatically serve as the Immediate Past Chief of Staff. The Secretary-Treasurer shall automatically assume the office of Chief of Staff-Elect.

8.2.2 ELIGIBILITY FOR RE-ELECTION

No person may serve in the same position for more than two (2) consecutive terms.

8.3 ATTAINMENT OF OFFICE

8.3.1 NOMINATION

At least ninety (90) days before the annual Staff meeting of each odd numbered year, the Nominating Committee shall convene and submit to the Chief of Staff one or more qualified nominees for the offices of Chief Staff Elect and Secretary-Treasurer. The Nominating Committee shall report the names of the nominees to the Staff at least sixty (60) days before the annual meeting. Nominations may also be made by petition signed by at least ten percent of the appointees of the active staff, with a signed statement of willingness to serve by the nominee, filed with the Chief of Staff at least forty-five (45) days before the annual meeting. As soon thereafter as reasonably possible, the names of the additional nominees will be reported to the Staff. If, before the election, all nominees refuse or are disqualified because they do not meet the conditions of Article 8.1.2 or are otherwise unable to accept nomination, the Nominating Committee shall submit one or more additional nominees at the annual meeting.

217 MS.01.01.01
218 LD.01.05.01; 42 C.F.R. §482.22(b)(3)
219 MS.01.01.01
meeting and nominations may be accepted from the floor if the nominee is present at the meeting and consents to the nomination.

8.3.2 ELECTION

Voting at the annual meeting shall be by secret written ballot, or by show of hands if only one nominee, and authenticated sealed mailed ballots may be counted. Written ballots shall include handwritten signatures on the envelope for comparison with signatures on file, when necessary. Voting by proxy shall not be permitted. A nominee shall be elected upon receiving a majority of the valid votes cast. If no candidate for an office receives a majority vote, a runoff election between the two candidates receiving the highest number of votes shall be held at the meeting by secret written ballot. If a tie results, the majority vote of the Medical Executive Committee shall decide the election. The votes of Medical Executive Committee members shall be by secret written ballot at its next meeting or a special meeting called for that purpose. The election shall become effective upon approval of the Board220, which approval shall not be unreasonably withheld.

8.3.3 BOARD APPROVAL/INDEMNIFICATION

To afford the Medical Staff officers and others the full protections of the Healthcare Quality Improvement Act, the Board shall ratify the appointments of Medical Staff officers and other leaders, such as Department and Division officers, who will perform professional review regarding competence or professional conduct of Practitioners and other individuals requesting clinical privileges, such as credentialing or quality assessment/performance improvement activities.221 The Board’s ratification shall serve as evidence that they are charged with performing important Hospital functions when engaging in credentialing or quality assessment/performance improvement activities.222 Such activities shall have the following characteristics:223

8.3.3.1 The activities such leaders undertake shall be performed on behalf of the Hospital;

8.3.3.2 The activities shall be performed in good faith,

8.3.3.3 That any professional review action shall be taken:

8.3.3.3.1 In the reasonable belief that the action was in the furtherance of quality health care;

8.3.3.3.2 After a reasonable effort to obtain the facts of the matter;

8.3.3.3.3 After adequate notice and hearing procedures are afforded to the individual involved or after such other procedures as are fair to the individual under the circumstances; and,

8.3.3.3.4 In the reasonable belief that the action was warranted by the facts known after such reasonable effort to obtain facts and after meeting this Section.

8.3.3.4 The activities shall follow procedures set forth in these Bylaws, rules and regulations, or policies;

8.3.3.5 Medical Staff leaders who are performing activities meeting the above listed criteria shall qualify for indemnification for those activities through the Hospital.

220 MS.01.01.01
221 42 USCS§11111
222 Health Care Quality Improvement Act
223 42 USCS §11112(a)(1-4)
8.4 VACANCIES

8.4.1 WHEN CREATED

Vacancies in office may occur from time to time, such as upon the death, disability, resignation, removal, or recall from office of an officer, or upon an officer’s failure to maintain active staff status in good standing.

8.4.2 TO FILL A VACANCY IN THE OFFICE OF THE CHIEF OF STAFF

When a vacancy occurs in the office of the Chief of Staff, then the Chief of Staff-Elect shall serve the remaining term of the former Chief of Staff. The vacancy then created in the office of Chief of Staff-Elect shall be filled as described in these Bylaws. In the event of the simultaneous vacancy in both the Chief of Staff and Chief of Staff-Elect, or in all of the officer positions, the Board shall appoint interim officers to fill these positions and an election shall be conducted within ninety (90) days. An ad hoc nominating committee appointed by the Board shall convene as soon as possible to nominate candidates to fill the unexpired terms of office. Following nomination of candidates, the Medical Staff shall hold a special meeting to conduct elections for these offices, using the election procedures described in these Bylaws.

8.4.3 TO FILL A VACANCY IN THE OFFICES OF THE CHIEF OF STAFF-ELECT, SECRETARY-TREASURER OR MEDICAL STAFF OFFICERS OTHER THAN THE CHIEF OF STAFF

When a vacancy occurs in the office of the Chief of Staff-Elect, the Medical Executive Committee shall appoint an interim officer to fill the office until the next regular election, when both a Chief of Staff and Chief of Staff-Elect shall be elected. When a vacancy occurs in the office of the Secretary-Treasurer, the Medical Executive Committee shall appoint an interim officer to fill the office until the next regular election. When a vacancy occurs in the office of the Immediate Past Chief of Staff, the office shall remain vacant until after the next election.

8.5 RESIGNATION, REMOVAL, AND RECALL FROM OFFICE

8.5.1 RESIGNATION

Any medical staff officer may resign at any time by giving written notice to the Medical Executive Committee and the acceptance of such resignation shall not be necessary to make it effective.

8.5.2 REMOVAL

Any Medical Staff officer may be removed from office for cause. Removal shall occur with the majority vote of the Medical Executive Committee as to whether there is sufficient evidence for grounds for removal from office for cause, with approval by the Board, or with the majority vote of the Board. Grounds for removal may include any one or more of the following causes, without limitations:

8.5.2.1 Failure to perform the duties of office;

8.5.2.2 Failure to comply with or support the enforcement of the hospital and Medical Staff Bylaws, Rules and Regulations, or policies;

MS.01.01.01
Failure to support the compliance of the Hospital and the Medical Staff to applicable Federal and State laws and regulations, and the standards or other requirements of any regulatory or accrediting agency having jurisdiction over the Hospital or any of its services;

Failure to maintain qualifications for office, specifically, failure to maintain active staff status in good standing; and/or,

Failure to adhere to professional ethics or any other action(s) deemed injurious to the reputation of, or inconsistent with the best interests of the Hospital or the Medical Staff.

RECALL FROM OFFICE

Any Medical Staff officer may be recalled from office, with or without cause. Recall of a Medical Staff officer may be initiated by a majority of members of the Medical Executive Committee or by a petition signed by at least one-third of the medical staff members eligible to vote in Medical Staff-Elections. Recall shall be considered by the Medical Staff at a special meeting of the Medical Staff called for that purpose. A recall shall require two-thirds of the votes of the Medical Staff members attending the specially called meeting who are eligible to vote. Sealed and authenticated votes mailed by Medical Staff members eligible to vote shall also be counted at the special meeting. The recall shall become effective upon approval of the Board, which approval shall not be unreasonably withheld.

RESPONSIBILITIES AND AUTHORITY OF THE ELECTED OFFICERS

CHIEF OF STAFF

The Chief of Staff shall serve as the chief administrative officer of the Medical Staff and shall have responsibility for the organization and conduct of the Medical Staff, and supervision of the general affairs of the Medical Staff. The specific responsibilities, duties, and authority of the Chief of Staff are to:

Call, preside at, and be responsible for the agenda of all general and special meetings of the Medical Staff;

Serve as chairperson of the Medical Executive Committee and calling, presiding at, and being responsible for the agenda of all meetings thereof;

Serve as ex-officio member of all other Medical Staff committees without vote, unless otherwise specified;

Appoint and discharge the Chairpersons of all Medical Staff standing and ad hoc committees, recommend to the Medical Executive Committee the members of all Medical Staff standing and ad hoc committees, and appoint Medical Staff members of Hospital and Board committees, except when these memberships are designated by position or by specific direction of the Board;

Be responsible for the enforcement of these Bylaws, the Rules and Regulations, and Hospital policies, implement sanctions when indicated, and enforce the Medical Staff’s compliance with procedural safeguards in all instances in which corrective action has been requested or initiated against a Practitioner or other individual with clinical privileges;

MS.01.01.01

MS.01.01.01
8.6.1.6 Be accountable and responsible to the Board for the quality and efficiency of clinical services and professional performance of the Medical Staff in the provision of patient care services;

8.6.1.7 Communicate and represent the opinions, policies, concerns, needs, and grievances of the Medical Staff to the Chief Executive Officer and the Board, and serve as an ex-officio member of the Board, with a vote;

8.6.1.8 Receive and interpret the opinions, policies, and directives of the Administration and the Board to the Medical Staff;

8.6.1.9 Act as the representative of the Medical Staff to the public as well as to other health care providers, other organizations, and regulatory or accrediting agencies in external professional and public relations; and,

8.6.1.10 Perform all other functions as may be assigned to the Chief of Staff by these Bylaws, the Medical Staff, the Medical Executive Committee, or by the Board.

8.6.1.11 Conduct surveillance of the professional performance of all individuals who have clinical privileges.

8.6.2 CHIEF OF STAFF-ELECT

The Chief of Staff-Elect shall perform the duties of the Chief of Staff in the absence or temporary inability of the Chief of Staff to perform. The Chief of Staff-Elect shall serve as the vice-chairperson of the Medical Executive Committee and shall perform such additional duties as may be assigned by the Chief of Staff or the Board.

8.6.3 SECRETARY-TREASURER

The Secretary-Treasurer shall be a member of the Medical Executive Committee. The Secretary-Treasurer shall perform the duties of the Chief of Staff-Elect in absence or temporary inability of the Chief of Staff-Elect to perform. The duties of the Secretary-Treasurer are to:

8.6.3.1 Maintain a roster of Medical Staff members;

8.6.3.2 Keep accurate and complete minutes of all Medical Executive Committee and general Medical Staff meetings;

8.6.3.3 Assure that all notices of Medical Staff meetings are given as provided in these Bylaws, on order of the Chief of Staff;

8.6.3.4 Be custodian of Staff records and attend to all appropriate correspondence and notices on behalf of the Medical Staff; and,

8.6.3.5 Maintain a record of Medical Staff dues, collections, and accounts, and sign checks for the Medical Staff fund expenditures pursuant to his/her authority.

8.6.4 IMMEDIATE PAST CHIEF OF STAFF

As an individual with unique knowledge of Medical Staff affairs, the Immediate Past Chief of Staff shall serve as an advisor and mentor to the Chief of Staff, shall participate as a member of the Medical Executive Committee and other standing committees of the Medical Staff as specified in these Bylaws, and shall perform other duties as requested by the Chief of Staff.

227 MS.06.01.07; MS.08.01.03
9  ARTICLE NINE: CLINICAL DEPARTMENTS AND SPECIALTY DIVISIONS

9.1  DESIGNATION

9.1.1  CURRENT CLINICAL DEPARTMENTS

The Medical Staff shall be organized into clinical departments. The Medical Staff Departments are: 228

9.1.1.1  Department of Medicine

Includes but is not limited to practitioners in the following specialties: 229 internal medicine, family practice, cardiology, gastroenterology, nephrology, endocrinology, allergy, dermatology, hematology, oncology, pulmonary medicine, neurology and psychiatry.

9.1.1.2  Department of Surgery

Includes but is not limited to practitioners in the following specialties: general surgery (which includes proctology, neoplastic and traumatic surgery), neurosurgery, thoracic and cardiovascular surgery, urology, anesthesiology, plastic surgery (which includes facial plastic surgery), ophthalmology, otorhinolaryngology (which includes facial plastic surgery), oral surgery and general dentistry, and orthopedics.

9.1.1.3  Department of Obstetrics/Gynecology

9.1.1.4  Department of Pediatrics

9.1.1.5  Department of Professional Services

Includes practitioners in the following specialties: emergency medicine, pathology, and radiology.

9.1.1.6  Department of Family Practice

9.2  CRITERIA TO QUALIFY AS A DEPARTMENT OR DIVISION

The Medical Executive Committee may create, eliminate, subdivide or combine Departments or Divisions, subject to approval by the Board, based on the evolving scope of clinical services of the Hospital and the need of the Medical Staff organization to most effectively support the oversight of quality of patient care. Since the primary function of a Department or a Division is to be responsible for the quality of patient care provided by the members of the Department or Division, the primary criteria for creating or subdividing a Department or Division, or in eliminating or combining a department or division shall be whether the Department or Division has a sufficient number of active staff members and sufficient patient volume to support the quality assessment and performance improvement activities required of a Department or Division.

9.2.1  CRITERIA TO QUALIFY AS A DEPARTMENT

To qualify as a Department, there shall be at least ten (10) active staff members in a clinically distinct area of medical practice with sufficient patient volume to support meaningful ongoing quality assessment and performance improvement activities.

228 MS.01.01.01; MS.06.01.07; LD.04.01.05

229 MS.01.01.01; MS.06.01.07; LD.04.01.05
9.2.2 CRITERIA TO QUALIFY AS A DIVISION
To qualify as a Division, there shall be at least three (3) active staff members in a clinically distinct area of medical practice with sufficient patient volume to support the occasional need of these specialists to deliberate quality of care issues unique to their specialty.

9.3 REQUIREMENTS FOR AFFILIATION WITH DEPARTMENTS AND DIVISIONS
Each Medical Staff member and other individuals with clinical privileges shall be assigned to one Department by the Board based on recommendations from the Medical Executive Committee. A Medical Staff member or other individual with clinical privileges may be assigned to a Division if one exists related to the member’s or individual’s clinical specialty. A member or other individual with clinical privileges may be granted clinical privileges in one or more other departments. The exercise of clinical privileges within any Department shall be subject to the rules and regulations of the Department and the authority of the Department Chairperson.

9.4 FUNCTIONS OF DEPARTMENTS
The Departments shall meet at least quarterly to perform the following functions:

9.4.1 CLINICAL FUNCTIONS
9.4.1.1 Serve as a forum for the exchange of clinical information regarding services provided by Department members;
9.4.1.2 Provide recommendations to the Department Chairperson and/or the Medical Executive Committee with regard to the development of clinical practice guidelines related to care and services provided by Department members;
9.4.1.3 Provide recommendations to the Department Chairperson regarding professional criteria for clinical privileges designed to assure the Medical Staff and Board that patients shall receive quality care. The recommendations shall include:
9.4.1.3.1 Criteria for granting, withdrawing and modifying clinical privileges;
9.4.1.3.2 A procedure for applying these criteria to individuals requesting privileges.
9.4.1.4 Ensure that patients receive appropriate and medically necessary care from a Member of the Medical Staff during the entire length of stay with the Hospital; 
9.4.1.5 Ensure that the same level of quality of patient care is provided by all individuals with delineated clinical privileges, within the Department, across Departments, and between members and non-members of the Medical Staff with clinical privileges;
9.4.1.5.1 By establishing uniform patient care processes;

230 MS.02.01.01; MS.06.01.07
231 42 C.F.R. §482.22(c)(6), CMS Survey Procedures
232 42 C.F.R. §482.22(c)(6), CMS Survey Procedures
233 MS.03.01.01
234 MS.01.01.01; LD.01.05.01
235 LD.04.03.07
9.4.1.5.2 By establishing similar clinical privileging criteria for similar privileges;\textsuperscript{236}
9.4.1.5.3 By using similar indicators in performance improvement activities.\textsuperscript{237}
9.4.1.5.4 Provide recommendations to the Department Chairperson and/or the Medical Executive Committee with regard to issues related to standards of practice and/or clinical competence;
9.4.1.6 Ensure effective mechanisms for the clinical supervision of Advance Practice Professionals, and House Staff practitioners, if any.

9.4.2 ADMINISTRATIVE FUNCTIONS
9.4.2.1 Provide information and/or recommendations to the Department Chairperson with regard to the criteria for granting clinical privileges within the department;
9.4.2.2 Ensure that individuals within the Department who admit patients have privileges to do so,\textsuperscript{238} and that all individuals within the Department with clinical privileges only provide services within the scope of privileges granted.\textsuperscript{239}
9.4.2.3 Provide information and/or recommendations to the Department Chairperson and/or the Medical Executive Committee with regard to Medical Staff policies and procedures;
9.4.2.4 Provide recommendations to the Department Chairperson and/or the Medical Executive Committee with regard to ensuring appropriate call coverage by Department members.

9.4.3 QUALITY ASSESSMENT/PERFORMANCE IMPROVEMENT ACTIVITIES\textsuperscript{240}
9.4.3.1 Perform peer review and quality assessment activities relative to the performance of individuals with clinical privileges in the Department and report such activities to the Medical Executive Committee on a regular basis;
9.4.3.1. Provide leadership for activities related to patient safety, including proactive risk assessments, root cause analysis in response to an unanticipated adverse event, addressing patient safety alerts, and implementing procedures to comply with patient safety goals.\textsuperscript{241}
9.4.3.2 Ensure appropriate quality control is performed, if applicable to the Department;
9.4.3.3 Receive reports regarding Hospital performance improvement results that are applicable to the performance of the Department and its members, and integrate the Department’s performance improvement activities with that of the Hospital by taking a leadership and participatory role in such activities, as outlined in the Hospital Performance Improvement Plan.

9.4.4 COLLEGIAL AND EDUCATIONAL FUNCTIONS
9.4.4.1 Recommend medical educational programs to meet the needs of Department members, based on the scope of services provided by the Department, changes in medical practice or technology, and the results of Departmental performance improvement activities.\textsuperscript{242}

\textsuperscript{236} MS.01.01.01; LD.01.05.01
\textsuperscript{237} MS.01.01.01; LD.01.05.01
\textsuperscript{238} MS.03.01.01; MS.06.01.07
\textsuperscript{239} MS.08.01.03
\textsuperscript{240} MS.06.01.07; MS.08.01.03
\textsuperscript{241} MS.03.01.01; 42 C.F.R. §482.22
9.5 FUNCTIONS OF DIVISIONS

The Divisions shall meet as often as necessary at the call of the Division Director to perform the following functions:

9.5.1 The Division meetings shall serve as a forum to discuss clinical aspects of care related to the Division;

9.5.2 The Division may be requested by the Department Chairperson or Medical Executive Committee to meet to discuss specific issues related to quality assessment, peer review, performance improvement, and/or credentialing. In such cases, the Division shall report their findings directly to the Department Chairperson or the Medical Executive Committee.

9.6 OFFICERS OF DEPARTMENTS AND DIVISIONS

9.6.1 IDENTIFICATION

The officers of the Departments and Divisions shall be the Department Chairperson, the Department Vice-Chairperson, and the Division Director.

9.6.2 QUALIFICATIONS

The officers of the Departments and Divisions shall be active staff members in good standing. Each Department Chairperson and Vice-Chairperson shall have demonstrated ability in at least one of the clinical areas of the Department. The Division Director shall have demonstrated ability in the specialty represented by the Division. All officers of the Departments and Divisions shall be certified by an appropriate specialty board, or affirmatively establishes comparable competence through the credentialing process.\(^{243}\)

9.6.3 ATTAINMENT OF OFFICE

Department officers shall be elected by a majority vote of the Department members eligible to vote and in attendance at the last meeting of the Department of each odd numbered year. The officers selected during the election shall be subject to ratification by the Board and shall take office at the beginning of the subsequent medical staff year. The Chairperson of the Department to which the Division is affiliated shall appoint the Division Director.\(^{244}\)

9.6.4 TERM OF OFFICE AND ELIGIBILITY FOR REAPPOINTMENT TO POSITION

Department and Division officers shall serve a term of office of two years. No person may serve in the same position for more than two consecutive terms.\(^{245}\)

9.6.5 RESIGNATION

Any Department or Division officer may resign at any time by giving written notice to the Medical Executive Committee and the acceptance of such resignation shall not be necessary to make it effective.

9.6.6 REMOVAL

\(^{242}\) MS.12.01.01
\(^{243}\) MS.01.01.01; MS.06.01.07; LD.04.01.05
\(^{244}\) MS.01.01.01
\(^{245}\) MS.01.01.01
Any Department or Division officer may be removed from office for cause. Removal shall occur with the majority vote of the Medical Executive Committee as to whether sufficient evidence exists for grounds for removal, with approval by the Board, or with the majority vote of the Board. Grounds for removal may include any one or more of the following causes, without limitations:

9.6.6.1 Failure to perform the duties of office;
9.6.6.2 Failure to comply with or support the enforcement of the Hospital and Medical Staff Bylaws, Rules and Regulations, or policies;
9.6.6.3 Failure to support the compliance of the Hospital and the Medical Staff to applicable Federal and State laws and regulations, and the standards or other requirements of any regulatory or accrediting agency having jurisdiction over the Hospital or any of its services;
9.6.6.4 Failure to maintain qualifications for office, specifically, failure to maintain active staff status in good standing and/or failure to maintain specialty board certification or comparable competence; and/or,
9.6.6.5 Failure to adhere to professional ethics or any other action(s) deemed injurious to the reputation of, or inconsistent with the best interests of the Hospital or the Medical Staff.

9.6.7 RECALL

Any Department officer may be recalled from office, with or without cause. Recall of a Department officer may be initiated by a petition signed by at least one-third of the Department members eligible to vote in medical Staff Elections. Recall shall be considered by the members of the Department at a special meeting of the Department called for that purpose. A recall shall require two-thirds of the votes of the Department members attending the specially called meeting who are eligible to vote. Sealed, authenticated votes mailed by Department members eligible to vote shall also be counted at the special meeting. The recall shall become effective upon approval of the Board, which approval shall not be unreasonably withheld.

9.6.8 VACANCY

In the event of a vacancy in one of the Department officer positions, the Vice-Chief will step up into the position. The Chief of Staff shall appoint a Vice-Chief until an election can be held at the next Department meeting. In the event of the simultaneous vacancy in both the Department Officer and Vice Chief positions, the Chief of Staff shall point interim officers. In the event of a vacancy in a Division Director position, the Chairperson of the Department to which the Division is affiliated shall appoint a new Division Director.

9.6.9 RESPONSIBILITY AND AUTHORITY

9.6.9.1 Department Chairperson: Each Department Chairperson shall be responsible for the organization of the Department and delegation of duties to Department members to promote quality of patient care in the Department. Members of the Department and others with clinical privileges in the Department shall be responsible to the Department Chairperson. Each Department Chairperson shall be responsible for the following duties:

9.6.9.1.1 Presiding at all meetings of the Department;

246 MS.01.01.01
247 MS.01.01.01; MS.06.01.07; LD.04.01.05
9.6.9.1.2 Appointing Department members to the positions of Division Director and to membership positions on Departmental committees, if any;

9.6.9.1.3 Serving as an ex-officio member of all departmental committees if any, without vote, unless specifically stated in the Bylaws or Rules and Regulations otherwise;

9.6.9.1.4 Serving as a member of the Medical Executive Committee and be accountable to the Medical Executive Committee with regard to the activities and functioning of the Department, specifically to regularly report the quality assessment and performance improvement activities of the Department to the Medical Executive Committee;

9.6.9.1.5 Conducting all clinically related activities of the Department;\(^{248}\)

9.6.9.1.6 Conducting all administratively related activities of the Department, unless otherwise provided by the Hospital;\(^{249}\)

9.6.9.1.7 Continuing surveillance of the professional performance of all individuals in the Department who have delineated clinical privileges;\(^{250}\)

9.6.9.1.8 Participating in the evaluation of Practitioners practicing within the department;\(^{251}\)

9.6.9.1.9 Recommending to the Medical Staff the criteria for clinical privileges that are relevant to the care provided in the department;\(^{252}\)

9.6.9.1.10 Recommending clinical privileges for each member of the Department;\(^{253}\)

9.6.9.1.11 Assessing and/or recommending to the relevant Hospital authority off-site sources for needed patient care services not provided by the Department or the Hospital;\(^{254}\)

9.6.9.1.12 Integrating the Department into the primary functions of the Hospital;\(^{255}\)

9.6.9.1.13 Coordinating and integrating interdepartmental and intradepartmental services;\(^{256}\)

9.6.9.1.14 Developing and implementing policies and procedures that guide and support the provision of services;\(^{257}\)

9.6.9.1.15 Recommending a sufficient number of qualified and competent persons to provide care or services;\(^{258}\)

\(^{248}\) MS.01.01.01; MS.06.01.07; LD.04.01.05

\(^{249}\) MS.01.01.01; MS.06.01.07; LD.04.01.05

\(^{250}\) MS.01.01.01; MS.06.01.07; LD.04.01.05

\(^{251}\) MS.01.01.01; MS.06.01.07; LD.04.01.05

\(^{252}\) MS.01.01.01; MS.06.01.07; LD.04.01.05

\(^{253}\) MS.01.01.01; MS.02.01.01; MS.06.01.07; LD.04.01.05; 42 C.F.R. §482.22(c)(6)

\(^{254}\) MS.01.01.01; MS.06.01.07; LD.04.01.05

\(^{255}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{256}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{257}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{258}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01
9.6.9.1.16 Determining the qualifications and competence of department personnel who are not licensed independent practitioners and who provide patient care services;\(^{259}\)

9.6.9.1.17 Ensuring the continuous assessment and improvement of the quality of care and services provided;\(^{260}\)

9.6.9.1.18 Maintaining quality control programs, as appropriate;\(^{261}\)

9.6.9.1.19 Ensuring the orientation and continuing education of all persons in the Department;\(^{262}\)

9.6.9.1.20 Recommending appropriate space and other resources needed by the Department.\(^{263}\)

9.6.9.2 Department Vice-Chairperson: The Vice-Chairperson shall assist the Department Chairperson in the performance of the Chairperson’s duties, and shall assume the duties of the Chairperson in his/her absence. The Department Vice-Chairman also serves as a member of the Standards and Credentials Committee.

9.6.9.3 Division Director: The Division Director shall be responsible for promoting quality of patient care in the Division. Each Division Director shall be responsible for the following duties:

9.6.9.3.1 Calling and giving notice of a meeting of the Division members, to be held on an ad hoc basis, when issues are identified that require the members to deliberate quality of care issues unique to their specialty. The Division Director shall preside at all of the meetings of the Division;

9.6.9.3.2 Being accountable to the Department Chairperson with regard to the activities and functioning of the Division, specifically to report any quality assessment and performance improvement activities of the Division at the meetings of the Department.

\(^{259}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{260}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{261}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{262}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01

\(^{263}\) MS.01.01.01; LD.04.01.05; LD.03.06.01; LD.04.01.11; LD.04.01.07; LD.04.04.01
10

ARTICLE TEN: FUNCTIONS AND COMMITTEES

10.1
FUNCTIONS OF THE STAFF

Individual members of the Medical Staff and others with clinical privileges care for patients within an organization context. Within this context, members of the Medical Staff and those individuals with clinical privileges, as individuals and as a group, interface with, and actively participate in important organization functions. Key functions of the Medical Staff are outlined below, and are performed through the Departments, Divisions, and committees that compose the Medical Staff structure.

10.1.1
GOVERNANCE

Although the Medical Staff is an integral part of the Hospital and is not a separate legal entity, the Medical Staff is organized to perform its required functions. The Medical Staff organization shall:

10.1.1.1
Establish a framework for self-governance of Medical Staff activities and accountability to the Board.

10.1.1.2
Establish a mechanism for the Medical Staff to communicate with all levels of governance involved in policy decisions affecting patient care services in the Hospital.

10.1.2
PLANNING

The leaders of the Hospital include members of the Board, the Chief Executive Officer and other senior managers, department leaders, the elected and the appointed leaders of the Medical Staff and the Medical Staff Departments and other Medical Staff members in medico-administrative positions, and the Chief Nursing Officer and other senior nursing leaders. Medical Staff leaders, as defined above, shall participate individually and collectively in collaborating with other Hospital leaders in the performance of the following leadership planning activities:

10.1.2.1
Planning patient care services;

10.1.2.2
Planning and prioritizing performance improvement activities;

10.1.2.3
Budgeting;

10.1.2.4
Providing for uniform performance of patient care processes, including providing a mechanism to ensure that the same level of quality of patient care is provided by all individuals with delineated clinical privileges, within Medical Staff departments, across departments, and between members and non-members of the Medical Staff who have delineated clinical privileges;

264 MS.01.01.01; MS.01.01.03
265 MS.03.01.03; LD.01.10; LD.03.04.01
266 Joint Commission Comprehensive Accreditation Manual for Hospitals, Glossary
267 LD.02.01.01
268 LD.03.03.01; LD.03.05.01; LD.04.04.01; PI.03.01.01
269 LD.04.01.03
270 LD.02.01.01; MS.01.01.01; LD.01.05.01
10.1.2.5 Recruitment, retention, development, and continuing education of all staff.  
10.1.2.6 Consideration and implementation of clinical practice guidelines as appropriate to the patient population.  
10.1.2.7 Establishing and maintaining responsibility for written policy and procedures governing medical care provided in the emergency service or department.  
10.1.2.7.1 When emergency services are provided at the Hospital but not at one or more off-campus locations of the Hospital, the Medical Staff shall have policy and procedures for appraisal of emergencies, initial treatment, and referral of patients at the off-campus locations.  
10.1.2.8 The Medical Staff shall attempt to secure autopsies in all cases of unusual deaths and of medical legal and educational interest.  
10.1.2.8.1 The attending physician, shall be informed of autopsies that the Hospital intends to perform.  

10.1.3 CREDENTIALING  
The Medical Staff is fully responsible to the Board for the credentialing process, which includes a series of activities designed to collect relevant data that will serve as a basis for decisions regarding appointments and reappointments to the Medical Staff, as well as delineation of clinical privileges. The Medical Staff shall perform the following functions to ensure an effective credentialing process:  
10.1.3.1 Establish specifically defined mechanisms for the process of appointment and reappointment to Medical Staff membership, and for granting delineated clinical privileges to qualified applicants.  
10.1.3.2 Establish professional criteria for membership and for clinical privileges.  
10.1.3.3 Conduct an evaluation of the qualifications and competence of individuals applying for Medical Staff membership or clinical privileges.  
10.1.3.4 Submit recommendations to the Board regarding the qualifications of an applicant for appointment, reappointment or clinical privileges.  
10.1.3.5 Establish a mechanism for fair hearing and appellate review.  

271 LD.02.01.01; LD.03.06.01  
272 LD.04.04.07  
273 MD.03.01.01  
274 MD.03.01.01  
275 MS.05.01.01  
276 MS.05.01.01  
277 MS.01.01.01  
278 MS.02.01.01; MS.06.01.03; MS.06.01.07; MS.08.01.03  
279 MS.06.01.07  
280 MS.01.01.01; MS.06.01.03; MS.06.01.07
10.1.3.6 Establish a mechanism to ensure that the scope of practice of individuals with clinical privileges is limited to the clinical privileges granted.  

10.1.4 QUALITY ASSESSMENT AND PERFORMANCE IMPROVEMENT

The Board requires that the Medical Staff is accountable to the Board for the quality of care provided to patients. All Medical Staff members and all others with delineated clinical privileges shall be subject to periodic review and appraisal as part of the Hospital’s quality assessment and performance improvement activities. All organized services related to patient care shall be evaluated. The Hospital’s quality assessment and performance improvement activities shall be described in detail in the Performance Improvement Plan as approved by the Medical Executive Committee and presented to the General Medical Staff. Through the activities of the Medical Staff departments and divisions, Medical Staff Quality/Peer Review Committees, and representation of the Medical Staff on Hospital performance improvement committees and teams, the Medical Staff shall perform the roles in quality assessment and performance improvement that are listed below. The Medical Staff shall ensure that the findings, conclusions, recommendations, and actions taken to improve organization performance are communicated to appropriate Medical Staff members and the Board of Trustees.

10.1.4.1 The Medical Staff shall participate with the Board and Administration in the performance of executive responsibilities related to the Hospital quality assessment and performance improvement program. The Board, the Medical Staff and Administration shall be responsible and accountable for ensuring the following:

10.1.4.1.1. That an ongoing program for quality improvement and patient safety, including the reduction of medical errors, is defined, implemented and maintained.

10.1.4.1.2. That the Hospital-wide quality assessment and performance improvement efforts address priorities for improved quality of care and patient safety; and that all improvement activities were evaluated.

10.1.4.1.3. That clear expectations for safety are established.

10.1.4.1.4. That adequate resources are allocated for measuring, assessing, improving, and sustaining the Hospital’s performance and reducing risk to patients.

10.1.4.1.5. That the determination of the number of distinct improvement projects is conducted annually.

10.1.4.2 Medical Staff Leadership Role in Performance Improvement: The Medical Staff shall take a leadership role in the Hospital’s quality assessment, performance improvement, and patient safety activities when the performance of a process is dependent primarily on the activities of

281 MS.10.01.01
282 MS.08.01.01
283 42 C.F.R. §482.12(a)(5)
284 MS.01.01.01; MS.05.01.01; MS.06.01.07; MS.08.01.03; 42 C.F.R. §482.22(a)(1)
285 42 C.F.R. §482.21(a)(1)
286 42 C.F.R. §482.22(a)(1); 42 C.F.R. §482.22(c)(3); Survey Procedures
287 MS.05.01.03
288 42 C.F.R. §482.21(eff. March 25, 2003)
one or more individuals with clinical privileges. Such activities shall include, but are not limited to a review of the following:

10.1.4.2.1. Use of patient safety data, proactive risk assessment and risk reduction activities, and implementation of procedures to respond to patient safety alerts and comply with patient safety goals.

10.1.4.2.2. Root cause analysis, investigation and response to any unanticipated adverse events;

10.1.4.2.3. Medical assessment and treatment of patients, including a review of all medical and surgical services for the appropriateness of diagnosis and treatment;

10.1.4.2.4. Review and analysis of performance based on the results of core measures and other publicly reported performance information;

10.1.4.2.5. Use of information about adverse privileging decisions for any Practitioner privileged through the medical staff process;

10.1.4.2.6. Use of medications, including the review of any significant adverse drug reactions or medication errors, and the use of experimental drugs and procedures;

10.1.4.2.7. Use of operative and other procedures, including tissue review and the review of any major discrepancy between pre-operative and post-operative (including pathological) diagnoses;

10.1.4.2.8. Review of appropriateness, medical necessity, and efficiency of clinical practice patterns, including the review of readmissions, appropriateness of discharge, and resource/utilization review;

10.1.4.2.9. Use of blood and blood components, including the review of any significant transfusions reactions;

10.1.4.2.10. Significant departures from established patterns of clinical practice, including review of any sentinel events, risk management reports and patient or staff complaints involving the Medical Staff; and

10.1.4.2.11. Use of developed criteria for autopsies.

289 MS.05.01.01
290 LD.04.04.05; MS.05.01.01
291 LD.04.04.05; MS.05.01.01
292 MS.05.01.01; MS.05.01.01; 42 C.F.R. §482.21(a)(3)
293 Hospital Quality Alliance and public reporting initiatives
294 MS.05.01.01
295 MS.05.01.01; MS.05.01.01; 42 C.F.R. §482.21; 42 C.F.R. §482.23(c)(4); 42 C.F.R. §482.25(b)(6)
296 MS.05.01.01; MS.05.01.01; 42 C.F.R. §482.21
297 MS.05.01.01; 42 C.F.R. §482.21; 42 C.F.R. §482.30
298 MS.05.01.01; MS.05.01.01; 42 C.F.R. §482.21
299 MS.05.01.01; 42 C.F.R. §482.21
300 MS.05.01.01
10.1.4.3. Medical Staff Participant Role in Performance Improvement: The Medical Staff shall participate in the measurement, assessment, and improvement of other patient care processes. Such activities shall include, but are not limited to a review of the following:

10.1.4.3.1. Analyzing and improving patient satisfaction;

10.1.4.3.2. Education of patients and families;

10.1.4.3.3. Coordination of care with other practitioners and hospital personnel, as relevant to the care of an individual patient; and

10.1.4.3.4. Accurate, timely, and legible completion of patients’ medical records, including a review of medical record delinquency rates.

10.1.4.3.5. The quality of history and physical exams;

10.1.4.3.6. Surveillance of nosocomial infections.

10.1.4.3.7. Medical Staff Peer Review: Findings relevant to an individual are used in an ongoing evaluation of the individual’s competence. When the findings of quality assessment or performance improvement activities are relevant to an individual’s performance and the individual is a Medical Staff member or holds clinical privileges, the Medical Staff is responsible for determining the use of the findings in peer review and/or the ongoing evaluations of the individual’s competence. In accordance with these Bylaws, clinical privileges are renewed or revised appropriately.

10.1.5. CONTINUING AND GRADUATE MEDICAL EDUCATION

Since the Medical Staff recognizes continuing education as an adjunct to maintaining clinical skills and current competence, all individuals with clinical privileges shall participate in continuing education. In supporting high quality patient care, the Hospital and the Medical Staff shall sponsor educational activities that are consonant with the Hospital’s mission, the patient population served, and the patient care services provided, within the limitations of applicable Federal laws and Company policy. The Medical Staff shall develop educational programs for Medical Staff members and others with clinical privileges related at least in part to:

301 MS.05.01.03
302 MS.03.01.01
303 MS.05.01.03
304 MS.05.01.03
305 MS.05.01.03; RC.01.03.01; 42 C.F.R. §482.21
306 MS.03.01.01
307 IC.01.03.01; 42 C.F.R. §482.21(a)(2); 42 C.F.R. §482.42(b)(1-2)
308 MS.05.01.03
309 MS.05.01.03; 42 C.F.R. §482.22(a)(1)
310 MS.12.01.01
311 MS.12.01.01; HCA, Ethics & Compliance Policy LL.010
10.1.5.1 The type and nature of care offered by the hospital; and, 312
10.1.5.2 The findings of performance improvement activities. 313

Additionally, the Medical Staff shall support affiliated professional graduate medical education programs by developing and upholding rules and regulations and policies to provide for supervision by members of the Medical Staff of house staff members in carrying out their patient care responsibilities. 314

10.1.5.4 The Graduate Medical Education faculty participation shall be on a voluntary basis.

10.1.6 BYLAWS REVIEW AND REVISION

The Medical Staff shall provide a mechanism for adopting and amending the Medical Staff Bylaws, Rules and Regulations, and policies and for reviewing and revising the Medical Staff Bylaws, Rules and Regulations, and policies as necessary to:

10.1.6.1 Remain consistent with the Bylaws of the Board of Trustees; 315
10.1.6.2 Remain in compliance with all applicable Federal and State laws and regulations, and applicable accreditation standards; 316
10.1.6.3 Remain current with the Medical Staff’s organization, structure, functions, responsibilities and accountabilities; 317 and,
10.1.6.4 Remain consistent with Hospital policies. 318

10.1.7 NOMINATING

The Medical Staff shall provide a mechanism for selecting qualified officers to give leadership to the Medical Staff organization. 319

10.2 PRINCIPLES GOVERNING COMMITTEES

The key functions of the Medical Staff shall be performed ongoing through the activities of the Departments, Divisions, and committees of the Medical Staff. Specific key functions of the Medical Staff shall be performed through Medical Staff standing committees. The Medical Executive Committee may recommend to the Board the addition, deletion or modification of any standing committee of the Medical Staff with the exception of the Medical Executive Committee. Such recommendations will be enacted following approval by the Board. In addition to the standing committees, the Medical Executive Committee or the Chief of Staff may designate a subcommittee of any standing committee or a special committee. The composition, duties and authority, and procedures for meetings and reporting of any subcommittee or special committee shall be specified in written policies or plans that are

312 MS.12.01.01
313 MS.12.01.01
314 MS.04.01.01
315 MS.01.01.01
316 LD.04.01.01
317 MS.01.01.01; LD.01.05.01
318 LD.01.03.01
319 MS.01.01.01
approved by the Medical Executive Committee. The continued need for a subcommittee or special committee shall be evaluated when the policy or plan that specifies the function of the committee is due for appraisal, which shall be at least every three (3) years. If continued need for the subcommittee or special committee is no longer present, the subcommittee or special committee may be abolished upon approval of the Medical Executive Committee.

10.3 DESIGNATION

The current standing committees of the Medical Staff are the Medical Executive Committee, the Standards & Credentials Committee, the CME/Library Committee, the Bylaws Committee, the Peer Review Committee, the Pharmacy and Therapeutics Committee, the Graduate Medical Education Committee, and the Nominating Committee.

10.4 OPERATIONAL MATTERS RELATING TO COMMITTEES

10.4.1 REPRESENTATION ON HOSPITAL COMMITTEES

In addition to the provisions of this Article, the leaders of the Medical Staff may collaborate with other Hospital leaders in planning for the performance of certain interdisciplinary functions through the establishment of Hospital committees. When a Hospital committee shall be involved in deliberations affecting the discharge of Medical Staff responsibilities, the Hospital committee shall include Medical Staff representation and participation. Medical Staff representatives for a Hospital committee including but not limited to Quality Council, Utilization Management, and Infection Control shall be appointed by the Chief of Staff with input from the Chief Executive Officer.

10.4.2 EX-OFFICIO MEMBERS

The Chief Executive Officer and shall be the ex-officio members of all Medical Staff committees. The Chief Executive Officer may designate another senior administrative member to attend any meeting in his/her place. At the prerogative of the Board of Trustees, Board Member(s) may be appointed by the Board of Trustees to serve as representative(s) of the Board of Trustees on any Medical Staff committee or Hospital committee. Other ex-officio members of specific standing committees shall be defined in the committee composition for each committee.

10.4.3 APPOINTMENT OF CHAIRPERSON AND MEMBERS

Within three (3) months prior to the end of each Medical Staff year, the Medical Executive Committee shall appoint Medical Staff members to Medical Staff standing committee positions due to be vacated at the start of the next Medical Staff year. Terms of appointment shall commence at the start of the next Medical Staff year. Appointment of the chairpersons and any appointed members of the Medical Executive Committee, Credentials Committee, and any other committee performing a professional review activity shall be subject to ratification by the Board per Article Eight, Section 8.3.3 of these Bylaws. The Chief Executive Officer, in consultation and with the approval of the Chief of Staff, shall make administrative staff appointments to a Medical Staff committee. Unless otherwise specified, administrative staff members serving on a Medical Staff committee shall not have the right to vote.

10.4.4 TERM, PRIOR REMOVAL AND VACANCIES

320 MS.01.01.01; LD.01.05.01; MS.01.01.03; MS.02.01.01
321 MD.02.01.01
Unless specified otherwise, the term of office for a Medical Staff committee chairperson or committee member shall be two (2) years. To promote continuity, approximately one half of the committee membership appointments, shall commence on the first day of odd-numbered Medical Staff years, and the other half shall commence on even-numbered years.

If a chairperson or member of a committee fails to maintain Medical Staff membership in good standing or fails to attend, participate or perform the duties of the committee position, the Chief of Staff, the Medical Executive Committee, or the Board may remove that member from the committee position. As a condition of serving on a committee, and by virtue of having accepted the appointment, each member agrees to participate on the committee and further agrees not to divulge any of the peer review or other confidential proceedings of the committee. Failure to abide by the confidentiality requirements for such proceedings shall subject the member to removal from the committee and possible corrective actions, as warranted. Unless otherwise specifically approved, vacancies on any committee shall be filled in the same manner in which an original appointment to such committee is made.

10.4.5 NOTICE

Notice of a committee meeting may be given in the same manner as notice for Medical Staff meetings, but in addition, notice for a committee meeting may be given orally and may be given not less than three (3) days before the meeting.

10.4.6 MEETINGS

The frequency of meeting shall be defined in writing for each committee, and shall be appropriate to the duties and functions of the committee. All business meetings for all committees, subcommittees, Departments, and Divisions shall be held on the campus of the Hospital. Meetings may also be held through secure teleconference or secure web-based technology provided that off-site participants are able to view all of the documentation being presented, are able to interactively participate in the discussion, and are able to cast their vote either verbally, or through an approved alternative, i.e., web-supported voting system, fax, or email as approved by the Hospital.

10.4.7 QUORUM

A minimum of ten (10) or ten (10%) percent of active staff members of a committee present in person, with a minimum of two (2) members present in person, at a meeting shall constitute a quorum of the committee.

10.4.8 MANNER OF ACTING

The act of a majority of the voting members of a committee present at a meeting at which a quorum is present shall be the act of the committee. No action of a committee shall be valid unless taken at a meeting at which a quorum is present; however, any action which may be taken at a meeting may be taken without a meeting if a consent in writing, setting forth the action, is signed by a majority of the members of the committee entitled to vote.

10.4.9 ACTION THROUGH SUBCOMMITTEES

Unless specifically delegated in a subcommittee’s written scope of authority, a subcommittee shall not take any action that requires the vote of the committee to which it reports. The subcommittee shall submit recommendations, to be acted on by the committee.

10.4.10 MINUTES

Each committee and subcommittee shall record minutes of each meeting in a format specified in Hospital policy and recorded in English. The minutes shall record the date and time of the meeting, the names of those attending the meeting, the items of business brought before the committee or subcommittee, and the committee’s or subcommittee’s conclusions,
recommendations, actions and plans for follow-up. A copy of all meeting minutes, and all
reports, records or other materials of each committee shall be kept and maintained in the
Hospital for at least the current year plus three (3) years, \(^{322}\) after which they may be placed in
archive storage, for perpetuity.

10.4.11 PROCEDURES

Each committee may formally or informally adopt its own rules of procedure, which shall not
be inconsistent with the terms of its creation or these Bylaws.

10.4.12 REPORTS

Each standing and special committee of the Medical Staff shall periodically report its
activities, findings, conclusions, recommendations, actions, and results of actions to the
Medical Executive Committee. Each subcommittee shall periodically report its activities to
the committee of which it is a part.

10.4.13 COMMITTEES, DEPARTMENTS AND DIVISIONS WITH PEER REVIEW
RESPONSIBILITIES

Peer review is the concurrent or retrospective review of an individual’s professional
qualifications, professional competence, and professional conduct, including clinical
professional review activities. Peer review or professional review activity is conducted to
determine whether an individual maybe granted Medical Staff membership or clinical
privileges, to determine the scope and conditions of such membership or privileges, or to
change or modify such membership or privileges. \(^{323}\)

10.4.13.1 Purpose of Peer Review: The purpose of the Hospital’s peer review processes, programs, and
proceedings are to encourage candid discussions in a private and confidential setting among
Practitioners, other individuals with clinical privileges and other health care personnel to
accomplish the following objectives:

10.4.13.1.1 To improve the quality of health care provided to patients;
10.4.13.1.2 To reduce morbidity and mortality in the Hospital;
10.4.13.1.3 To improve the credentialing process in an effort to monitor the competence, professional
conduct and patient care activities of Practitioners, other individuals with clinical privileges,
and other health care professionals who provide care to patients at the Hospital; and,
10.4.13.1.4 To maintain confidentiality of information generated during the course of peer review
processes, programs and proceedings.

10.4.13.2 Peer Review Information: All peer review information shall be kept private and confidential.
A Practitioner, other individual with clinical privileges, or other Hospital staff member who
participates or has participated in a peer review process at the Hospital shall treat all peer
review information as private, confidential and privileged and shall not disclose peer review
information obtained, generated or compiled during a peer review process in which he/she
participates unless specifically and expressly authorized by the Hospital to do so or as
required by law.

10.4.13.3 Hospital Committees or Functions: A peer review process includes any or all of the following
Hospital committees or functions: patient safety, performance improvement, credentialing,

\(^{322}\) HCA, Ethics & Compliance Policy EC.014, Record Series Code ADM-90-09

\(^{323}\) 42 USC§11135; 42 C.F.R. §482.21(c), Guidance to Surveyors; 42 C.F.R. §482.22(a)(1)
infection control, review use of operative and invasive procedures, review of medical records, review of use of medications, review of use of blood and blood components, clinical risk management, quality assessment, any other review or investigation of professional performance or conduct, and fair hearings conducted pursuant to the Medical Staff Fair Hearing Plan.

10.4.13.4 Circumstances for Peer Review: The primary purpose of peer review activities shall be to improve an individual’s performance. Peer review analysis shall be conducted whenever data comparisons indicate that the level of an individual’s performance patterns or trends vary substantially from the expected. Peer review shall also be conducted for unanticipated adverse events when root cause analysis indicates human factors related to an individual’s performance are possibly significant to the cause of the event. Peer review may be conducted for other reasons including situations involving an individual case that may fall outside the standard of care, or failure to comply with Hospital policies and procedures or an external reviewer or review panel may be used when the Medical Staff lacks necessary expertise, or when there is a question of conflict of interest, or when additional review is needed to confirm peer review results.

10.4.13.5 Timeframes for Peer Review: Focused peer review activities shall be conducted and the results reported within a reasonable timeframe determined by the Medical Executive Committee. In circumstances requiring ongoing review before a determination can be made, an interim report may be submitted within the defined timeframe if the final report will not be completed within the defined timeframe.

10.4.13.6 Participation in Review: The individual whose performance or conduct is being reviewed must be given an opportunity to participate in the peer review process, either through attendance at a meeting in which the peer review results are discussed; and/or in interviews with peer reviewers; and/or any other form of communication or correspondence with peer reviewers or the peer review panel. The individual shall be afforded the opportunity to review the specifics of the cases(s) or questions of concern in advance of any formal meeting. The Practitioner involved shall have the right to have present representation by an attorney. A court reporter shall be present if requested by any party (at the expense of the requesting party). If the individual has been offered an opportunity to participate but the individual decides not to participate, the review may be concluded and final results reported without the participation of the individual.

10.4.13.7 Records and Minutes: The records and minutes of Medical Staff meetings and other Hospital committees and functions engaged in peer review shall be considered confidential. The commencement and completion of a peer review process will be documented; peer review processes that are continuous and ongoing will be identified. Peer review records and information will be identified with a conspicuous notation or stamp, for example: CONFIDENTIAL PEER REVIEW INFORMATION.

10.4.13.8 Credentialing Records: The credentialing record or file of each Practitioner or other individual with clinical privileges shall be segregated so that the documents that are subject to the peer
review privilege are maintained separately and held privileged and identified as peer review
information.

10.4.13.9  Custody: Peer review information, including Medical Staff records, shall be maintained under
the custody of the Chief of Staff and the Chief Executive Officer.

10.4.13.9.1  A Practitioner or other individual with clinical privileges shall be permitted access to further
information in the credentials and peer review file only if, following a written request by the
individual, the Chief Executive Officer, in consultation with the Chief of Staff and legal
counsel, finds that the individual has a compelling need for such information and grants
written permission. A Practitioner or other individual with clinical privileges shall be
permitted access to all information in that credentials file only if, following a written request
by the individual, the Medical Executive Committee and the Board find that the individual has
a compelling need for such information and grants written permission. Factors to be
considered include the reasons for which access is requested; whether the release of
information might have an adverse effect on the Hospital, the Medical Staff, the individual or
other persons; whether the information could be obtained in a less intrusive manner; whether
the information was provided to the Hospital in specific reliance upon continued
confidentiality; whether a harmful precedent might be established by the release; and such
other factors as might be considered appropriate. The Medical Executive Committee or the
Board may enforce restrictions or conditions if access is permitted.

10.4.13.10  Medical Staff Officers: Members of the Board, licensing agencies, accreditation and
regulatory authorities, the Chief Executive Officer, counsel to the Hospital, authorized
Hospital staff members participating in utilization management functions or in performance
improvement activities, may be afforded limited access to Medical Staff files and records, as
appropriate. Medical Staff committee members who are members of the Medical Staff may
have access to the records of committees on which they serve and to the applicable
credentials, peer review, utilization management, and performance improvement files of
individuals whose qualifications or performance the committee is reviewing as part of its
responsibilities and official functions. The Board and the Chief Executive Officer and their
properly designated representatives shall have access to Medical Staff records to the extent
necessary to perform their responsibilities and official functions. Documentation will be
maintained in the physicians file containing the reason for the request with signature and date.

10.4.13.11  Outside Requests for Information: The Medical Staff Office and the Chief of Staff (or his
designee) may release information contained in Medical Staff files in response to a proper
request from another hospital or health care facility or institution, provided that the request
includes a representation that the information shall be kept confidential. The request must
include information that the Practitioner or other individual with clinical privileges is a
member of the requesting facility's medical staff or has been granted privileges at the
requesting facility, or is an applicant for medical staff membership or clinical privileges at
that facility, and must include a release for such records signed by the individual involved. No
information shall be released until a copy of a signed authorization and release from liability
has been received. Disclosure shall generally be limited to the specific information requested.

10.4.13.12  Reporting Obligations: If a Practitioner or other individual with clinical privileges has been
the subject of disciplinary action at the Hospital and information concerning the action must
be reported to the state professional licensing or regulatory authorities, appropriate
information from Medical Staff files may be released for reporting and compliance purposes.

10.4.13.13  Surveyor Review: Hospital surveyors from licensing and regulatory agencies and authorities
and accreditation bodies may be given access to Medical Staff records on the Hospital
premises in the presence of Medical Staff personnel in accordance with law or accreditation
requirements, provided that (a) no originals or copies may be removed from the premises,
except pursuant to court or administrative order or subpoena or other legal requirements, (b)
access is provided only with the concurrence of the Chief Executive Officer (or his/her designee) and the Chief of Staff (or his/her designee), and (c) the surveyor demonstrates the following to the satisfaction of the Chief Executive Officer and Chief of Staff:

10.4.13.1 Specific statutory, regulatory or other appropriate authority to review the requested materials;
10.4.13.2 The materials sought are directly pertinent to the matter being surveyed, investigated or evaluated;
10.4.13.3 The materials sought are the most direct and least intrusive means to accomplish the purpose;
10.4.13.4 Sufficient specificity of documents has been given to allow for the production of individual documents without undue burden to the Hospital;
10.4.13.5 If requests are made for documents with identifiers, the need for such identifiers is given and is determined to be appropriate, and information will be kept confidential to the maximum extent permitted by law.

10.4.13.14 Subpoenas: All subpoenas of Medical Staff records shall be referred to the Chief Executive Officer and the Chief of Staff.

10.4.13.15 Legal Counsel: Legal counsel to the Hospital and/or to the individual may have access to information in Medical Staff records related to peer review proceedings. Legal counsel to the hospital may have access to information related to litigation, potential litigation or threatened litigation.

10.4.13.16 Other Requests: All other requests by persons or organizations for information contained in Medical Staff records shall be forwarded to the Chief Executive Officer and the Chief of Staff for evaluation.

10.4.14.15 Peer Review Meetings: All peer review functions shall be performed only at meetings held on the campus of the Hospital.

10.5 MEDICAL EXECUTIVE COMMITTEE

10.5.1 COMPOSITION

The Medical Executive Committee shall be composed of fifteen (15) members, of which a majority of voting members who shall be active staff members in good standing of the Medical Staff. The membership shall include the Chief of Staff, the Chief of Staff-Elect, the Immediate Past Chief of Staff, the Secretary/Treasurer, the chairpersons of each Medical Staff department, the chairpersons of the standing committees, and the Chief Executive Officer. The Chief Executive Officer shall be ex-officio members without a vote. The Chief of Staff shall serve as the chairperson of the committee.

10.5.2 DUTIES AND AUTHORITY

The Medical Executive Committee is empowered to represent and act for the Medical Staff in the interval between Medical Staff meetings, subject to such limitations as may be imposed by these Bylaws. The Medical Executive Committee shall perform or direct the performance of the duties relative to the key functions of Governance and Planning, as described in these

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329 MS.01.01.01; 42 C.F.R. §482.22(b)(2); MS.02.01.01
330 MS.02.01.01
331 MS.02.01.01
Bylaws in Sections 10.1.1 and 10.1.2, and oversee the performance of other key functions. The following duties shall be performed by the Medical Executive Committee:

10.5.2.1 Providing for current Medical Staff Bylaws, rules and regulations, and Medical Staff policies, subject to the approval of the Board, which approval shall not be unreasonably withheld.

10.5.2.2 Providing liaison and communication with all levels of Hospital governance and administration with regard to policy decisions affecting patient care services.

10.5.2.3 Collaborate with other leaders of the organization in Hospital planning.

10.5.2.4 Review the qualifications, evidence of current competence, and the recommendations of a Department chairperson and the Credentials Committee for each individual applying for Medical Staff membership or clinical privileges, and make recommendations for appointment, reappointment, staff category, assignment to Departments and Divisions, clinical privileges, and any disciplinary actions.

10.5.2.5 Organizing the Medical Staff’s quality assessment and performance improvement activities and establishing a mechanism designed to conduct, evaluate, and revise such activities.\(^{332}\)

10.5.2.6 Conduct and supervise Medical Staff peer review activities.

10.5.2.7 Receive and act on reports and recommendations from Medical Staff committees, Departments, and assigned activity groups, specifically as related to Medical Staff quality assessment and performance improvement activities.\(^{333}\)

10.5.2.8 Make recommendations directly to the Board with regard to all of the following:\(^{334}\)

10.5.2.7.1 The Medical Staff structure;\(^{335}\)

10.5.2.7.2 The mechanism used to review credentials and to delineate individual clinical privileges;\(^{336}\)

10.5.2.7.3 Recommendations of individuals for Medical Staff membership;\(^{337}\)

10.5.2.7.4 Recommendations for delineated clinical privileges for each eligible individual;\(^{338}\)

10.5.2.7.5 The participation of the Medical Staff in organization quality assessment, performance improvement, and patient safety activities;\(^{339}\)

10.5.2.7.6 Reports regarding the Medical Staff’s evaluation of the quality of patient care services provided by the Medical Staff and the Hospital;\(^{340}\)

10.5.2.7.7 The mechanism by which Medical Staff membership may be terminated; and,\(^{341}\)

\(^{332}\) MS.01.01.01; MS.02.01.01; MS.05.01.01; MS.05.01.03; MS.10.01.01

\(^{333}\) MS.02.01.01

\(^{334}\) MS.02.01.01

\(^{335}\) MS.02.01.01

\(^{336}\) MS.02.01.01

\(^{337}\) MS.02.01.01

\(^{338}\) MS.02.01.01

\(^{339}\) MS.05.01.01; MS.05.01.03

\(^{340}\) 42 C.F.R. §482.12(a)(5); 42 C.F.R. §482.22(b)
10.5.2.7.8 The mechanism for fair hearing procedures.\textsuperscript{342}

10.5.2.8 Report at each Medical Staff meeting with regard to the actions taken by the Medical Executive Committee on behalf of the Medical Staff.

10.5.3 MEETINGS AND REPORTING

The Medical Executive Committee shall meet at least monthly, and shall report the activities of the Medical Staff and the Medical Executive Committee to the Board.\textsuperscript{343}

10.6 CREDENTIALS COMMITTEE

10.6.1 COMPOSITION

The Standards and Credentials Committee shall be composed of at least eight (8) voting members who shall be active staff members in good standing. The voting membership shall include the Chief of Staff-Elect, who shall chair the committee, the Chairpersons of each of the Medical Staff Departments, the Vice-Chair from each of the Medical Staff Departments, and the Chairperson of the Quality Council. In addition to the Chief Executive Officer, the ex-officio members without vote shall also include the Medical Staff Office Director or designee.

10.6.2 DUTIES AND AUTHORITY

The Credentials Committee shall perform the key function of Credentialing, as described in these Bylaws in Section 10.1.3, under the oversight and direction of the Medical Executive Committee. The Credentials Committee shall review all applications for appointment, reappointment, and the granting, renewal or revision of clinical privileges and make recommendations as to whether the applicants meet the Medical Staff’s criteria for membership and/or clinical privileges. In addition, the following specific functions shall be performed by the Credentials Committee:

10.6.2.1 Oversee a mechanism to ensure that all Medical Staff members and individuals with clinical privileges maintain required credentials ongoing;\textsuperscript{344}

10.6.2.2 Through making recommendations related to granting clinical privileges, ensure that the same level of quality of care is provided by all individuals with delineated clinical privileges, within Medical Staff departments, across departments, and between members and non-members of the Medical Staff who have delineated clinical privileges;\textsuperscript{345}

10.6.2.3 Oversee a mechanism to ensure that the scope of practice of individuals with clinical privileges is limited to the clinical privileges granted;\textsuperscript{346}

10.6.2.4 Make recommendations to the Medical Executive Committee with regard to any revisions in the process for appointment, reappointment or delineation of clinical privileges.

10.6.3 MEETINGS AND REPORTING

\textsuperscript{341} MS.02.01.01
\textsuperscript{342} MS.10.01.01
\textsuperscript{343} MS.02.01.01
\textsuperscript{344} MS.02.01.01; MS.06.01.03; MS.06.01.07; MS.08.01.03
\textsuperscript{345} MS.01.01.01; LD.01.05.01
\textsuperscript{346} MS.08.01.03
The Credentials Committee shall meet at least monthly, and shall report their recommendations and activities to the Medical Executive Committee.  

10.7 PEER REVIEW COMMITTEE

10.7.1 COMPOSITION

The Peer Review Committee shall be composed of eighteen (18) voting members (at least two (2) members from each department) who shall be active staff members in good standing for a term of one (1) year. The voting quorum shall be a minimum of one (1) voting members of the committee. In addition to the Chief Executive Officer or his or her designee, the ex-officio members without vote shall also include the Director of Quality Management and the Director of Risk Management. The Peer Review Committee shall also have the option of calling upon any member of the Medical Staff or other individual with clinical privileges to serve on the committee on an ad hoc basis to provide clinical review and recommendations to the committee, their appointment subject to the approval of the Chief of Staff acting on behalf of the Medical Executive Committee and the Board in this singular capacity. Ad hoc members of the committee shall be bound by the confidentiality requirements of the committee and shall be provided indemnification while serving on the committee, subject to the provisions of Article 8, Section 8.3.3. Ad hoc members of the committee shall not have voting rights on the committee.

10.7.2 DUTIES AND AUTHORITY

The Peer Review Committee shall perform the key function of Peer Review, as described in these Bylaws in Section 6.5, under the oversight and direction of the Medical Executive Committee.

10.7.3 MEETINGS AND REPORTING

The Peer Review Committee shall meet at least six (6) times per year, and shall report their recommendations and activities to the Medical Executive Committee.

10.8 QUALITY COUNCIL

10.8.1 COMPOSITION

The Quality Council shall be composed of at least three (3) voting members who shall be active staff members in good standing. The voting membership shall include three (3) active staff representatives of the Medical Staff. In addition to the Chief Executive Officer, the ex-officio members without vote shall also include the Vice President Quality Management and the Director of Risk Management. The Quality Council shall also have the option of calling upon any member of the Medical Staff or other individual with clinical privileges to serve on the committee on an ad hoc basis to provide clinical review and recommendations to the committee, their appointment subject to the approval of the Chief of Staff acting on behalf of the Medical Executive Committee and the Board in this singular capacity. Ad hoc members of the committee shall be bound by the confidentiality requirements of the committee and shall be provided indemnification while serving on the committee, subject to the provisions of Article 8, Section 8.3.3. Ad hoc members of the committee shall not have voting rights on the committee.

10.8.2 DUTIES AND AUTHORITY

347 MS.02.01.01
The Quality Council shall perform the key function of Quality Assessment/Performance Improvement, as described in these Bylaws in Section 10.1.4, under the oversight and direction of the Medical Executive Committee. The Quality Council shall plan, implement, coordinate and promote ongoing Medical Staff leadership and participation in the Hospital’s performance improvement program through the activities of the Medical Staff departments, committees with a quality review function, and other assigned activity groups, as described in the Performance Improvement Plan.\(^348\) In addition, the Quality Council shall perform the following specific functions:

10.8.2.1 Participate in an annual evaluation of the Hospital’s Performance Improvement program and in the development or revisions to the Performance Improvement Plan, including making recommendations for the establishment of priorities for the program.\(^349\)

10.8.2.2 Ensure that Medical Staff quality assessment and performance improvement activities address applicable review requirements found in regulatory and accreditation laws, regulations, and standards. Also ensure that the activities address the scope of patient care provided and are effective by reviewing the reports of the Medical Staff departments and any other Medical Staff or Hospital quality review committees and making recommendations to the Medical Executive Committee.

10.8.2.3 Reportable initiation of a complaint or trend directed toward a physician must be reported to the physician prior to placement in their quality file.

10.8.3 MEETINGS AND REPORTING

The Quality Council shall meet at least quarterly, and shall report their recommendations and activities to the Medical Executive Committee.\(^350\)

10.9 CONTINUING MEDICAL EDUCATION/LIBRARY COMMITTEE

10.9.1 COMPOSITION

The Continuing Medical Education/Library Committee shall be composed of at least five (5) to ten (10) voting members who shall be active staff members in good standing. The voting membership shall include a Chairman, Vice-chairman and multi-specialty membership from the Medical Staff Departments. Adjunct members may attend by invitation. In addition to the Chief Executive Officer, the ex-officio members without vote shall also include the Director of Medical Staff Services or designee and the Continuing Medical Education Coordinator/Secretary.

10.9.2 DUTIES AND AUTHORITY

The Continuing Medical Education/Library Committee shall perform the key function as described in these Bylaws in Section 10.1.5, under the oversight and direction of the Medical Executive Committee. The Continuing Medical Education Committee shall plan, implement, coordinate and promote ongoing clinical and scientific education programs for Medical Staff members and other individuals with clinical privileges, including the provision of any required medical staff education. In addition, the committee shall perform the following specific duties:

\(^348\) MS.05.01.03; 42 C.F.R. §482(a)(1)
\(^349\) LD.03.03.01; LD.03.05.01; LD.04.04.01; PI.03.01.01
\(^350\) MS.02.01.01
10.9.2.1 Establish liaison with the quality assessment and performance improvement program to identify the need for education based on the findings from the program; \(^{351}\)
10.9.2.2 Assist in prioritizing plans for hospital-sponsored education; \(^{352}\)
10.9.2.3 Ensure provision of any required Medical Staff education, including:
10.9.2.3.1 Education about illnesses and impairment recognition health issues specific to physicians and other individuals with clinical privileges; \(^{353}\)
10.9.2.3.2 Education about unprofessional or inappropriate conduct and its potential impact on patient safety;
10.9.2.3.3 Central line-associated bloodstream infections and the importance of prevention; \(^{354}\)
10.9.2.3.4 Health care-associated infections, multidrug-resistant organisms, and prevention strategies; \(^{355}\)
10.9.2.3.5 Surgical site infections and the importance of prevention; \(^{356}\)
10.9.2.3.6 Education about assessing and managing patients with pain. \(^{357}\)
10.9.2.3.7 At a minimum, education about the influenza vaccine; non-vaccine control and prevention measures; and the diagnosis, transmission, and impact of influenza; \(^{358}\)
10.9.2.3.8 Education that concerns about the safety or quality of care provided in the organization may be reported to The Joint Commission; \(^{359}\)
10.9.2.3.9 Education regarding a practitioner’s role(s) in emergency response and to whom he or she reports during an emergency; \(^{360}\)
10.9.2.3.10 Education for licensed independent practitioners who perform waived testing; \(^{361}\)
10.9.2.3.11 Education regarding minimizing, eliminating and reporting environmental risks; \(^{362}\)
10.9.2.3.12 Alternative procedures to follow when electronic information systems are unavailable; \(^{363}\)
10.9.2.4 Select appropriate teaching methods and knowledgeable faculty for each education program;

\(^{351}\) MS.12.01.01
\(^{352}\) MS.12.01.01
\(^{353}\) MS.11.01.01
\(^{354}\) NPSG.07.04.01
\(^{355}\) NPSG.07.03.01
\(^{356}\) NPSG.07.05.01
\(^{357}\) MS.03.01.03
\(^{358}\) IC.02.04.01
\(^{359}\) APR.09.02.01
\(^{360}\) EM.02.02.07
\(^{361}\) WT.03.01.01
\(^{362}\) EC.03.01.01
\(^{363}\) IM.01.01.03
10.9.2.5. Promote and document attendance at each program, and assess the effectiveness of each program;

10.9.2.6. Make recommendations regarding the library needs of the Medical Staff;

10.9.2.7. Make recommendations regarding the financial needs of the continuing education program; and

10.9.2.8. Provide liaison and oversee the affiliation with any graduate medical education programs, including overseeing the safety and quality of care provided by program participants, and related educational and supervisory needs.  

10.9.3 MEETINGS AND REPORTING

The Continuing Medical Education/Library Committee shall meet at least quarterly, and shall report their recommendations and activities to the Medical Executive Committee. Since the Medical Staff recognizes continuing education as an adjunct to maintaining clinical skills and current competence, all individuals with clinical privileges shall participate in continuing education. In supporting high quality patient care, the Hospital and the Medical Staff shall sponsor educational activities that are consistent with the Hospital’s mission, the patient population served, and the patient care services provided, within the limitations of applicable Federal laws and Company policy. The Continuing Medical Education/Library Committee shall communicate periodically with the Medical Executive Committee and the Board about the educational needs and performance of the participants in the Continuing Medical Education Program.

10.10 GRADUATE MEDICAL EDUCATION COMMITTEE

10.10.1 COMPOSITION

The Graduate Medical Education Committee shall be composed of at least five (5) to ten (10) voting members who shall be active staff members in good standing. The voting membership shall include a Chairman, Vice-chairman and multi-specialty membership from the Medical Staff Departments. Adjunct members may attend by invitation. In addition to the Chief Executive Officer, the ex-officio members without vote shall also include the Administrative Director of Medical Education or designee and the Medical Education Resident Coordinator.

10.10.2 DUTIES AND AUTHORITY

The Graduate Medical Education Committee shall perform the key function as described in these Bylaws in Section 10.1.5, under the oversight and direction of the Medical Executive Committee. The Graduate Medical Education Committee shall plan, implement, coordinate and promote ongoing clinical and scientific education programs for Graduate Medical Education Program participants, including the provision of any required education for the medical students, interns, residents and fellows. In addition, the committee shall perform the following specific duties:

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364 MS.04.01.01
365 MS.02.01.01
366 MS.04.01.01; LD.01.03.01
10.10.2.1. Establish liaison with the quality assessment and performance improvement program to identify the need for education based on the findings from the program; 367

10.10.2.2. Assist in prioritizing plans for hospital-sponsored education; 368

10.10.2.3. Ensure provision of any required Graduate Medical Staff education, including:

10.10.2.3.1 Graduate Medical Education about illnesses and impairment recognition health issues specific to physicians and other individuals with clinical privileges; 369

10.10.2.3.2 Graduate Medical Education about unprofessional or inappropriate conduct and its potential impact on patient safety;

10.10.2.3.3 Central line-associated bloodstream infections and the importance of prevention; 370

10.10.2.3.4 Health care-associated infections, multidrug-resistant organisms, and prevention strategies; 371

10.10.2.3.5 Surgical site infections and the importance of prevention; 372

10.10.2.3.6 Graduate Medical Education about assessing and managing patients with pain; 373

10.10.2.3.7 At a minimum, education about the influenza vaccine; non-vaccine control and prevention measures; and the diagnosis, transmission, and impact of influenza; 374

10.10.2.3.8 Graduate Medical Education that concerns about the safety or quality of care provided in the organization may be reported to The Joint Commission; 375

10.10.2.3.9 Graduate Medical Education regarding a practitioner’s role(s) in emergency response and to whom he or she reports during an emergency; 376

10.10.2.3.10. Education for Graduate Medical Education students, interns, residents and fellows who perform waived testing; 377

10.10.2.3.11 Graduate Medical Education regarding minimizing, eliminating and reporting environmental risks; 378

10.10.2.3.12 Alternative procedures to follow when electronic information systems are unavailable; 379

367 MS.12.01.01
368 MS.12.01.01
369 MS.11.01.01
370 NPSG.07.04.01
371 NPSG.07.03.01
372 NPSG.07.05.01
373 MS.03.01.03
374 IC.02.04.01
375 APR.09.02.01
376 EM.02.02.07
377 WT.03.01.01
378 EC.03.01.01
379 IM.01.01.03
10.10.2.4. Select appropriate teaching methods and knowledgeable faculty for each education program;

10.10.2.5. Promote and document attendance at each program, and assess the effectiveness of each program;

10.10.2.6. Make recommendations regarding the financial needs of the Graduate Medical Education program; and

10.10.2.7. Provide liaison and oversee the affiliation with any graduate medical education programs, including overseeing the safety and quality of care provided by program participants, and related educational and supervisory needs.\(^{380}\)

10.10.3. MEETINGS AND REPORTING

The Graduate Medical Education Committee shall meet at least ten (10) times per year, and shall report their recommendations and activities to the Medical Executive Committee.\(^{381}\) The Graduate Medical Education Committee shall communicate periodically with the Medical Executive Committee and the Board about the educational needs and performance of the participants in professional graduate education programs.\(^{382}\)

10.11. BYLAWS COMMITTEE

10.11.1 COMPOSITION

The Bylaws Committee shall be composed of at least five (5) voting members who shall be active staff members in good standing. The voting membership shall include the Immediate Past Chief of Staff who shall chair the committee, the Chief of Staff-Elect, and three (3) active members from General Staff. In addition to the Chief Executive Officer, the ex-officio members without vote shall also include the Medical Staff Office Services Director or designee.

10.11.2 DUTIES AND AUTHORITY

The Bylaws Committee shall perform the key function of Bylaws Review and Revision, as described in these Bylaws in Section 10.1.6, under the oversight and direction of the Medical Executive Committee. The Bylaws Committee shall review these Bylaws and the Rules and Regulations and recommend any needed additions, revisions, modifications, amendments or deletions. The Bylaws Committee shall also review all department rules and regulations.

10.11.3 MEETINGS AND REPORTING

The Bylaws Committee shall meet at least annually, and shall report their recommendations and activities to the Medical Executive Committee.\(^{383}\)

10.12 NOMINATING COMMITTEE

10.12.1 COMPOSITION

The Nominating Committee shall be composed of at least seven (7) voting members who shall be active staff members in good standing. The voting membership shall include the Chief of Staff who shall chair the meeting, one (1) active staff member of the Department of

\(^{380}\) MS.04.01.01

\(^{381}\) MS.02.01.01

\(^{382}\) MS.04.01.01; LD.01.03.01

\(^{383}\) MS.02.01.01
Medicine, one (1) active staff member of the Department of Surgery, one (1) active staff member of the Department of OB/GYN, one (1) active staff member of the Department of Family Practice, one (1) active staff member of the Department of Pediatrics, and one (1) active staff member of the Department of Professional Services. The Chief Executive Officer shall serve as an ex-officio member without a vote. No candidate for election may serve as a member of the Nominating Committee.

10.12.2 DUTIES AND AUTHORITY

The Nominating Committee shall perform the key function of Nominating, as described in these Bylaws in Section 10.1.7, under the oversight and direction of the Medical Executive Committee. The Nominating Committee shall solicit and accept nominations for elected Medical Staff officer positions, consult with the nominees concerning their qualifications and willingness to serve, prepare ballots, and supervise the election of officers.

10.12.3 MEETINGS AND REPORTING

The Nominating Committee shall meet at least every two (2) years during odd-numbered years, and shall report their recommendations and activities to the Medical Executive Committee.

10.13 SPECIAL COMMITTEES

Special committees shall be appointed from time to time as may be required to carry out the duties and functions of the Medical Staff properly. These committees shall report to the Medical Executive Committee, and they shall have no power to act unless specifically granted by the Medical Executive Committee. Special committees may consist of, but are not limited to, the following:

10.13.1 INSTITUTIONAL REVIEW BOARD

10.13.1.1 COMPOSITION

The Institutional Review Board is composed of board members of the Patient Advocacy Council, Inc.

10.13.1.2 DUTIES AND AUTHORITY

The duties of the Institutional Review Board are carried out through Patient Advocacy Council, Inc. Institutional Review Board findings are submitted to the Medical Executive Committee and Board for approval.
ARTICLE ELEVEN: MEETINGS

11.1 MEDICAL STAFF YEAR
The Medical Staff year shall be the period from January 1 to December 31 of each year.

11.2 MEDICAL STAFF MEETINGS

11.2.1 REGULAR MEETINGS
The regular meeting of the Medical Staff shall be held annually during the fourth quarter of the year, at a time and place designated by the Medical Executive Committee, for the purpose of receiving reports from officers and committees, electing officers, and transacting other such business as may properly come before the meeting of the Medical Staff.

11.2.2 SPECIAL MEETINGS
Special meetings of the Medical Staff may be called at the direction of the Chief of Staff and shall be called by the Chief of Staff at the request of the Medical Executive Committee or any ten members of the active staff by written request, to be held at such time and place as shall be designated in the notice of the meeting. No business shall be transacted at a special meeting, except as specified in the notice or as otherwise expressly provided in these Bylaws.

11.3 DEPARTMENT AND DIVISION MEETINGS

11.3.1 REGULAR MEETINGS
Regular meetings of each Department shall be held at least quarterly, or more frequently as necessary to perform the functions of Departments as specified in Article Nine of these Bylaws. The Divisions shall meet as often as necessary to perform Division functions.

11.3.2 SPECIAL MEETINGS
Special meetings of a Department may be called at the direction of the Chairperson of the Department and shall be called by the Chairperson or any three members of the active staff of the Department by written request, to be held at such time and place as shall be designated in the notice of the meeting. No business shall be transacted at a special meeting, except as specified in the notice or as otherwise expressly provided in these Bylaws.

11.4 ATTENDANCE REQUIREMENTS

11.4.1 GENERALLY
Active staff members of the Medical Staff are required to attend twenty-five percent (25%) of the meetings of the Department to which they are assigned, and the annual general staff meeting. Attendance could be considered at the time of reappointment when evaluating whether a member has met the obligations associated with Medical Staff Membership.

11.4.2 SPECIAL APPEARANCES
A Medical Staff member or other individual with clinical privileges may be required to attend a meeting of a Medical Staff Committee for purposes of conducting peer review. Following receipt of proper notice of such an attendance requirement, failure to attend without a valid reason, as determined by the Medical Executive Committee and/or Board of Trustees, may be grounds for suspension, termination, or other actions on Medical Staff membership or clinical privileges.

11.5 MEETING PROCEDURES

11.5.1 NOTICE OF MEETINGS
Notice of the date, time and place of the annual Medical Staff meeting shall be given not less than seven (7) days or more than thirty-one (31) days prior to a regular meeting, and not less than three (3) days prior to a special meeting of the general Medical Staff by written notice delivered personally or sent by mail to each Member of the active staff at his/her address as shown in Medical Staff records or by a method deemed appropriate by the Chief Executive Officer which may include by fax or e-mail. The Medical Executive Committee or the Chief of Staff may send notice to members of other categories of the Medical Staff, the Chief Executive Officer, members of Administration and others. If mailed, notice shall be deemed to be delivered when deposited in the United States mail, postpaid.

Notice to a Medical Staff member or other individual with clinical privileges who is being required to attend a meeting for quality review purposes shall be considered proper and valid when a registered, return receipt letter is received at least seven (7) days prior to the meeting and in the absence of accepting such, a follow up letter is delivered by courier to the physician.

11.6 QUORUM
11.6.1 GENERAL STAFF MEETINGS
At least ten percent (10%) of the non-provisional active staff members present in person shall constitute a quorum for the transaction of business at any Medical Staff meeting, except if less than such a number is present. Voting by proxy shall not be permitted.

11.6.2 DEPARTMENT OR DIVISION MEETINGS
Ten (10) or ten percent (10%) of the non-provisional active staff members present in person shall constitute a quorum for the transaction of business at any Medical Staff Department or Division meeting, except if less than such a number is present present. Voting by proxy shall not be permitted.

11.7 MANNER OF ACTION
The act of a majority of the voting members present at a general Medical Staff meeting at which a quorum is present shall be the act of the Medical Staff. The act of the majority of voting Department members present at a Medical Staff Department meeting at which a quorum is present shall be the act of the Department.

11.8 VOTING RIGHTS
Only non-provisional status active staff members have the right to vote. A non-physician member of the Medical Staff may vote on credentialing matters (such as procedures for appointment, reappointment, granting clinical privileges and discipline) only when such matters involve practitioners who hold the same professional license as the non-physician.

11.9 RIGHTS OF EX-OFFICIO MEMBERS
Persons serving under these Bylaws as ex-officio members of a Medical Staff body shall have all rights and privileges of regular members except they shall not be counted in determining the existence of a quorum, and they shall not have voting rights unless expressly provided.

11.10 MINUTES
The Chairperson or his/her designee shall prepare minutes of each meeting of the Medical Staff, which shall include a record of attendance and the vote taken on each matter. Minutes shall be signed by the Secretary/Treasurer, approved by the presiding officer, and maintained in a permanent file. Minutes shall be available for inspection by Medical Staff members for any proper purpose, subject to any policies concerning confidentiality of records and
information. Each Department Chairperson and each Division Director shall ensure that minutes are prepared for their respective Department or Division meetings.

11.11 PROCEDURAL RULES

The Chief of Staff, or in his/her absence, the Chief of Staff-Elect, shall preside at general Medical Staff meetings. Meetings shall be conducted in accordance with an acceptable form of parliamentary procedure, as defined as Robert’s Rules of Order.
ARTICLE TWELVE: CONFIDENTIALITY, IMMUNITY AND RELEASE

12.1 AUTHORIZATIONS AND CONDITIONS

Any applicant for Medical Staff membership or clinical privileges and every member of the Medical Staff or individual with clinical privileges shall agree that the provisions of this Article shall specifically control with regard to his/her relationship to the Medical Staff, other members of Staff, members of the Board, and the Hospital. By submitting an application for membership or clinical privileges, by accepting appointment or reappointment to the Staff or clinical privileges, or by exercising clinical privileges including temporary privileges, each individual specifically agrees to be bound by these Bylaws, including the provisions of this Article during the processing of his/her application and at any time thereafter, and such provisions shall continue to apply during his/her term of membership or term of clinical privileges.

12.2 CONFIDENTIALITY OF INFORMATION

Any act, communication, report, recommendation or disclosure concerning any applicant for membership or clinical privileges given or made by anyone in good faith and without malice, with or without the request of any authorized representative of the Medical Staff, the Administration, the Board, the Hospital or any other healthcare facility or provider for the purposes of providing, achieving or maintaining quality patient care in the Hospital or at any other healthcare facility shall be confidential and protected from discovery to the fullest extent permitted by law. To the extent that is permitted by statute and to the extent that reviewer(s) and committee confidentiality is maintained, peer review and utilization review findings and summaries shall be made available to the physician/staff member under review. Such protection shall extend to members of the Medical Staff, the Chief Executive Officer, Administrative officials, Board members and their representatives and to third parties who furnish information to any of them to receive, release or act upon such information. Third parties shall include individuals, firms, corporations and other groups, entities, or associations from whom information has been requested or to whom information has been given by a member of the Medical Staff, authorized representatives of the Staff, the Administration or the Board. However, participants may discuss the case in regards to quality of patient care, but not what is being discussed in the meetings.

12.3 BREACH OF CONFIDENTIALITY

Inasmuch as effective peer review, credentialing and quality assessment/performance improvement activities must be based on free and candid discussions, any breach of confidentiality of the discussions, deliberations, or records of any Medical Staff meeting, department, or committee is outside appropriate standards of conduct for this Medical Staff and shall be deemed disruptive to the operation of the Hospital and as having an adverse impact on the quality of patient care. Such breach or threatened breach shall subject the individual responsible for a breach of confidentiality to disciplinary action under the Medical Staff Bylaws, Rules and Regulations, and applicable Hospital policies.

12.4 IMMUNITY FROM LIABILITY

There shall, to the fullest extent permitted by law, be absolute immunity from civil liability arising from any act, communication, report, recommendation or disclosure performed, given or made, even if the information involved would otherwise be protected. No action, cause of action, damage, liability or expense shall arise or result from or be commenced with respect to any such act, communication, report, recommendation, or disclosure. Such immunity shall apply to all acts, communications, reports, recommendations and disclosures performed, given or made in connection with, or for, or on behalf of any activities of any other healthcare facility or provider including, without limitation, those relating to:
12.3.1 Applications for appointment to the Medical Staff or for clinical privileges;
12.4.2 Periodic appraisals or reviews for reappointment or for renewal or revisions to clinical privileges;
12.4.3 Corrective action or disciplinary action, including suspension or revocation of Medical Staff membership or clinical privileges;
12.4.4 Hearing and appellate review;
12.4.5 Medical care evaluations;
12.4.6 Peer review evaluations;
12.4.7 Utilization review and resource management; and,
12.4.8 Any other Hospital, departmental, service or committee activities related to quality patient care, professional conduct or professional relations. Such matters may concern, involve or relate to, without limitation, such person’s professional qualifications, clinical competence, character, fitness to practice, physical and mental condition, ethical or moral standards or any other matter that may or might have an effect or bearing on patient care.

12.5 RELEASES
In furtherance of and in the interest of providing quality patient care, each applicant for Medical Staff membership or clinical privileges, and each Medical Staff member or individual with clinical privileges shall, by requesting or accepting membership or clinical privileges, release and discharge from loss, liability, cost, damage and expense, including attorney’s fees, such persons who may be entitled to the benefit of the privileges and immunities provided in this Article, and shall, upon the request of the Hospital or any officer of the Staff, execute a written release in accordance with the tenor and import of this Article.

12.6 SEVERABILITY
In the event any provision of these Bylaws are found to be legally invalid or unenforceable for any reason, the remaining provisions of the Bylaws shall remain in full force and effect provided the fundamental rights and obligations remain reasonably unaffected.

12.7 NONEXCLUSIVITY
The privileges and immunities provided in this Article shall not be exclusive of any other rights to which those who may be entitled to the benefit of such privileges and immunities may be entitled under any statute, law, rule, regulation, bylaw, agreement, vote of members or otherwise, and shall inure to the benefit of the heirs and legal representatives of such persons.
ARTICLE THIRTEEN: ADOPTION AND AMENDMENT AND GENERAL PROVISIONS

13.1 MEDICAL STAFF AUTHORITY AND RESPONSIBILITY

The Board of Trustees shall require the Medical Staff to adopt and enforce Bylaws to carry out its medical staff functions. The Board of Trustees shall require that the Medical Staff Bylaws, Rules & Regulations, and policies comply with local, State and Federal law and regulations, and the requirements of the Medicare hospital Conditions of Participations, and applicable accreditation standards. The Medical Staff Bylaws shall be adopted upon the approval of the Medical Staff and become effective upon approval by the Board. The Medical Staff Rules and Regulations and Policies shall be adopted upon the approval of the Medical Executive Committee, acting on behalf of the Medical Staff, and become effective upon approval by the Board. Medical Staff Rules and Regulations and Policies may contain the associated detail for provisions in the Medical Staff Bylaws, “Associated details” are the procedural steps necessary to describe, implement, enforce, or otherwise operationalize the provisions of the Bylaws.

The Medical Staff shall comply with and enforce the Medical Staff Bylaws, Rules and Regulations, and Policies and the Board of Trustees shall uphold the Medical Staff Bylaws that have been approved by the Board of Trustees.

13.2 EXCLUSIVE MECHANISM

The mechanism described herein shall be the sole method for initiation, adoption, amendment or repeal of the Medical Staff Bylaws.

13.3 METHODOLOGY

13.3.1 MEDICAL STAFF BYLAWS

Upon the request of the Medical Executive Committee, or the Chief of Staff, or the Bylaws Committee after approval by the Medical Executive Committee, or upon timely written petition signed by at least ten percent (10%) of the members of the Active Medical Staff consideration shall be given to the adoption, amendment, or repeal of these Bylaws and vote accordingly. If the proposed revision is made by the Medical Executive Committee, the Medical Executive Committee shall first communicate. Such action shall be taken at a regular or special meeting of the Medical Staff, provided that the revision via written notice of the proposed change was sent to all members of the active Medical Staff no less than twenty (20) days prior to the meeting at which the Bylaws changes are to be voted upon. If the proposed revision is made by written petition of voting members of the Medical Staff, the Medical Staff members shall first communicate the revision via written notice of the proposed change to all members of the Medical Executive Committee no less than twenty (20) days prior to the meeting upon which the Bylaws changes are to be voted. The notices shall include the exact

385 42 C.F.R. §482.12(a)(3); 42 C.F.R. §482.22(c)
386 42 C.F.R. §482.12(a)(3), Interpretive Guidelines
387 MS.01.01.01
388 42 C.F.R. §482.12(a)(3); 42 C.F.R. §482.22(c); MS.01.01.01
389 MS.01.01.01
390 MS.01.01.01
wording of the existing Bylaws language, if any, and the proposed change(s). If a quorum is present as described in Article Eleven, Section 11.6.1, for the purpose of enacting a bylaw change, the change shall require an affirmative vote of greater than fifty percent (50%) of the members voting in person. Bylaws changes adopted by the Medical Staff shall become effective following approval by the Board, which approval shall not be unreasonably withheld. Following significant changes to the Bylaws, Rules and Regulations or Medical Staff Policies, Medical Staff members shall be provided with a revised text.  

In the event of a documented need for an urgent amendment of the Medical Staff Bylaws to comply with law or regulation or accreditation standards, the Medical Executive Committee may provisionally adopt, and the Board of Trustees may provisionally approve the urgent amendment without prior notification of the voting members of the Medical Staff. In such cases, the voting members of the Medical Staff shall be immediately notified by the Medical Executive Committee of the urgent amendment within ten (10) days after the Board of Trustees has approved the amendment. The voting members of the Medical Staff shall have an additional twenty (20) days within which to retrospectively review the amendment and provide written comment to the Medical Executive Committee. If there are no written comments opposing the provisional amendment, then the provisional amendment shall become final.

Neither the Board nor the Medical Staff may unilaterally amend the Medical Staff Bylaws or Rules and Regulations, except as set forth below. Only as required by the Medicare Conditions of Participation and other local, state, and federal regulatory requirements, the Board shall maintain complete and ultimate responsibility and authority over the Hospital and Medical Staff. In the event of a documented need for an urgent amendment of the Medical Staff Bylaws in which the Medical Staff and the Medical Executive Committee are incapable of, or refuse to amend the Medical Staff Bylaws to comply with local, State or Federal laws and regulations, or to address a documented concern that could adversely affect patient safety or quality of care, the Board shall exercise its authority in such a situation to unilaterally amend the Medical Staff Bylaws or Rules & Regulations as necessary to address an issue of quality, patient safety, liability, regulatory compliance, or legal compliance. In such a situation, the Board’s amendment shall be final, and all voting members of the Medical Staff shall be notified of the amendment within ten (10) days of the amendment becoming final.

13.3.2 RULES AND REGULATIONS

To implement the Medical Staff Bylaws, the Medical Staff shall develop administrative procedures, which shall be described in documents that supplement the Bylaws, such as Rules and Regulations, and policies. If any administrative procedures contained in supplemental documents relate to credentialing, privileging, appointment, reappointment, corrective actions, fair hearing and appeal, the procedures shall be approved by both the Medical Staff and the Board of Trustees through the mechanisms described below. Administrative procedures eligible to be in supplemental documents shall meet the following criteria:

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391 MS.01.01.01; MS.02.01.01; LD.03.04.01  
392 MS.01.01.01  
393 MS.01.01.03  
394 42 C.F.R. §482.12  
395 MS.01.01.01
13.3.2.1 The administrative procedure is not a step in the process itself;

13.3.2.2 The procedure does not have a major impact on the outcome of the process such as procedures that result in an evaluative conclusion or decision;

13.3.2.3 The procedure is not so material to the appropriateness and fairness of the process that it needs to be in the Bylaws.

13.3.3 Medical Staff Rules and Regulations: Subject to approval by the Board, the Medical Executive Committee, acting on behalf of the Medical Staff, shall adopt such Rules and Regulations and Policies as may be necessary to implement these Bylaws. The Rules and Regulations and Policies shall relate to the proper conduct of Medical Staff organizational activities and shall embody the level of practice required of each Staff appointee and individuals with clinical privileges. Such Rules and Regulations and Policies shall not conflict with the Governance bylaws of the Board of Trustees.

13.3.3.1 The Medical Staff also has the ability to propose Rules and Regulations and Policies and any amendments thereto by obtaining a written petition signed by at least ten percent (10%) of the members of the Medical Staff who are entitled to vote. The Rules and Regulations and Policies proposed by petition shall then be communicated to the Medical Executive Committee and shall be subject to final approval of the Board, which approval shall not be unreasonably withheld.

13.3.4 Department Rules and Regulations: Subject to the approval of the Medical Executive Committee, acting on behalf of the Medical Staff and approval of the Board, each department shall formulate its own Rules and Regulations and Policies for the conduct of its affairs and the discharge of its responsibilities. Such Department Rules and Regulations and Policies shall not be inconsistent with these Bylaws and the Rules and Regulations or Policies of the Medical Staff or other policies of the Hospital and shall not conflict with the Governance Bylaws of the Board of Trustees. The final approval of the Board shall not be unreasonably withheld.

13.3.4.1 The members of the Department may also propose Department Rules and Regulations and Policies directly to the Board after first communicating the proposal to the Medical Executive Committee and such proposal shall be subject to final approval of the Board, which approval shall not be unreasonably withheld.

13.4 TECHNICAL AND EDITORIAL AMENDMENTS

The Medical Executive Committee may correct typographical, spelling, grammatical or other obvious technical or editorial errors in the Bylaws and Rules and Regulations.

13.5 GENERAL PROVISIONS

13.5.1 SUCCESSOR IN INTEREST

These Bylaws and the membership accorded under these Bylaws will be binding upon the Medical Staff and the Board of any successor in interest in this Hospital except where hospital medical staffs are being combined. In the event that the staffs are being combined, the medical staffs shall work together to develop new bylaws which will govern the combined medical staffs, subject to the approval of the hospital’s Board or its successor in interest. Until such time as the new bylaws are approved, the existing Bylaws of this Medical Staff shall remain in effect.

13.5.2 AFFILIATIONS

Affiliations between the Hospital and other hospitals, healthcare systems, or other entities shall not, in and of themselves, affect these Bylaws.
13.5.3 NO IMPLIED RIGHTS

Nothing contained herein is intended to confer any rights or benefits upon any individual or to confer any private right, remedy, or right of action upon any person, except as expressly set forth herein. These Bylaws and the Rules and Regulations are intended for internal Hospital use only and solely for the governance of the internal affairs of the Hospital. No person is authorized to rely on any provisions of these Bylaws or the Rules and Regulations except as specifically provided herein, and no person may personally enforce any provision hereof, except as specifically provided.

13.5.4 NOTICES

Any notices, demands, requests, reports or other communications required or permitted to be given hereunder shall be deemed to have been duly given if in writing and delivered personally or deposited in the United States first class mail, postpaid or certified delivery, to the person entitled to receive notice at his/her last known address, except as otherwise provided in these Bylaws or in the Rules and Regulations.

13.5.5 CONFLICT OF INTEREST

Individuals shall disclose any conflict of interest, as defined by the Board, or potential conflict of interest in any transaction, occurrence or circumstance which exists or may arise with respect to his/her participation on any committee or in his/her activities in Medical Staff affairs, including in departmental activities and in the review of cases. Where such a conflict of interest exists or may arise, the individual shall not participate in the activity, or as appropriate, shall abstain from voting. This provision does not prohibit any person from voting for himself/herself nor from acting in matters where all others who may be significantly affected by the particular conflict of interest consent to such action.

13.5.6 NO AGENCY

Physicians, other practitioners, and other individuals with clinical privileges shall not, by virtue of these Bylaws or Medical Staff appointment, be authorized to act on behalf of, or bind the Hospital, and shall not hold themselves out as agents, apparent agents or ostensible agents of the Hospital, except where specifically and expressly authorized in a separate written contract with the Hospital.

13.5.7 CONFLICT

In the event that these Bylaws, including provisions for Fair Hearing, shall conflict with the Rules and Regulations or the policies of the Medical Staff, the provisions of these Bylaws shall control.

13.5.8 CONFLICT MANAGEMENT/RESOLUTION

13.5.8.1 CONFLICTS BETWEEN THE BOARD AND THE MEDICAL EXECUTIVE COMMITTEE

The Medical Staff, in partnership with the Board, will make best efforts to address and resolve all conflicting recommendations in the best interests of patients, the Hospital, and the members of the Medical Staff. When the Board plans to act or is considering acting in a manner contrary to a recommendation made by the Medical Executive Committee, the Medical Staff officers shall meet with the Board, or a designated committee of the Board and Administration, and seek to resolve the conflict through informal discussions. If these

396 MS.01.01.01; LD.02.04.01
informal discussions fail to resolve the conflict, the Chief of Staff or the Chairperson of the Board may request initiation of a formal conflict resolution process. The formal conflict resolution process will begin with a meeting of the Joint Conference Committee within thirty (30) days of the initiation of the formal conflict resolution process.

To address Board-Medical Staff conflicts, the Joint Conference Committee shall be composed of:

- Three (3) officers of the Medical Staff elected at the same General Staff Meeting the officers are elected;
- One (1) other Medical Executive Committee member, without vote and selected by the Medical Executive Committee, must be present;
- The Chairperson or designee or Vice-Chairperson or designee of the Board; and
- The Chief Executive Officer or designee.

If the Joint Conference Committee cannot produce a resolution to the conflict that is acceptable to the Medical Executive Committee and the Board within 30 days of the initial meeting, the Medical Staff and the Board shall enter into mediation facilitated by an outside party. The Medical Executive Committee and Board shall together select the third-party mediator, the costs for which shall be shared equally by the Hospital and the Medical Staff. The Medical Executive Committee and the Board shall make best efforts to collaborate together and with the third-party mediator to resolve the conflict. The Board and the Medical Executive Committee shall each designate at least three people to participate in the mediation. Any resolution arrived at during such meeting shall be subject to the approval of the Medical Executive Committee and the Board, in accordance with the provisions of Medical Staff Bylaws and the Articles of Incorporation and Bylaws of the Hospital.

If the Board determines, in its sole discretion, that action must be taken related to a conflict in a shorter time period than that allowed through this conflict resolution process in an attempt to address an issue of quality, patient safety, liability, regulatory compliance, legal compliance, or other critical obligations of the Hospital, the Board may take provisional action that will remain in effect until the conflict resolution process is complete; provided, however, that the Board may not take such action unreasonably or without just cause.

In addition to the formal conflict resolution process herein described, the Chairperson of the Board or the Chief of Staff may call for a meeting of the Joint Conference Committee at any time and for any reason to seek direct input from the Joint Conference Committee members, clarify any issue, or relay information directly to Medical Staff leaders, the Board, or Administration.

13.5.8.2 CONFLICTS BETWEEN THE MEDICAL STAFF AND THE MEDICAL EXECUTIVE COMMITTEE

The Medical Executive Committee, as representatives of the Medical Staff, will make best efforts to address and resolve all conflicting recommendations in the best interests of patients, the Hospital, and the members of the Medical Staff. When the Medical Executive Committee plans to act or is considering acting in a manner contrary to the wishes of the voting members of the Medical Staff, the Medical Staff shall present their recommendations to the Medical Executive Committee with a written petition signed by at least ten percent (10%) of the voting members of the Medical Staff. The Medical Staff officers shall meet with members of the Medical Staff representing the Medical Staff’s recommendations as set forth in the petition
and seek to resolve the conflict through informal discussions. If these informal discussions fail to resolve the conflict, the Chief of Staff, the representatives of the Medical Staff or the Chairperson of the Board may request initiation of a formal conflict resolution process. The formal conflict resolution process will begin with a meeting of the Joint Conference Committee within thirty (30) days of the initiation of the formal conflict resolution process.

To address Medical Executive Committee-Medical Staff conflicts, the Joint Conference Committee shall be composed of:

- Four (4) Active Members of the Medical Staff, elected at the same General Staff Meeting the officers are elected;
- Three (3) other Medical Executive Committee members, selected by the Medical Executive Committee;
- One (1) Board member, without vote, selected by the Board of Trustees, may be present;
- The Chief Executive Officer or designee.

If the Joint Conference Committee cannot produce a resolution to the conflict that is acceptable to the Medical Executive Committee and the Medical Staff within 30 days of the initial meeting, the Medical Executive Committee and the Medical Staff shall enter into mediation facilitated by an outside party. The Medical Executive Committee and the three voting members of the Medical Staff representing the recommendations in the written petition shall together select the third-party mediator, the costs for which shall be paid in total by the Medical Staff. The Medical Executive Committee and Medical Staff shall make best efforts to collaborate together and with the third-party mediator to resolve the conflict. The Medical Executive Committee and the Medical Staff shall each designate at least three people to participate in the mediation. Any resolution arrived at during such meeting shall be subject to the approval of the Medical Executive Committee and the Board, in accordance with the provisions of Medical Staff Bylaws and the Articles of Incorporation and Bylaws of the Hospital.

If the Medical Executive Committee determines that the Board needs to take action related to a conflict in a shorter time period than that allowed through this conflict resolution process in an attempt to address an issue of quality, patient safety, liability, regulatory compliance, legal compliance, or other critical obligations of the Hospital, the Medical Executive Committee may make a provisional recommendation to the Board, and the Board may take provisional action that will remain in effect until the conflict resolution process is completed; provided, however, that the Board may not take such action unreasonably or without just cause.

In addition to the formal conflict resolution process herein described, the Chairperson of the Board or the Chief of Staff may call for a meeting of the Joint Conference Committee at any time and for any reason to seek direct input from the Joint Conference Committee members, clarify any issue, or relay information directly to Medical Staff leaders, the Board, or Administration.

13.5.9 ENTIRE BYLAWS

These Bylaws are the entire Medical Staff Bylaws of the Hospital and supersede any and all prior Medical Staff Bylaws that, by adoption hereof, shall be automatically repealed.
14 CERTIFICATION OF ADOPTION AND APPROVAL

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Approved and Adopted by the Medical Staff of St. Petersburg General Hospital on March 21, 2012.

SIGNATURE ON FILE

______________________________________________
Jaysukhal Panara, MD, Chief of Staff

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Approved and Adopted by the Board of St. Petersburg General Hospital on March 22, 2012.

SIGNATURE ON FILE

______________________________________________
Romeo Acosta, Jr., MD, Chairperson of the Board

14.1 ADDENDA
EXHIBIT A: Medical Staff and Advance Practice Professionals Code of Conduct
MEDICAL STAFF AND ADVANCE PRACTICE PROFESSIONALS
CODE OF CONDUCT

Members of the Medical and Advance Practice Professional Staffs ("practitioners") are expected to conduct themselves in a manner that upholds the mission and core values of The Hospital.

The Medical Staff Mission

As Professional Practitioners, we are bound by our ethics and our dedication to our profession to provide quality and compassionate service.

The Medical Staff Core Values

- Patient Autonomy
- Respect
- Compassion
- Justice
- Excellence
- Stewardship

Expectations - Practitioners are expected to:

Quality Care and Technical Skills

- Provide appropriate patient care, including the selection of efficient and appropriate approaches to diagnosing and treating patients using available evidence-based guidelines.
- Provide for patient comfort, including prompt and effective management of quantifiable acute and chronic pain according to accepted standards.
- Work to achieve patient outcomes that consistently meet or exceed generally accepted medical staff standards as defined by comparative data, medical literature and results of peer review activities.

Quality Services

- Ensure timely and continuous care of patients, 24 hour per day, seven (7) days per week, including clear identification of person covering for the practitioner and by responding appropriately and timely when contacted by appropriate hospital staff with questions regarding patient care.
- Evaluate each patient as often as necessary but at least every twenty-four (24) hours.
- Participate in emergency room call coverage as determined by the Medical Executive Committee (MEC) and various departments.
• When requesting consultations on inpatients, communicate directly with the consultant and clearly state the reason for the consultation.

• When asked to consult on the care of an inpatient, complete the consultation in a timely manner or promptly notify the person requesting the consultation if unable to provide the consultation.

• Respond promptly to nursing requests for patient care.

• Participate in The Hospital’s efforts to continually improve patient satisfaction.

• Communicate effectively with other physicians and caregivers, patients, their families and patient’s surrogate decision makers.

Patient Safety/Patient Rights

• Participate in the Hospital’s efforts to reduce medical errors and support a culture of safety in the hospital.

• Follow nationally recognized recommendations regarding infection control procedures and precautions.

• Make entries in medical records consistent with the medical staff bylaws, rules and regulations including but not limited to legibility, use of appropriate abbreviations and timely completion of reports and notes.

• Respect patient rights including discussing unanticipated adverse outcomes with the patient and/or the patient’s surrogate decision maker.

• Respect patients’ privacy by not discussing a patient’s care in public settings.

• Wear appropriate personal identification when seeing or attending patients.

• When appropriate, discuss end-of-life issues, including advance directives, with patients, their families and surrogate decision makers, if any, and honor patient decisions.

Resource Utilization

• Strive to provide quality, cost effective patient care consistent with other comparative hospitals and current professional standards.

• Follow guidelines for hospital admissions, level of care transfers, and discharges to outpatient management.

• Provide accurate and timely discharge orders and instructions in collaboration with other caregivers.

Peer and Health Care Team Relationships

• Demonstrate collaboration with the entire health care team based on mutual desire for the best possible care of the patient.

• Communicate both verbally and in writing in a clear, concise, non-judgmental and respectful manner.

• Not engage in behavior that is disruptive, sexually harassing, disrespectful, derogatory or inflammatory.

• Address disagreements in a constructive, respectful manner away from patients and others not involved in the disagreement.

Stewardship
• Review the practitioner’s individual quality data provided by Medical Staff Office and utilize this data to continually improve patient care practices.

• In the spirit of continuous improvement, respond when contacted regarding concerns about patient care.

• Respond in a timely manner to issues on which medical staff input is requested.

• Make constructive contributions to the medical staff by participating actively in medical staff functions and serving on committees and workgroups when requested.

• Comply with policies and procedures of the medical staff and Hospital, in accordance with State and Federal Departments of Health, The Joint Commission, CMS Conditions of Participation regulations, and other legislative or jurisdictional bodies.

• Help identify issues affecting the physical and/or mental health of fellow practitioners and cooperate with programs providing assistance.

Conduct within the Hospital

All members of the health care team, including practitioners, are expected to treat others with respect, courtesy and dignity and conduct themselves in a professional and cooperative manner. Safety and quality patient care depends on teamwork, communication, and collaboration. Disruptive behavior undermines safety, can foster medical errors and preventable adverse outcomes and will not be tolerated. The protection of patients, hospital employees, practitioners and visitors, and the orderly operation of the hospital are paramount.

Process to Resolve Complaints Regarding Disruptive Behavior

The Hospital encourages evaluation and management of conflicts, disagreements, and other differences of opinion through appropriate channels. The Hospital also encourages practitioners to report disruptive behavior to hospital and medical staff leadership for resolution. There will be no reprisal for reporting concerns to The Joint Commission, Department of Health, or other local, state or federal regulatory bodies.

First Steps. If any member of the hospital team is subjected to or observes disruptive behavior, it is appropriate for the practitioner to ask (on their own behalf or on behalf of the person subjected to such behavior) that the behavior stop. The parties involved should speak calmly, privately, and resolve the incident in a positive and constructive manner on an informal basis as soon as possible. This collegial step should generally be taken first in an attempt to stop disruptive behavior. Some behavior may be so egregious, however, as to warrant an immediate referral to the Chief of Staff, senior leadership team of the Hospital (Nursing Supervisor after hours), or Medical Staff leadership. Such referral may be made at any time.

Disruptive Behavior by a Hospital Employee. Disruptive behavior by a hospital employee not resolved through collegial intervention as outlined above should be reported to the hospital employee’s immediate supervisor, supervising Nurse Manager or Department Director. If the matter is not resolved at this level, the matter should be referred to the Department Director who oversees the department in which the hospital employee works. If an urgent quality or safety issue occurs which cannot wait until the next business day, the Nursing Supervisor should be contacted. Disruptive behavior by hospital employees is dealt with in accordance with the hospital’s employment policies.

Disruptive Behavior by a Practitioner who is not a Hospital Employee. A concern with disruptive behavior by a practitioner who is not a hospital employee not resolved through collegial intervention as outlined above, should be handled through the following process. If the concern is with the behavior of an Advance Practice Professional Staff member, that individual’s sponsoring physician will be expected to participate in the process.
1. The attached flow chart outlines the process to follow when hospital employees, patients or others report behavior concerns regarding a practitioner’s behavior. Note that egregious breaches in conduct or patient safety must be forwarded immediately to the Chief of Staff or senior leadership to assure safety of patients, staff, and other hospital practitioners. (During non-business hours, the Nursing Supervisor should be contacted; s/he will then contact the on-call administrator.)

2. The person reporting the disruptive behavior must complete a report using Meditech, the online incident reporting module, including the name of the person reporting the matter. The name of the person making the report is generally not provided to the practitioner whose behavior is reported. Hospital employees will enter reports in Meditech on behalf of practitioners who are not employed by the hospital.

3. If previous steps have not resulted in cessation of the disruptive behavior the Chief of Staff and Department or Service Line Chair (or their respective designees) will meet with the practitioner. During the meeting, the practitioner shall be advised of the nature of the reported behavior and will be asked to respond. The goal of this meeting is to help the practitioner understand what conduct is inappropriate and unacceptable, and that such conduct is inconsistent with the policies of the hospital. The practitioner shall be advised that any retaliation against the person(s) reporting the matter is grounds for disciplinary action. At this meeting the practitioner may be advised of administrative channels available to him/her for registering complaints or concerns about quality or services. Other sources of support or counseling for the practitioner may be identified, as appropriate. The practitioner will be advised that a summary of the meeting will be prepared and a copy provided to him/her. The practitioner may prepare a written response to the summary. Both the summary and the practitioner’s response, if any, will be kept in the confidential portion of the practitioner’s credentials file.

4. The practitioner will be given a copy of this policy at this meeting.

5. In the event of further disruptive behavior by the practitioner, the practitioner may be asked to enter into a written agreement with the hospital in lieu of disciplinary action. At this step a meeting may be held between the practitioner and hospital and medical staff leaders, but is not required. The agreement shall describe the disruptive behavior and outline past steps taken to change the behavior. The agreement should also indentify the consequences of further disruptive behavior by the practitioner, which may include a precautionary suspension and/or referral of the matter to the executive committee of the medical staff for handling in accordance with the medical staff bylaws. If the practitioner refuses to sign the agreement, the Chief of Staff may refer the matter to the executive committee of the medical staff for handling in accordance with the medical staff bylaws.

6. All actions taken pursuant to this policy are part of the hospital’s peer review process, and are for the purpose of ensuring safe patient care.

My signature confirms that I have reviewed and agree to follow this Code of Conduct. I commit to the Hospital mission and values, as I interact with patients and the patient care team at the Hospital. I have received a copy of the Medical Staff Bylaws, Rules, and Regulations, and agree to abide by them.

____________________________________________  ______________________________
Signature:                                           Printed Name:  Date: